

The Office of the Police and Crime Commissioner for Derbyshire Butterley Hall, Ripley Derbyshire DE5 3RS

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01/06/2021

Dear,

#### FOI 22/2021

I write in connection with your request for information processed under the Freedom of Information Act 2000 and received in the Office of the Police and Crime Commissioner for Derbyshire on 17 May 2021.

In answer to your request please see the following:

- Pandemic Survey June/July 2020 (see PDF attachment for details and results of the survey undertaken)
- Listening To You (L2U) 2018/19 (see PDF attachment L2U 2018-19 for details of the survey undertaken)
- Listening To You (L2U) 2019/20 (see PDF attachment L2U 2019-20 for details of the survey undertaken). Results are also on our website <a href="here">here</a>
- Listening To You (L2U) 2020/21 results (covers Apr 2020-Mar 2021) are currently being prepared and will be available on our website once completed. This is likely to be sometime in July 2021.

If you are not satisfied with our response to your request, under Section 17 of the FOIA of the FOIA you are entitled to ask for an internal review of our decision. Any internal review needs to be submitted within two months of the date of receipt of this response and state why you are unhappy with the response. You can submit an internal review in the following ways:

- emailing the OPCC Inbox PCCOffice@Derbyshire.PNN.Police.UK or;
- writing to the OPCC at –
   The Office of the Police and Crime Commissioner for Derbyshire Butterley Hall
   Ripley
   Derbyshire
   DE5 3RS

By phone – 0300 122 6000 (as a reasonable adjustment under the Equality Act 2010).



If you are not satisfied with the outcome of the internal review under Section 50 of the FOIA you can apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the internal review procedure provided by the OPCC. You can contact the ICO in the following ways:

- \* online at the ICO https://ico.org.uk/global/contact-us/ or;
- \* writing to the ICO at –
  Information Commissioner's Office
  Wycliffe House
  Water Lane
  Wilmslow
  Cheshire
  SK9 5AF

Yours sincerely

Marie Romano Head of Compliance

On behalf of the Police and Crime Commissioner

### Pandemic Survey (June/July 2020)

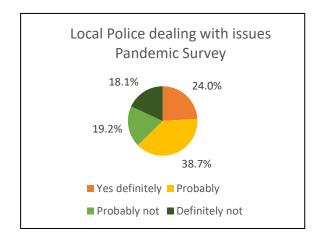
- This survey was undertaken during the first lockdown period in June/July 2020 to provide a snapshot of public views
- The survey was solely promoted online, and the majority of responses came from either as a result of an email sent out through the Derbyshire Alert messaging system or from posts on various Facebook groups within Derbyshire, including "Spotted" groups and other local interest groups. A total of 880 responses were received.
- Due to the limited reach of this survey, the profile of respondents is <u>not representative</u> of Derbyshire residents and therefore <u>results should be treated with caution</u>.
- Almost two-thirds of respondents (63%) felt that their local police were dealing with issues, and more than half of respondents (52%) felt that Derbyshire Police were doing an excellent or good job.
- The questions about how various crime types and antisocial behaviour had changed during lockdown showed that public perception did not always correspond to actual recorded crime and antisocial behaviour levels.

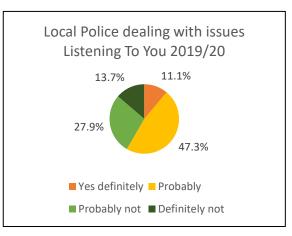
#### **Results**

Results for each question are based on valid answers only – i.e. "Don't know/don't wish to say", "Prefer not to say" and blank answers have been excluded.

Q1: Do you think that your local police are dealing with issues that matter to your community since the lockdown? (829 responses)

	Yes definitely	Probably	Probably not	Definitely not
All Respondents	24.0%	38.7%	19.2%	18.1%
Derbyshire Alert (551)	28.3%	43.6%	15.6%	12.5%
Facebook group (219)	17.8%	28.3%	26.5%	27.4%
L2U 2019/20 online	11.1%	47.3%	27.9%	13.7%





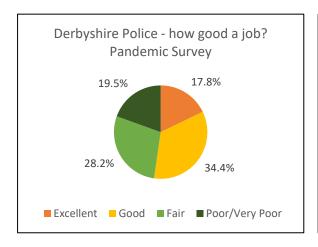
The charts above compare the results of this Pandemic Survey with the results of the Commissioner's rolling public survey "Listening To You" (L2U) from 2019/20. This shows that, for this Pandemic Survey, respondents tended more towards the definite answers.

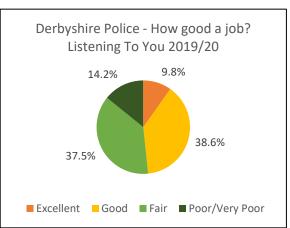
Approximately one and half times as many respondents for the Pandemic Survey (compared to the "Listening To You" survey) said that their local Police were definitely not dealing with issues. For those who said that their local Police definitely were dealing with issues, this difference was more than twice as much as the "Listening To You".

The share of respondents saying that their local Police were dealing with local issues was 62.7% compared to 58.4% for "Listening To You".

Q2: How good a job do you think Derbyshire Police are doing responding to the coronavirus pandemic? (790 responses)

	Excellent	Good	Fair	Poor/ Very poor
All Respondents	17.8%	34.4%	28.2%	19.5%
Derbyshire Alert (527)	19.9%	40.6%	25.4%	14.0%
Facebook group (208)	15.9%	23.1%	32.2%	29.8%
L2U 2019/20 online	9.8%	38.6%	37.5%	14.2%





Again, when comparing the results of this Pandemic Survey with "Listening To You", the Pandemic Survey respondents tended more towards the top and bottom answers, with almost twice as many respondents in this Pandemic Survey compared to the "Listening To You" survey saying that Derbyshire Police were doing an excellent job.

The share of respondents saying Derbyshire Police were doing an excellent or good job was 52.3% compared to 48.4% for "Listening To You".

### Q3: Do you think the following crimes/antisocial behaviour have increased or decreased since the lockdown...

The charts below show the responses for each crime / antisocial behaviour type, plus the actual difference compared to 2019. Crime and antisocial behaviour levels have been compared to the same period in the previous year to account for seasonal trends.

Responses have been colour-coded so the largest proportions of answers are shaded red, then through orange and yellow, to the lowest proportions of answers which are shaded green.

The charts show that for Domestic Abuse, and 'Nuisance' and 'Environmental' antisocial behaviour, respondents were aware of the changes in numbers of recorded crimes/ incidents during lockdown. However, for the other crime types and for 'Personal' antisocial behaviour, public perception – which is often influenced by national news and social media – did not match actual levels of recorded crime and antisocial behaviour.

#### a) Burglary? (709 responses)

	Increased a lot	Increased a little	Stayed the same	Decreased a little	Decreased a lot
All Respondents	12.6%	26.9%	18.9%	23.3%	18.3%
Derbyshire Alert (473)	10.8%	23.9%	18.8%	26.0%	20.5%
Facebook group (185)	16.2%	31.9%	19.5%	17.3%	15.1%
Actual Apr-Jun 2020 compared to Apr-Jun 2019					Decrease -48%

#### **b) Vehicle Crime?** (717 responses)

	Increased a lot	Increased a little	Stayed the same	Decreased a little	Decreased a lot
All Respondents	17.4%	32.1%	22.5%	19.1%	8.9%
Derbyshire Alert (480)	14.0%	31.5%	22.1%	22.5%	10.0%
Facebook group (185)	24.3%	34.6%	23.2%	10.3%	7.6%
Actual Apr-Jun 2020 compared to Apr-Jun 2019					Decrease -28.4%

### c) Mugging/Robbery? (618 responses)

	Increased a lot	Increased a little	Stayed the same	Decreased a little	Decreased a lot
All Respondents	5.8%	19.1%	28.6%	28.0%	18.4%
Derbyshire Alert (424)	4.2%	17.2%	26.2%	32.8%	19.6%
Facebook group (152)	9.2%	25.0%	33.6%	15.1%	17.1%
Actual Apr-Jun 2020 compared to Apr-Jun 2019					Decrease -35.0%

### d) Domestic Abuse? (694 responses)

	Increased a lot	Increased a little	Stayed the same	Decreased a little	Decreased a lot
All Respondents	57.8%	36.0%	4.5%	1.2%	0.6%
Derbyshire Alert (470)	55.7%	37.7%	4.5%	1.7%	0.4%
Facebook group (180)	61.1%	32.2%	5.6%	0.0%	1.1%
Actual Apr-Jun 2020 compared to Apr-Jun 2019	Increase +39.6%				

### e) Fraud? (736 responses)

	Increased a lot	Increased a little	Stayed the same	Decreased a little	Decreased a lot
All Respondents	49.7%	35.6%	13.0%	1.5%	0.1%
Derbyshire Alert (503)	48.3%	37.4%	12.5%	1.8%	0.0%
Facebook group (183)	51.4%	33.3%	14.2%	0.5%	0.5%
Actual Apr-Jun 2020 compared to Apr-Jun 2019			No change*		

<sup>\*</sup> The Crime Survey for England & Wales (CSEW) estimates for Fraud showed no significant change for Apr-Jun 2019 compared with Apr-Jun 2020.

