



Marie Romano
Head of Compliance
Office of the Police and Crime
Commissioner for Derbyshire
Butterley Hall
Ripley
Derbyshire
DE5 3RS

tel: 0300 122 6000
pccoffice@derbyshire.pnn.police.uk
www.derbyshire-pcc.gov.uk

17 November 2020

E-mail only:

Dear

FOI Request: 36/2020

I write in connection with your request for information received in the Office of the Police and Crime Commissioner for Derbyshire on 16 November 2020. You asked the following questions:

Telephony System

1. *What is your current telephony system?*
2. *How many users of the telephony system?*
3. *When is the contract up for renewal?*
4. *Are you considering or interested in Microsoft Teams Voice (Direct Routing)?*
5. *The name (separately) and email address of the primary contact for this contract?*
6. *Current annual spend?*

Mobile phone contracts

1. *Who is your current mobile phone provider?*
2. *How many mobile connections?*
3. *When is the contract up for renewal?*
4. *How long do you contract for (24 or 36 months)?*
5. *The name (separately) and email address of the primary contact for this contract?*
6. *Current annual spend?*

Crown Commercial Services frameworks

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) If not, how do you procure mobiles and telecommunication services/solutions?

This is to inform you that the Office of the Police and Crime Commissioner for Derbyshire does use equipment supplied by the Constabulary, but we do not hold the information for the specific questions that you ask. Therefore, you will need to make your request to the Constabulary's FOI Department. I give below a link to the Force's website where you can make a FOI request to them direct.

<http://www.derbyshire.police.uk/About-us/Freedom-of-Information/How-to-Obtain.aspx>

If you are not satisfied with our response to your request, under Section 17 of the FOIA of the FOIA you are entitled to ask for an internal review of our decision. Any internal review needs to be submitted within two months of the date of receipt of this response and state why you are unhappy with the response. You can submit an internal review in the following ways:

- emailing the OPCC Inbox – PCCOffice@Derbyshire.PNN.Police.UK or;
- writing to the OPCC at –
The Office of the Police and Crime Commissioner for Derbyshire
Butterley Hall
Ripley
Derbyshire
DE5 3RS

By phone – 0300 122 6000 (as a reasonable adjustment under the Equality Act 2010).

If you are not satisfied with the outcome of the internal review under Section 50 of the FOIA you can apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the internal review procedure provided by the OPCC. You can contact the ICO in the following ways:

- online at the ICO – <https://ico.org.uk/global/contact-us/> or;
- writing to the ICO at –
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

A handwritten signature in cursive script, appearing to read 'Marie Romano', written in black ink.

Marie Romano
On behalf of the Police and Crime Commissioner