### f) General Antisocial Behaviour, e.g. nuisance groups, noise, drinking/drug taking in public places? (827 responses)

	Increased a lot	Increased a little	Stayed the same	Decreased a little	Decreased a lot
All Respondents	38.6%	25.6%	13.7%	13.2%	8.9%
Derbyshire Alert (545)	30.5%	25.5%	16.1%	16.3%	11.6%
Facebook group (223)	55.2%	24.7%	8.5%	7.2%	4.5%
Actual Apr-Jun 2020 compared to Apr-Jun 2019	Increase +113.5%*				

<sup>\*</sup> Note: this category of 'Nuisance' antisocial behaviour includes the large number of calls to the police regarding perceived Covid regulations breaches or related concerns.

### g) Antisocial Behaviour directed at a specific person or household? (570 responses)

	Increased a lot	Increased a little	Stayed the same	Decreased a little	Decreased a lot
All Respondents	17.5%	28.8%	37.0%	12.3%	4.4%
Derbyshire Alert (382)	11.8%	30.4%	38.2%	15.2%	4.5%
Facebook group (148)	27.0%	24.3%	36.5%	7.4%	4.7%
Actual Apr-Jun 2020 compared to Apr-Jun 2019					Decrease -27.8%

### h) Environmental Antisocial Behaviour, e.g. litter, fly-tipping? (849 responses)

	Increased a lot	Increased a little	Stayed the same	Decreased a little	Decreased a lot
All Respondents	68.3%	23.7%	4.4%	2.4%	1.3%
Derbyshire Alert (567)	63.3%	27.2%	5.5%	2.8%	1.2%
Facebook group (222)	79.3%	15.8%	1.8%	1.4%	1.8%
Actual Apr-Jun 2020 compared to Apr-Jun 2019	Increase +478.6%				

### **Demographics of Respondents**

### Postcode – Local Authority Area

	Number of Responses Received	Number of Responses per 1,000 population
Amber Valley	129	1.05
Bolsover	50	0.66
Chesterfield	66	0.64
City of Derby	131	0.53
Derbyshire Dales	116	1.63
Erewash	88	0.79
High Peak	127	1.40
North East Derbyshire	60	0.61
South Derbyshire	113	1.19
Total	880	0.86

### Are you?

	Number of Responses	Proportion of Responses	Census 2011 Derbyshire
Female	480	55.9%	50.7%
Male	379	44.1%	49.3%
Prefer not to say	21		

### Age Group

	Number of Responses	Proportion of Responses	Census 2011 Derbyshire
17 years or under	1	0.1%	21.0%
18-24 years	9	1.0%	8.4%
25-39 years	68	7.9%	18.0%
40-59 years	347	40.3%	28.3%
60 years or over	435	50.6%	24.3%
Prefer not to say	20		





A survey about policing and crime for people in Derbyshire



Summary report and results: Community Safety Partnership Areas





Further information is available from:

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### **Introduction**

Police and Crime Commissioners have a statutory duty to consult with the public and ensure public opinion helps steer service reform.

With the advent of the new Commissioner in 2016, it was decided that a general consultation programme will be carried out throughout the year on a rolling programme. This will enable us to incorporate seasonal events, campaigns and current issues as part of the programme. It will also enable us to gauge long term trends and opinions. Many of these questions in the survey have been lifted from the Crime Survey for England & Wales (CSEW).

There is a particular emphasis in the "Listening to You" questionnaire on public safety and gauging public views and concerns. Both the current financial climate and changing trends in crime have impacted on the way that police resources need to be allocated to ensure that the most serious risks and threats are addressed as a priority.

The results of this survey help to give both the Commissioner and the Chief Constable a better understanding of the concerns of people within our communities and to ensure that we are listening and able to continue to deliver the best service we can.

As with previous surveys, the data gathered through the Listening To You 2018-19 survey will be used by the Office of the Police & Crime Commissioner to help understand the views and concerns of various sections of the community. The results will also be shared with Derbyshire Police, Community Safety Partnerships and other partners to inform services for residents across Derbyshire.











#### **Conducting the survey**

Between April 2018 and March 2019, a total of 22 events were held across Derby and Derbyshire in all local authority areas. These included events at market towns, supermarkets (including Pak Foods), hospitals, colleges, University of Derby campuses both in and out of Derby, local businesses and at a Disability Direct event. Some events were weekend events, e.g. Derby Caribbean Carnival, Brailsford Ploughing Match, Chatsworth County Fair, Derby Pride and Chesterfield Pride to ensure the engagement programme reached as representative sample as possible of Derbyshire residents.

The events were supported by staff from the Office of the Police & Crime Commissioner (OPCC), and also Safer Neighbourhood Team officers and Rural Crime Team officers, working alongside colleagues from Derbyshire Fire & Rescue Service and other partner agencies.

Events were often linked with specific ongoing campaigns, i.e. the work of the Rural Crime Team and raising awareness of Hate Crime. The events calendar was regularly advertised by the Digital Engagement Officer on the OPCC website, Facebook, Twitter and Derbyshire Alert.

In addition, the questionnaire was available to be completed online via the Commissioner's website and this was extensively promoted to help reach a wide variety of age groups. Care was taken to ensure that the profile of respondents matched the profile of Derbyshire residents as far as possible. A total of 4,897 questionnaires were completed – 916 face to face at events, and 3,981 online.











### **Commentary and Main Points**

A total of 4,897 questionnaires were completed. The profile of respondents is broadly representative of the population of Derbyshire with regard to gender, age, residential location, ethnicity, and sexual orientation. However, to ensure that valid comparisons can be made across the different demographics, and that results can be directly compared to past and future survey results, answers have been weighted by gender, age group and home local authority in line with the Census 2011 profile of Derbyshire.

Surveys were completed by residents from across the whole of Derbyshire, with over 300 respondents from each of the nine local authority areas.

Results calculations for each question are generally based on answers where the respondent has expressed an opinion only, i.e. "Don't know", "Prefer not to say" and blank answers have been excluded unless specified.

Results have been broken down to show the answers from both collection methods – face to face and via the website. For some questions, there is little difference; however, for other answers, there is a noticeable difference between the two methods. Respondents who completed the survey face to face tend to say that they:

- are less worried about being a victim of property theft;
- are much more satisfied with the work the police are doing; and
- are less aware of the PCC's role and name.

Particular issues of note from individual questions are as follows:

Questions 2 & 3. How safe do you feel walking alone in your local area during the day and after dark? Results show that 87% of people feel either very safe or fairly safe walking alone in their local area during the day, with this falling to 50% feeling safe walking alone after dark. This is similar to previous years. Results for feeling safe during the day are all fairly similar to each other throughout the various demographics, but there is much more variance for feeling safe after dark.

In comparison, CSEW results for the 12 months to the end of March 2019 show 78% of persons nationally felt safe when walking alone after dark (males 88%, females 69%), which may suggest that people in Derbyshire have a higher than average fear of crime.





Females, persons identifying as Gay, Lesbian, Bisexual or Other sexuality [LGBO] and those who consider themselves to have a disability were less likely to say they felt safe walking alone after dark.

Question 4. How worried are you about being a victim of the following types of crime? The proportion of people being very or fairly worried about the various crime types were generally similar to last year. Middle-aged respondents (30-59 yrs) tended to be more concerned about the property crimes (burglary, robbery, car crime) than those respondents who were younger or older. The fear of being a victim of fraud increased with age. Being caught up in a terrorist attack was the only issue where young people under 18 yrs were more worried than older people – however, worry about this has decreased by several percentage points across all groups compared to last year. Those who consider themselves disabled were considerably more worried than average about being a victim of crime.

There does appear to be a higher fear of property crime in Derbyshire compared to the country as a whole – the Listening To You survey 2018-19 has 19.4% of respondents being very worried about burglary and 21.3% of respondents being very worried about car crime, compared to the CSEW national figures for the 12 months to the end of March 2019 of 9.8% and 6.7%.

Question 5. If you have been a victim of an online crime in the past 12 months, who did you report it to? Have you seen the "Get Safe Online" website? Data was collected for part of the year on behalf of the Derbyshire Cybercrime and Online Safety Partnership.

Question 6. Do you think that your local police are dealing with the issues that matter to your community? More than half (56%) of respondents did feel that their local police are dealing with the issues in the community, with residents of all areas of Derby the most likely to agree (65%). Responses show a marked difference between those who completed the survey face to face and those who completed it online.

Question 7. Taking everything into account how good a job do you think the Derbyshire police are doing? The proportion of respondents (47%) who feel that the Police are doing an excellent or good job is similar to last year. Residents from urban areas tended to be slightly more satisfied than residents from rural areas.





Responses show a marked difference between those who completed the survey face to face and those who completed it online. The overall result is also slightly lower than the CSEW figure for Derbyshire for the 12 months ending March 2019 where 52% of people think the police do an excellent or good job.

Questions 8 & 9. Before completing this survey, were you aware of Police & Crime Commissioners? Do you know the name of your Police & Crime Commissioner? As may be expected, knowledge of the role of Police & Crime Commissioner and the name of the Derbyshire Police & Crime Commissioner increases with the age of the respondent. The overall level of responses, 72% for awareness of the role and 38% for the name of the Commissioner, have remained around the same levels as last year, although there has been an increase from surveys in earlier years when the role was relatively new.



### **Results**

#### Q1. Please enter your postcode

Base: All Responses

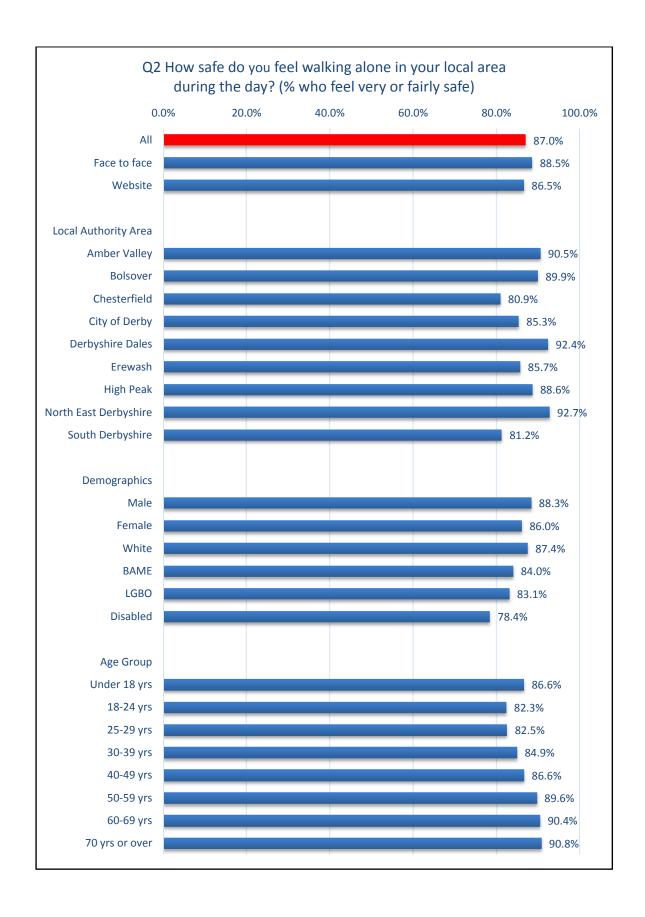
	Number of questionnaires Listening To You 2018-19 (unweighted base)	Responses per 1,000 population
All Respondents	4,897	4.81
Amber Valley	611	5.00
Bolsover	571	7.53
Chesterfield	342	3.30
City of Derby	766	3.08
Derbyshire Dales	499	7.02
Erewash	521	4.65
High Peak	717	7.89
North East Derbyshire	485	4.90
South Derbyshire	373	3.94
Blank/unable to place	12	

Responses have been weighted by gender, age group and home local authority in line with the Census 2011 profile of Derbyshire to ensure that the results reflect the demographics of the Derbyshire population, and so that comparisons can be made across different demographic groups and with previous/future results.

Q2. How safe do you feel walking alone in your local area during the day?

Base: 4,879 Responses

	Very safe	Fairly safe	A bit unsafe	Very unsafe	Total: Safe	Total: Unsafe
	Jaic	Jaic	unoare	unourc	Outc	Olisaic
All Respondents	44.3%	42.7%	9.6%	3.5%	87.0%	13.0%
Face to Face	48.9%	39.7%	9.6%	1.9%	88.5%	11.5%
Website	43.0%	43.6%	9.6%	3.9%	86.5%	13.5%
Amber Valley	46.1%	44.4%	8.5%	1.0%	90.5%	9.5%
Bolsover Chesterfield	40.8% 40.7%	49.1% 40.2%	7.2% 13.4%	3.0% 5.7%	89.9% 80.9%	10.1% 19.1%
City of Derby	40.7 %	40.2 % 45.0%	10.8%	3.9%	85.3%	14.7%
Derbyshire Dales Erewash	63.3% 41.1%	29.1% 44.5%	5.3% 9.9%	2.3% 4.5%	92.4% 85.7%	7.6% 14.3%
High Peak	46.4%	42.2%	8.7%	2.7%	88.6%	11.4%
North East Derbyshire South Derbyshire	50.9% 39.4%	41.9% 41.9%	5.6% 12.8%	1.6% 6.0%	92.7% 81.2%	7.3% 18.8%
Count Borsyerme	00.170	11.070	12.070	0.070	011270	10.070
Male	47.7%	40.7%	8.3%	3.4%	88.3%	11.7%
Female	41.2%	44.8%	10.6%	3.4%	86.0%	14.0%
White	45.4%	42.1%	9.4%	3.2%	87.4%	12.6%
Black/Asian/Minority Ethnic	32.2%	51.7%	11.8%	4.2%	84.0%	16.0%
Lesbian/Gay/Bisexual/Other	35.3%	47.7%	11.4%	5.5%	83.1%	16.9%
Disabled	37.0%	41.4%	14.2%	7.4%	78.4%	21.6%
Under 18 yrs	40.1%	46.5%	10.3%	3.2%	86.6%	13.4%
18 - 24 yrs	38.9%	43.4%	12.8%	4.8%	82.3%	17.7%
25 - 29 yrs	41.1%	41.4%	11.1%	6.3%	82.5%	17.5%
30 - 39 yrs	38.1%	46.8%	10.6%	4.5%	84.9%	15.1%
40 - 49 yrs	43.1%	43.5%	10.3%	3.1%	86.6%	13.4%
50 - 59 yrs	51.8%	37.8%	7.9%	2.5%	89.6%	10.4%
60 - 69 yrs	50.8%	39.6%	7.8%	1.8%	90.4%	9.6%
70 yrs and over	51.6%	39.2%	6.4%	2.9%	90.8%	9.2%

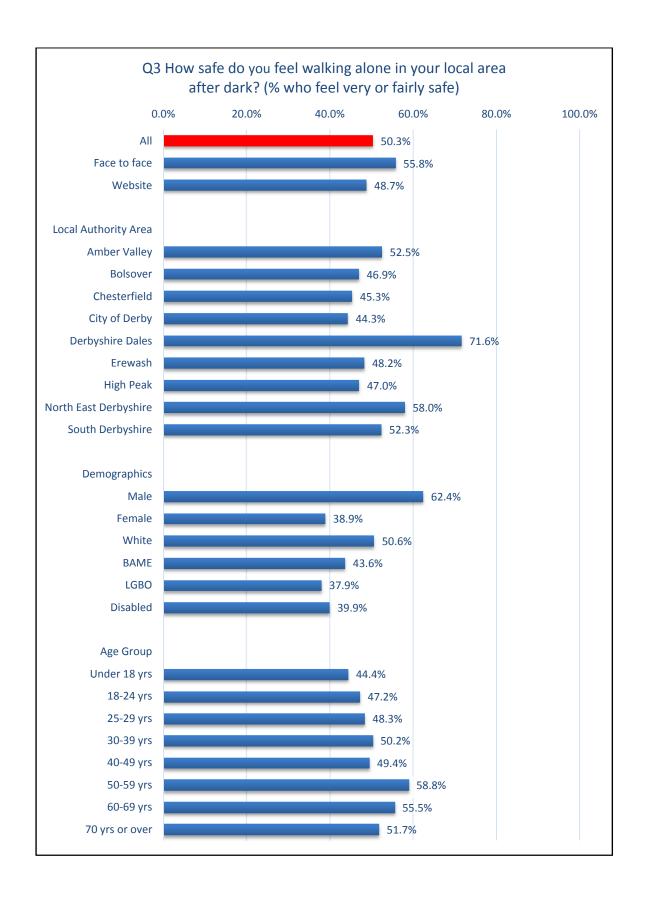


### Q3. How safe do you feel walking alone in your local area after dark?

Base: 4,828 Responses

	Very	Fairly	A bit	Very	Total:	Total:
	safe	safe	unsafe	unsafe	Safe	Unsafe
All Respondents	12.6%	37.7%	31.4%	18.3%	50.3%	49.7%
Face to Face	17.2%	38.5%	30.0%	14.2%	55.8%	44.2%
Website	11.3%	37.5%	31.8%	19.4%	48.7%	51.3%
Amber Valley	12.2%	40.3%	34.1%	13.4%	52.5%	47.5%
Bolsover	8.1%	38.8%	35.9%	17.2%	46.9%	53.1%
Chesterfield	11.5%	33.9%	33.9%	20.7%	45.3%	54.7%
City of Derby	10.8%	33.5%	33.0%	22.7%	44.3%	55.7%
Derbyshire Dales	30.1%	41.4%	19.8%	8.6%	71.6%	28.4%
Erewash	10.1%	38.2%	29.5%	22.2%	48.2%	51.8%
High Peak North East Derbyshire South Derbyshire	11.4%	35.6%	38.0%	15.0%	47.0%	53.0%
	16.2%	41.8%	28.9%	13.1%	58.0%	42.0%
	9.9%	42.5%	25.5%	22.2%	52.3%	47.7%
Male	18.8%	43.6%	23.4%	14.2%	62.4%	37.6%
Female	6.4%	32.4%	39.3%	21.9%	38.9%	61.1%
White Black/Asian/Minority Ethnic Lesbian/Gay/Bisexual/Other Disabled	12.7%	37.9%	31.8%	17.6%	50.6%	49.4%
	11.5%	32.1%	30.8%	25.6%	43.6%	56.4%
	9.4%	28.6%	37.6%	24.4%	37.9%	62.1%
	9.8%	30.0%	30.9%	29.3%	39.9%	60.1%
Under 18 yrs	12.6%	31.7%	37.0%	18.7%	44.4%	55.6%
18 - 24 yrs	9.1%	38.1%	30.9%	22.0%	47.2%	52.8%
25 - 29 yrs	9.7%	38.6%	26.9%	24.7%	48.3%	51.7%
30 - 39 yrs	11.2%	39.1%	29.4%	20.3%	50.2%	49.8%
40 - 49 yrs	12.5%	36.9%	33.2%	17.4%	49.4%	50.6%
50 - 59 yrs	16.7%	42.2%	26.9%	14.3%	58.8%	41.2%
60 - 69 yrs	13.3%	42.2%	26.8%	17.7%	55.5%	44.5%
70 yrs and over	13.4%	38.3%	33.3%	15.0%	51.7%	48.3%

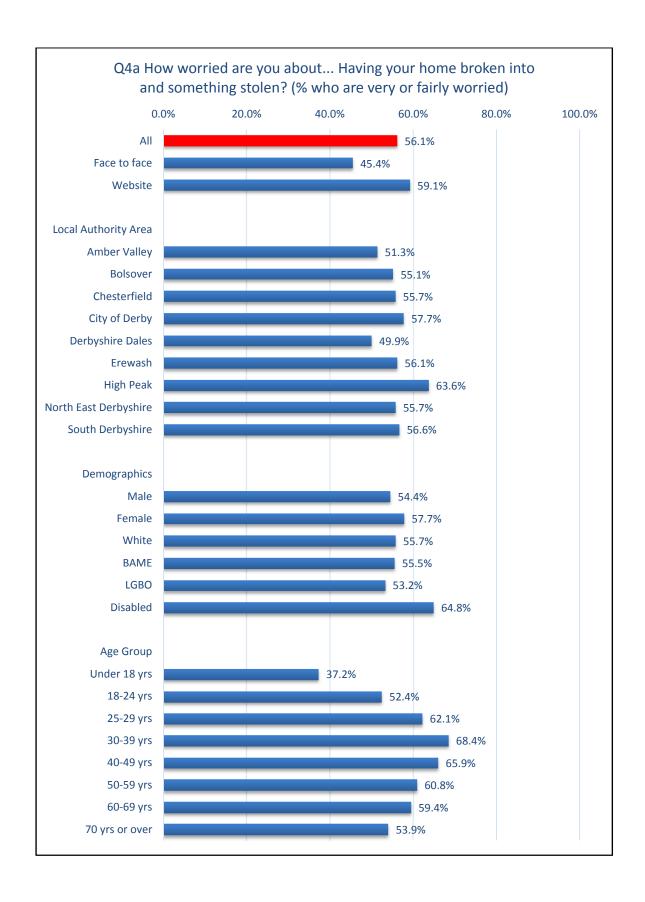
### Listening To You... 2018-2019: Community Safety Partnership Areas



### Q4a. How worried are you about... Having your home broken into and something stolen?

Base: 4,854 Responses

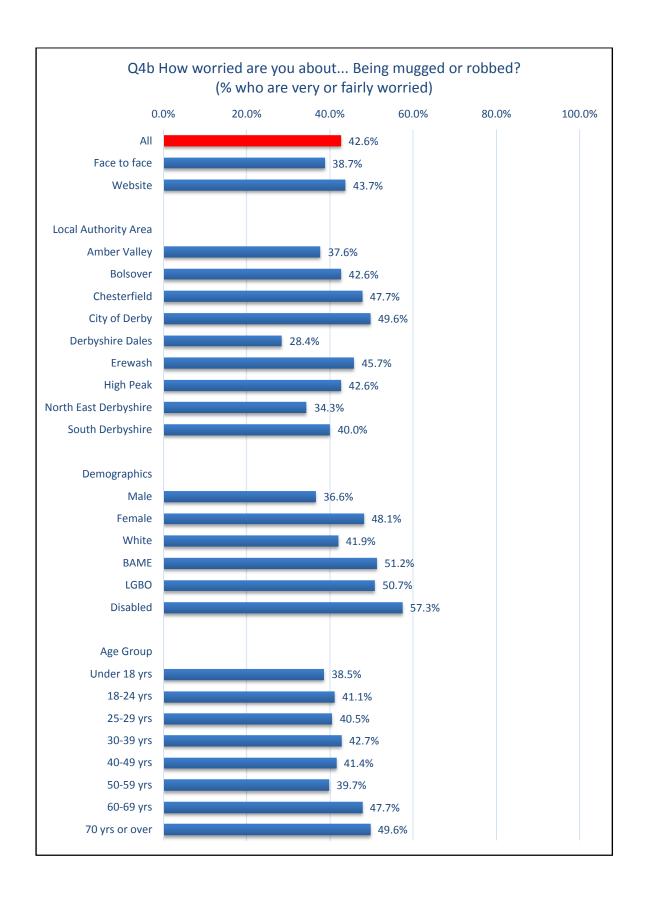
	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	19.4%	36.6%	34.0%	9.9%	56.1%	43.9%
Face to Face	11.9%	33.5%	37.3%	17.3%	45.4%	54.6%
Website	21.5%	37.6%	33.1%	7.8%	59.1%	40.9%
Amber Valley	14.4%	36.8%	37.8%	11.0%	51.3%	48.7%
Bolsover	17.6%	37.5%	35.4%	9.5%	<b>55.1%</b>	44.9%
Chesterfield	20.1%	35.5%	33.2%	11.2%	55.7%	44.3%
City of Derby	20.7%	37.0%	32.5%	9.8%	57.7%	42.3%
Derbyshire Dales	15.8%	34.2%	37.3%	12.7%	49.9%	50.1%
Erewash	15.5%	40.6%	36.1%	7.8%	56.1%	43.9%
High Peak	25.4%	38.2%	26.8%	9.6%	63.6%	36.4%
North East Derbyshire South Derbyshire	20.5% 23.1%	35.2% 33.5%	35.0% 34.0%	9.3% 9.4%	55.7% 56.6%	44.3% 43.4%
South Derbyshile	23.170	33.5%	34.0%	9.4%	30.0%	43.4%
Male	19.4%	35.0%	33.9%	11.7%	54.4%	45.6%
Female	19.1%	38.6%	34.0%	8.2%	57.7%	42.3%
White	18.7%	37.1%	34.6%	9.7%	55.7%	44.3%
Black/Asian/Minority Ethnic	24.9%	30.5%	30.1%	14.5%	55.5%	44.5%
Lesbian/Gay/Bisexual/Other	18.1%	35.1%	35.7%	11.1%	53.2%	46.8%
Disabled	25.4%	39.4%	26.9%	8.3%	64.8%	35.2%
Under 18 yrs	12.4%	24.8%	40.1%	22.7%	37.2%	62.8%
18 - 24 yrs	15.7%	36.6%	34.9%	12.7%	52.4%	47.6%
25 - 29 yrs	26.5%	35.6%	29.8%	8.1%	62.1%	37.9%
30 - 39 yrs	27.0%	41.4%	26.1%	5.5%	68.4%	31.6%
40 - 49 yrs	24.0%	42.0%	29.1%	5.0%	65.9%	34.1%
50 - 59 yrs	20.3%	40.6%	32.6%	6.6%	60.8%	39.2%
60 - 69 yrs	20.7%	38.7%	34.5%	6.1%	<b>59.4%</b>	40.6%
70 yrs and over	13.3%	40.6%	40.4%	5.7%	53.9%	46.1%



Q4b. How worried are you about... Being mugged or robbed?

Base: 4,845 Responses

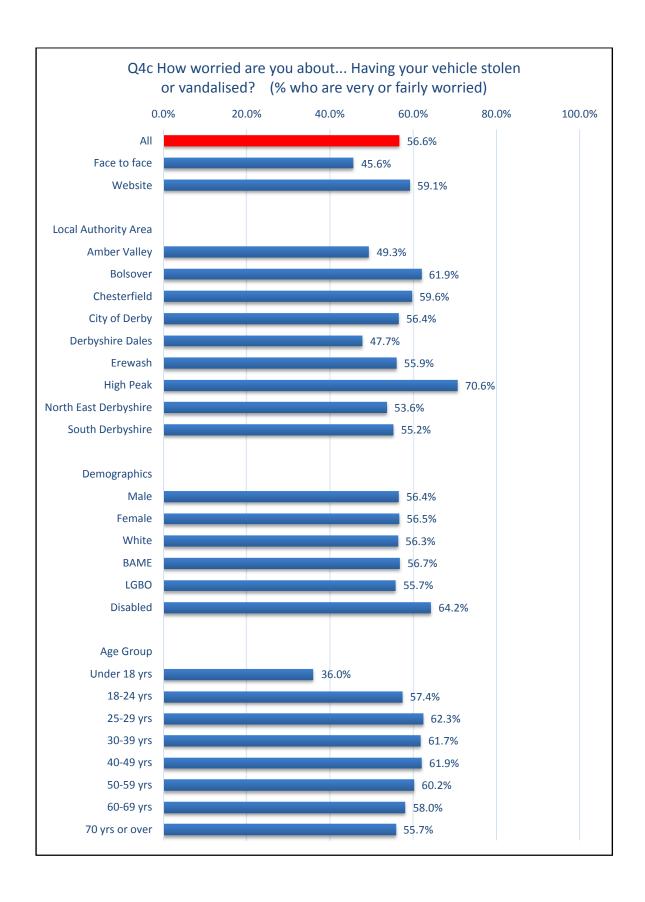
	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	13.5%	29.1%	42.6%	14.8%	42.6%	57.4%
Face to Face	12.0%	26.7%	40.1%	21.2%	38.7%	61.3%
Website	13.9%	29.8%	43.4%	13.0%	43.7%	56.3%
Amber Valley Bolsover Chesterfield City of Derby Derbyshire Dales Erewash High Peak North East Derbyshire South Derbyshire	9.4% 12.2% 16.0% 17.9% 7.3% 13.8% 11.4% 10.1% 15.3%	28.2% 30.4% 31.7% 31.8% 21.1% 31.9% 31.2% 24.2% 24.7%	47.7% 44.2% 31.9% 40.2% 45.7% 43.0% 43.9% 48.6% 43.1%	14.7% 13.2% 20.4% 10.2% 25.9% 11.2% 13.5% 17.1%	37.6% 42.6% 47.7% 49.6% 28.4% 45.7% 42.6% 34.3% 40.0%	62.4% 57.4% 52.3% 50.4% 71.6% 54.3% 57.4% 65.7% 60.0%
Male	11.7%	24.8%	43.9%	19.5%	36.6%	63.4%
Female	14.8%	33.3%	41.7%	10.2%	48.1%	51.9%
White	12.6%	29.4%	43.1%	15.0%	41.9%	58.1%
Black/Asian/Minority Ethnic	23.9%	27.3%	34.9%	13.9%	51.2%	48.8%
Lesbian/Gay/Bisexual/Other	17.9%	32.8%	34.5%	14.8%	50.7%	49.3%
Disabled	21.5%	35.9%	30.7%	11.9%	57.3%	42.7%
Under 18 yrs 18 - 24 yrs 25 - 29 yrs 30 - 39 yrs 40 - 49 yrs 50 - 59 yrs 60 - 69 yrs 70 yrs and over	13.0%	25.5%	39.8%	21.7%	38.5%	61.5%
	12.7%	28.3%	44.9%	14.1%	41.1%	58.9%
	12.6%	27.9%	45.9%	13.6%	40.5%	59.5%
	13.9%	28.8%	44.3%	13.0%	42.7%	57.3%
	14.4%	27.0%	43.8%	14.8%	41.4%	58.6%
	13.9%	25.8%	44.3%	16.0%	39.7%	60.3%
	14.0%	33.7%	41.7%	10.6%	47.7%	52.3%
	11.9%	37.7%	41.0%	9.4%	49.6%	50.4%



Q4c. How worried are you about... Having your vehicle stolen or vandalised?

Base: 4,055 Responses

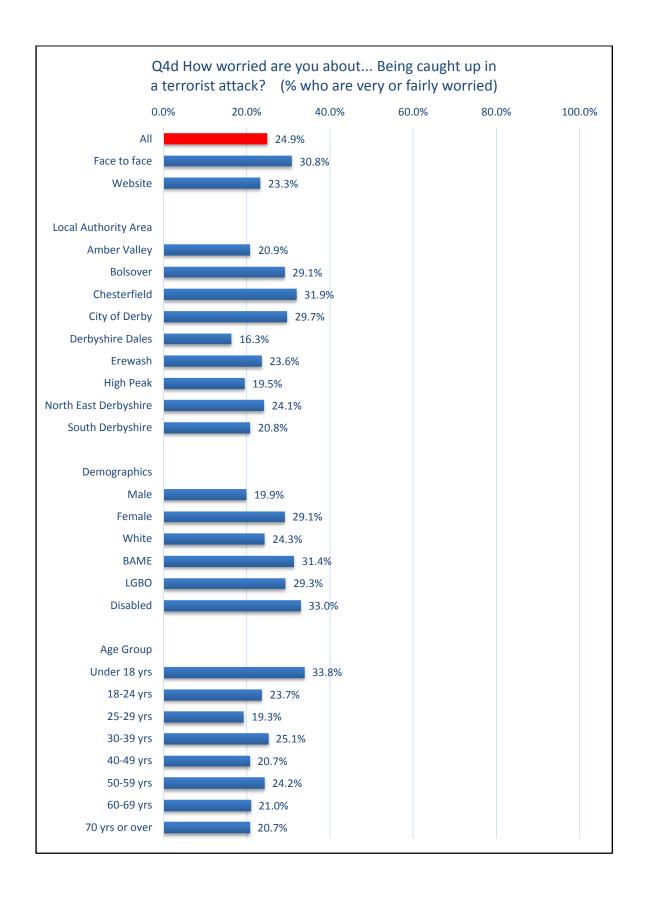
	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	21.5%	35.0%	32.7%	10.7%	56.6%	43.4%
Face to Face	15.4%	30.2%	33.4%	20.9%	45.6%	54.4%
Website	23.0%	36.2%	32.5%	8.3%	59.1%	40.9%
Amber Valley	13.6%	35.7%	38.3%	12.4%	49.3%	50.7%
Bolsover	21.2%	40.7%	30.0%	8.1%	61.9%	38.1%
Chesterfield	26.7%	32.9%	26.2%	14.2%	<b>59.6%</b>	40.4%
City of Derby	21.7%	34.8%	32.1%	11.4%	<b>56.4%</b>	43.6%
Derbyshire Dales	15.0%	32.7%	40.8%	11.5%	47.7%	52.3%
Erewash	22.4%	33.5%	35.2%	8.9%	55.9%	44.1%
High Peak	33.3%	37.3%	22.4%	7.0%	70.6%	29.4%
North East Derbyshire	16.3%	37.3%	37.2%	9.3%	53.6%	46.4%
South Derbyshire	23.6%	31.6%	33.4%	11.5%	55.2%	44.8%
Male	23.0%	33.4%	31.8%	11.7%	56.4%	43.6%
Female	19.8%	36.7%	33.8%	9.7%	56.5%	43.5%
White	20.9%	35.4%	33.3%	10.4%	<b>56.3%</b>	43.7%
Black/Asian/Minority Ethnic	23.9%	32.9%	26.3%	16.9%	<b>56.7%</b>	43.3%
Lesbian/Gay/Bisexual/Other	23.9%	31.8%	27.5%	16.8%	<b>55.7%</b>	44.3%
Disabled	28.2%	36.0%	24.6%	11.2%	64.2%	35.8%
Under 18 yrs	13.2%	22.8%	38.6%	25.4%	36.0%	64.0%
18 - 24 yrs	27.7%	29.6%	29.3%	13.3%	57.4%	42.6%
25 - 29 yrs	26.6%	35.7%	28.7%	9.0%	62.3%	37.7%
30 - 39 yrs	29.3%	32.4%	30.5%	7.8%	61.7%	38.3%
40 - 49 yrs	24.3%	37.6%	31.4%	6.6%	61.9%	38.1%
50 - 59 yrs	20.5%	39.6%	31.4%	8.4%	60.2%	39.8%
60 - 69 yrs	20.8%	37.3%	33.6%	8.4%	58.0%	42.0%
70 yrs and over	13.6%	42.1%	35.5%	8.7%	<b>55.7%</b>	44.3%



Q4d. How worried are you about... Being caught up in a terrorist attack?

Base: 4,801 Responses

	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	10.1%	14.8%	38.0%	37.1%	24.9%	75.1%
Face to Face	13.7%	17.1%	29.2%	40.0%	30.8%	69.2%
Website	9.1%	14.1%	40.4%	36.3%	23.3%	76.7%
Amber Valley Bolsover Chesterfield City of Derby Derbyshire Dales Erewash High Peak North East Derbyshire South Derbyshire	7.3%	13.6%	37.5%	41.6%	20.9%	79.1%
	12.7%	16.4%	33.2%	37.7%	29.1%	70.9%
	11.7%	20.3%	36.8%	31.3%	31.9%	68.1%
	14.9%	14.8%	37.0%	33.3%	29.7%	70.3%
	5.3%	11.0%	37.5%	46.2%	16.3%	83.7%
	9.4%	14.1%	43.5%	32.9%	23.6%	76.4%
	7.0%	12.5%	43.2%	37.4%	19.5%	80.5%
	9.3%	14.8%	36.6%	39.3%	24.1%	75.9%
	5.8%	15.0%	36.6%	42.6%	20.8%	79.2%
Male	7.9%	12.0%	34.0%	46.1%	19.9%	80.1%
Female	11.7%	17.4%	42.3%	28.5%	29.1%	70.9%
White	9.5%	14.8%	38.5%	37.2%	24.3%	75.7%
Black/Asian/Minority Ethnic	16.6%	14.7%	32.1%	36.5%	31.4%	68.6%
Lesbian/Gay/Bisexual/Other	13.8%	15.5%	37.5%	33.2%	29.3%	70.7%
Disabled	14.6%	18.4%	36.1%	30.9%	33.0%	67.0%
Under 18 yrs 18 - 24 yrs 25 - 29 yrs 30 - 39 yrs 40 - 49 yrs 50 - 59 yrs 60 - 69 yrs 70 yrs and over	18.6% 9.7% 9.2% 10.4% 5.2% 7.3% 6.9% 6.8%	15.2% 14.0% 10.2% 14.7% 15.5% 17.0% 14.1%	26.3% 37.1% 34.4% 39.3% 44.0% 38.5% 44.1% 45.0%	39.9% 39.2% 46.3% 35.5% 35.3% 37.2% 34.9% 34.2%	33.8% 23.7% 19.3% 25.1% 20.7% 24.2% 21.0% 20.7%	66.2% 76.3% 80.7% 74.9% 79.3% 75.8% 79.0% 79.3%



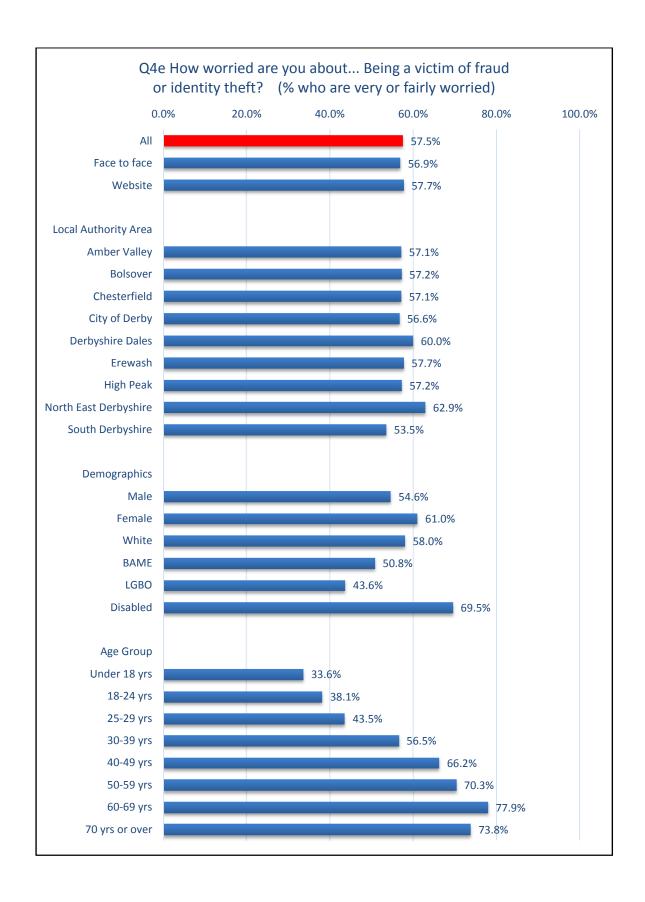
Q4e. How worried are you about... Being a victim of fraud or identity theft?

Base: 4,835 Responses

	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	19.8%	37.7%	30.2%	12.3%	57.5%	42.5%
Face to Face Website	20.2% 19.7%	36.7% 38.0%	26.6% 31.2%	16.5% 11.1%	56.9% 57.7%	43.1% 42.3%
Amber Valley	17.5%	39.6%	33.4%	9.5%	57.1%	42.9%
Bolsover	21.5%	35.6%	28.1%	14.7%	57.2%	42.8%
Chesterfield	17.9%	39.2%	27.0%	15.9%	57.1%	42.9%
City of Derby	22.4%	34.2%	29.5%	13.8%	56.6%	43.4%
Derbyshire Dales	18.7%	41.3%	25.6%	14.4%	60.0%	40.0%
Erewash	18.0%	39.7%	29.5%	12.8%	57.7%	42.3%
High Peak	19.3%	37.9%	31.8%	11.0%	57.2%	42.8%
North East Derbyshire	20.2%	42.6%	30.5%	6.7%	62.9%	37.1%
South Derbyshire	19.6%	33.9%	35.6%	10.9%	53.5%	46.5%
Male	17.7%	36.9%	31.3%	14.1%	54.6%	45.4%
Female	21.8%	39.2%	28.9%	10.1%	61.0%	39.0%
White	19.5%	38.5%	29.9%	12.1%	<b>58.0%</b>	42.0%
Black/Asian/Minority Ethnic	21.6%	29.1%	31.6%	17.7%	<b>50.8%</b>	49.2%
Lesbian/Gay/Bisexual/Other	16.4%	27.3%	38.1%	18.3%	43.6%	<b>56.4%</b>
Disabled	29.4%	40.2%	19.8%	10.6%	69.5%	30.5%
Under 18 yrs	10.0%	23.5%	35.3%	31.1%	33.6%	66.4%
18 - 24 yrs	12.4%	25.7%	39.1%	22.7%	33.0% 38.1%	60.4% 61.9%
25 - 29 yrs	14.3%	25.7% 29.3%	39.1% 41.4%	22.7% 15.1%	36.1% 43.5%	56.5%
30 - 39 yrs	18.2%	29.3% 38.4%	35.7%	7.7%	43.5% 56.5%	36.5% 43.5%
40 - 49 yrs	22.2%	36.4% 44.1%	35.7% 29.9%	3.9%	66.2%	43.5% 33.8%
50 - 59 yrs	23.2%	44.1% 47.1%	29.9%	3.5%	70.3%	33.6% 29.7%
60 - 69 yrs	23.2% 29.0%	47.1% 48.9%	26.2% 18.5%	3.5% 3.6%	70.3% 77.9%	29.7% 22.1%
•	29.0% 29.3%	46.9% 44.5%	20.7%		77.9% 73.8%	26.2%
70 yrs and over	29.3%	44.5%	20.1%	5.5%	13.0%	∠0.∠70

### Q5. If you have been a victim of an online crime in the past 12 months, who did you report it to? Have you seen the "Get Safe Online" website??

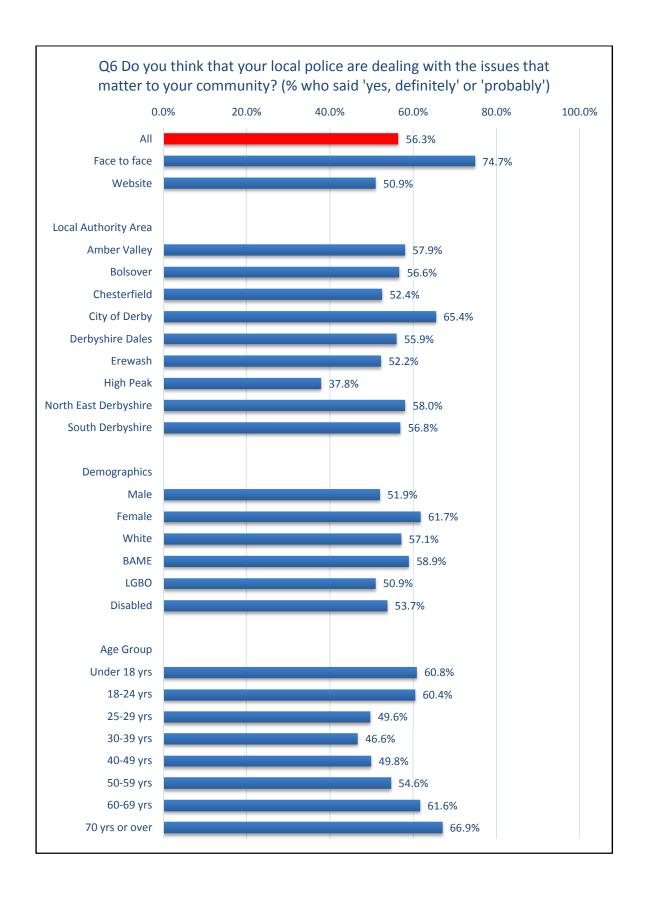
Data was collected for part of the year on behalf of the Derbyshire Cybercrime and Online Safety Partnership



### Q6. Do you think that your local police are dealing with the issues that matter to your community?

Base: 4,421 Responses

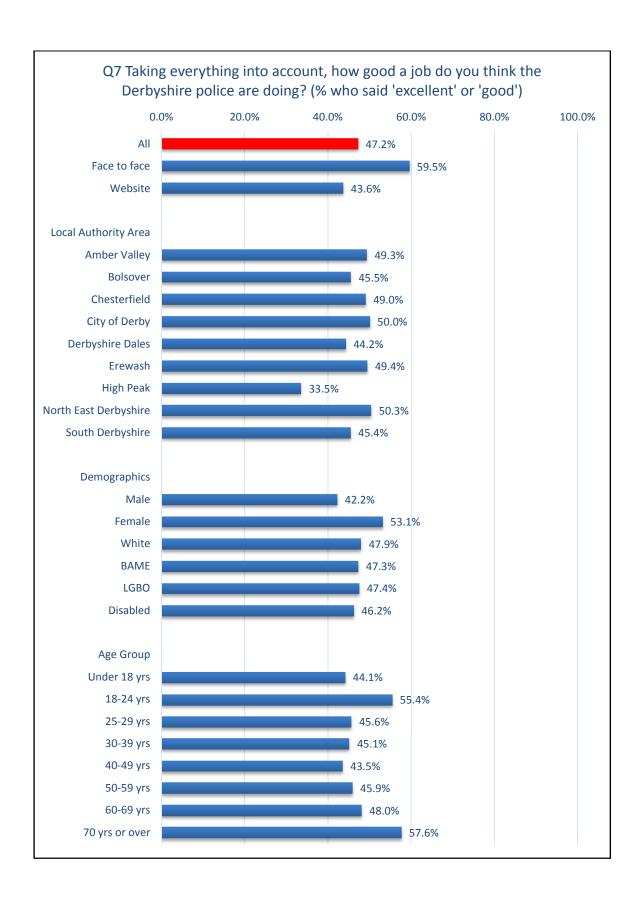
-						
	Yes, definitely	Probably	Probably not	Definitely not	Total: Yes	Total: No
All Respondents	12.6%	43.7%	24.6%	19.0%	56.3%	43.7%
All Respondents	12.0 /0	43.7 /0	24.0 /0	19.0 /0	30.3 /6	43.7 /0
Face to Face	00.50/	E 4 00/	47.50/	7.70/	74.70/	05.00/
Face to Face	20.5%	54.2%	17.5%	7.7%	74.7%	25.3%
Website	10.3%	40.6%	26.7%	22.3%	50.9%	49.1%
A 1 3/ II	4.4.007	40.007	00.40/	45.00/	<b>ET 6</b> 0/	10.10/
Amber Valley	14.0%	43.9%	26.1%	15.9%	57.9%	42.1%
Bolsover	12.6%	44.0%	25.6%	17.8%	56.6%	43.4%
Chesterfield	10.2%	42.3%	25.5%	22.1%	52.4%	47.6%
City of Derby	17.5%	47.9%	20.2%	14.4%	65.4%	34.6%
Derbyshire Dales	8.5%	47.4%	25.3%	18.7%	55.9%	44.1%
Erewash	9.4%	42.8%	29.2%	18.6%	52.2%	47.8%
High Peak	8.5%	29.3%	31.5%	30.6%	37.8%	<b>62.2%</b>
North East Derbyshire	12.9%	45.1%	23.8%	18.2%	<b>58.0%</b>	42.0%
South Derbyshire	12.0%	44.8%	20.9%	22.2%	56.8%	43.2%
Male	11.4%	40.6%	25.9%	22.2%	51.9%	48.1%
Female	14.2%	47.5%	23.4%	14.9%	61.7%	38.3%
White	12.2%	44.8%	24.6%	18.4%	57.1%	42.9%
Black/Asian/Minority Ethnic	21.0%	37.9%	24.8%	16.3%	58.9%	41.1%
Lesbian/Gay/Bisexual/Other	15.5%	35.4%	25.3%	23.8%	50.9%	49.1%
Disabled	13.3%	40.4%	22.4%	23.9%	53.7%	46.3%
2.646.64	101070	101170	221170	20.070	0011 70	1010 / 0
Under 18 yrs	13.1%	47.6%	26.5%	12.7%	60.8%	39.2%
18 - 24 yrs	15.1%	45.0%	23.6%	16.0%	60.4%	39.6%
25 - 29 yrs	11.6%	38.0%	25.5%	24.9%	49.6%	50.4%
30 - 39 yrs	12.1%	34.5%	25.8%	27.6%	46.6%	53.4%
40 - 49 yrs	12.1%	37.9%	22.6%	27.5%	49.8%	50.2%
50 - 59 yrs	11.2%	43.4%	26.5%	18.9%	54.6%	45.4%
60 - 69 yrs	11.6%	50.0%	20.3%	16.7%	61.6%	38.4%
70 yrs and over	15.0%	51.9%	25.3%	7.8%	66.9%	33.1%
10 yıs anu over	10.070	J1.7/0	20.0/0	1.0/0	00.3 /0	JJ. I /0



## Q7. Taking everything into account, how good a job do you think the Derbyshire police are doing?

Base: 4,627 Responses

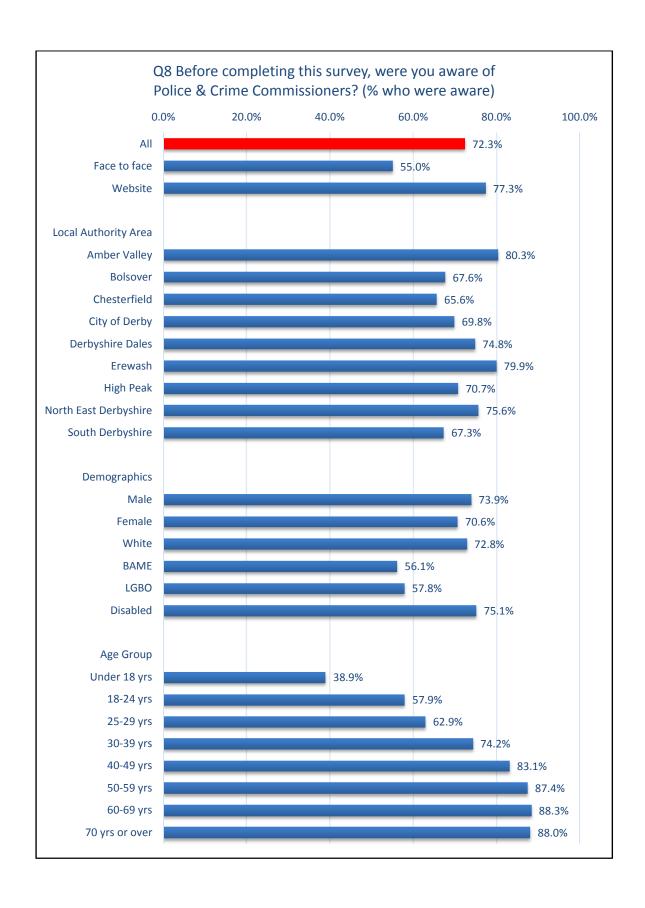
	Excellent	Good	Fair	Poor	Very poor	Excellent / Good	Poor / Very poor
All Respondents	10.9%	36.3%	33.1%	12.4%	7.3%	47.2%	19.7%
Face to Face	16.2%	43.3%	30.3%	7.1%	3.2%	59.5%	10.3%
Website	9.3%	34.3%	34.0%	13.9%	8.5%	43.6%	22.4%
	40.007	00.00/	0.4.007	10.00/	4.407	40.007	10.10/
Amber Valley	10.0%	39.3%	34.3%	12.3%	4.1%	49.3%	16.4%
Bolsover Chesterfield	10.4% 10.7%	35.1% 38.3%	32.3% 29.9%	14.2% 12.1%	8.0% 8.9%	45.5% 49.0%	22.2% 21.0%
City of Derby	13.0%	37.0%	34.2%	10.0%	5.9%	50.0%	15.9%
Derbyshire Dales	8.8%	35.4%	36.3%	10.3%	9.1%	44.2%	19.4%
Erewash	9.7%	39.7%	32.7%	10.7%	7.2%	49.4%	17.9%
High Peak	6.8%	26.7%	32.7%	20.9%	12.8%	33.5%	33.8%
North East Derbyshire	14.1%	36.3%	32.5%	12.0%	5.1%	50.3%	17.1%
South Derbyshire	10.3%	35.0%	32.9%	13.9%	7.9%	45.4%	21.8%
Male	10.0%	32.2%	33.8%	15.1%	9.0%	42.2%	24.1%
Female	12.1%	41.0%	32.6%	9.4%	4.9%	53.1%	14.3%
White	10.7%	37.2%	33.2%	12.0%	6.8%	47.9%	18.9%
Black/Asian/Minority Ethnic	15.8%	31.5%	32.4%	11.5%	8.9%	47.3%	20.4%
Lesbian/Gay/Bisexual/Other	11.8%	35.6%	29.6%	14.0%	9.0%	47.4%	23.0%
Disabled	12.7%	33.5%	32.2%	12.3%	9.3%	46.2%	21.6%
	2.22/	0.4.007	00.404	10.001	0 =0/	44.407	10 =0/
Under 18 yrs	9.3%	34.8%	36.4%	13.0%	6.5%	44.1%	19.5%
18 - 24 yrs	15.0%	40.4%	26.5%	10.3%	7.7%	55.4%	18.1%
25 - 29 yrs 30 - 39 yrs	14.0% 12.3%	31.6% 32.8%	30.5% 27.8%	13.2% 16.1%	10.7% 10.9%	45.6% 45.1%	23.9% 27.1%
40 - 49 yrs	12.3%	32.6%	35.2%	13.4%	8.0%	43.1%	21.4%
50 - 59 yrs	9.8%	36.0%	35.9%	12.3%	5.9%	45.9%	18.2%
60 - 69 yrs	8.2%	39.8%	33.6%	12.4%	5.9%	48.0%	18.4%
70 yrs and over	10.6%	47.0%	33.5%	6.6%	2.4%	57.6%	9.0%



### Q8. Before completing this survey, were you aware of Police & Crime Commissioners?

Base: 4,610 Responses

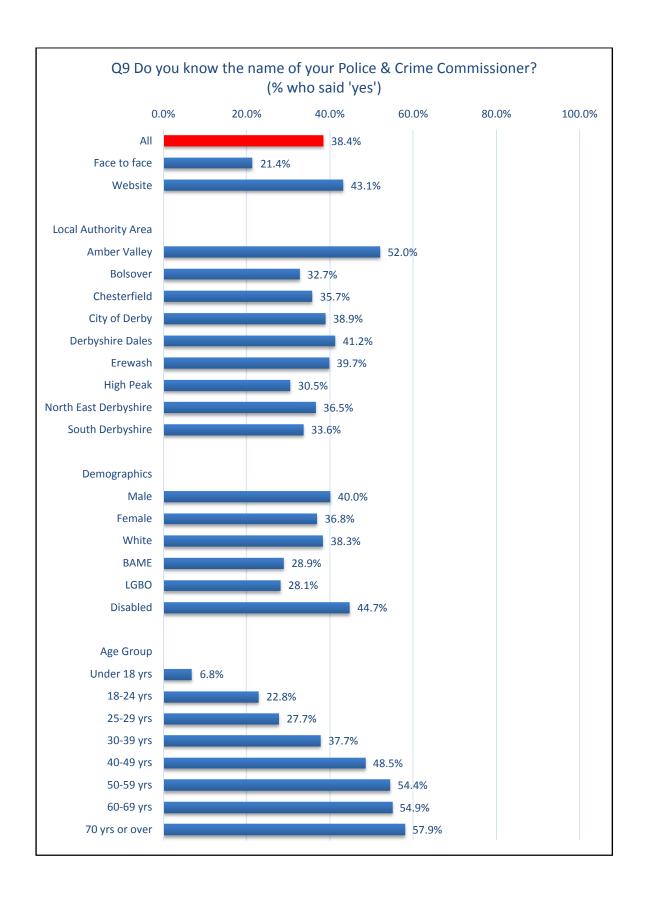
	Yes	No
All Respondents	72.3%	27.7%
Face to Face	55.0%	45.0%
Website	77.3%	22.7%
Amber Valley	80.3%	19.7%
Bolsover	67.6%	32.4%
Chesterfield	65.6%	34.4%
City of Derby	69.8%	30.2%
Derbyshire Dales	74.8%	25.2%
Erewash	79.9%	20.1%
High Peak	70.7%	29.3%
North East Derbyshire	75.6%	24.4%
South Derbyshire	67.3%	32.7%
Male	73.9%	26.1%
Female	70.6%	29.4%
White	72.8%	27.2%
Black/Asian/Minority Ethnic	56.1%	43.9%
Lesbian/Gay/Bisexual/Other	57.8%	42.2%
Disabled	75.1%	24.9%
Under 18 yrs	38.9%	61.1%
18 - 24 yrs	57.9%	42.1%
25 - 29 yrs	62.9%	37.1%
30 - 39 yrs	74.2%	25.8%
40 - 49 yrs	83.1%	16.9%
50 - 59 yrs	87.4%	12.6%
60 - 69 yrs	88.3%	11.7%
70 yrs and over	88.0%	12.0%



#### Q9. Do you know the name of your Police & Crime Commissioner?

Base: 4,675 Responses

	Yes	No
All Respondents	38.4%	61.6%
Face to Face	21.4%	78.6%
Website	43.1%	56.9%
Amber Valley	52.0%	48.0%
Bolsover	32.7%	67.3%
Chesterfield	35.7%	64.3%
City of Derby	38.9%	61.1%
Derbyshire Dales	41.2%	58.8%
Erewash	39.7%	60.3%
High Peak	30.5%	69.5%
North East Derbyshire	36.5%	63.5%
South Derbyshire	33.6%	66.4%
Male	40.0%	60.0%
Female	36.8%	63.2%
White	38.3%	61.7%
Black/Asian/Minority Ethnic	28.9%	71.1%
Lesbian/Gay/Bisexual/Other	28.1%	71.9%
Disabled	44.7%	55.3%
Under 18 yrs	6.8%	93.2%
18 - 24 yrs	22.8%	77.2%
25 - 29 yrs	27.7%	72.3%
30 - 39 yrs	37.7%	62.3%
40 - 49 yrs	48.5%	51.5%
50 - 59 yrs	54.4%	45.6%
60 - 69 yrs	54.9%	45.1%
70 yrs and over	57.9%	42.1%



#### **Demographics**

Note: Results have been weighted by age group, gender and home local authority in line with the Census 2011 profile of Derbyshire.

#### Q10. Are you female or male?

Base: All Responses

	Listening	Listening To You 2018-19 (Unweighted)					
	Total	Face to face	Website	Derbyshire			
Female	50.8%	62.6%	48.2%	50.7%			
Male	46.7%	37.1%	48.9%	49.3%			
Prefer not to say/blank	2.5%	0.3%	3.0%	-			

#### Q11. What is your age group?

Base: All Responses

	Listening <sup>·</sup> Total	To You 2018-19 (Ur Face to face	nweighted) Website	Census 2011: Derbyshire
17 years or under	20.8%	14.4%	22.3%	21.0%
18-24 years	6.1%	16.0%	3.8%	8.4%
25-29 years	5.1%	6.6%	4.8%	5.8%
30-39 years	9.6%	11.4%	9.2%	12.2%
40-49 years	12.0%	10.3%	12.4%	15.5%
50-59 years	14.9%	14.7%	14.9%	12.8%
60-69 years	16.0%	13.4%	16.6%	11.9%
70 years or over	13.6%	13.0%	13.8%	12.4%
Prefer not to say/blank	1.9%	0.2%	2.3%	-

#### Q12. How do you identify your sexual orientation?

Base: All Responses

	Listening To \	ONS Sexual Identity	
	Unweighted Base	Weighted Base	Survey 2017:
Heterosexual or straight	87.0%	85.9%	93.2%
Lesbian, Gay, Bisexual, Other	5.8%	6.7%	2.6%
Prefer not to say/blank	7.2%	7.4%	4.1%

#### Q13. What is your ethnic origin?

Base: All Responses

	Listening To Y	Listening To You 2018-2019			
	Unweighted Base	Weighted Base	Derbyshire		
White	92.0%	89.7%	93.3%		
Asian	2.5%	3.9%	3.9%		
Black	1.0%	1.4%	1.0%		
Dual Heritage	0.9%	1.3%	1.4%		
Other	0.0%	0.0%	0.4%		
Prefer not to say/blank	3.6%	3.7%	-		

#### Q14. Do you consider yourself to have a disability?

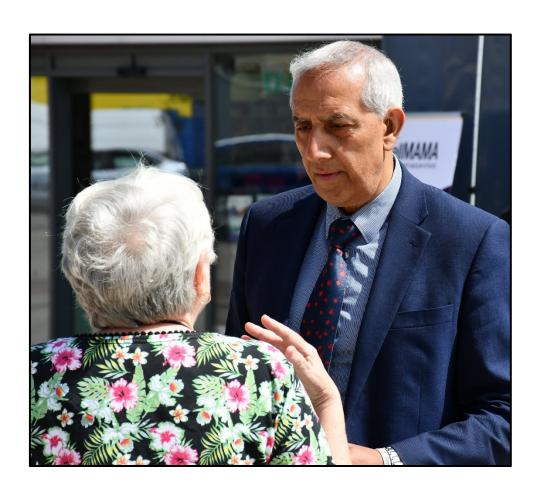
Base: All Responses

	Listening To Y	ou 2018-19	Census 2011: Day to day activities limited a lot
	Unweighted Base	Weighted Base	Derbyshire
Yes	15.4%	14.8%	9.5%





A survey about policing and crime for people in Derbyshire



Summary report and results: Community Safety Partnership Areas





Further information is available from:

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#### **Introduction**

Police and Crime Commissioners have a statutory duty to consult with the public and ensure public opinion helps steer service reform.

With the advent of the new Commissioner in 2016, it was decided that a general consultation programme will be carried out throughout the year on a rolling basis. This will enable us to incorporate seasonal events, campaigns and current issues as part of the programme. It will also enable us to gauge long term trends and opinions. Many of these questions in the survey have been lifted from the Crime Survey for England & Wales (CSEW).

There is a particular emphasis in the "Listening To You" questionnaire on public safety and gauging public views and concerns. Both the current financial climate and changing trends in crime have impacted on the way that police resources need to be allocated to ensure that the most serious risks and threats are addressed as a priority.

The results of this survey help to give both the Commissioner and the Chief Constable a better understanding of the concerns of people within our communities and to ensure that we are listening and able to continue to deliver the best service we can.

As with previous surveys, the data gathered through the Listening To You 2019-20 survey will be used by the Office of the Police & Crime Commissioner to help understand the views and concerns of various sections of the community. The results will also be shared with Derbyshire Police, Community Safety Partnerships and other partners to inform services for residents across Derbyshire.









#### **Conducting the survey**

Between April 2019 and March 2020, a series of engagement events were held across Derby and Derbyshire in all local authority areas to ask members of the public to complete the Listening To You survey. These included events at market towns, supermarkets, hospitals, libraries, colleges, University of Derby campuses both in and out of Derby, local businesses and at a Disability Direct event.

Staff from the Office of the Police & Crime Commissioner (OPCC) were often supported by other colleagues at these events, e.g. Safer Neighbourhood Team officers, Derbyshire Fire & Rescue Service and other partner agencies. The events calendar was regularly advertised by the Digital Engagement Officer on the Commissioner's website, Facebook, Twitter and Derbyshire Alert.

Staff from the Commissioner's Office also attended scheduled events, e.g. the Ashover Show, World Elder Day at Buxton and the Festival of Leisure at Swadlincote to ensure the engagement programme reached as representative sample as possible of Derbyshire residents.

In addition, the questionnaire was available to be completed online via the Commissioner's website and this was extensively promoted to help reach a wide variety of age groups. Care was taken to ensure that the profile of respondents matched the profile of Derbyshire residents as far as possible. A total of 2,856 questionnaires were completed – 612 face to face at events, and 2,244 online.









#### **Commentary and Main Points**

A total of 2,856 questionnaires were completed, which equates to approximately 1 in every 360 people living in the Derbyshire Police force area having completed a survey during this 12-month period. The profile of respondents is broadly representative of the population of Derbyshire with regard to gender, age, residential location, ethnicity, and sexual orientation. However, to ensure that valid comparisons can be made across the different demographics, and that results can be directly compared to past and future survey results, answers have been weighted by gender, age group and home local authority in line with the Census 2011 profile of Derbyshire.

Surveys were completed by residents from across the whole of Derby and Derbyshire, with over 200 respondents from each of the nine local authority areas.

Results calculations for each question are generally based on answers where the respondent has expressed an opinion only, i.e. "Don't know", "Prefer not to say" and blank answers have been excluded unless specified.

Results have been broken down to show the answers from both collection methods – face to face and via the website. For some questions, there is little difference; however, for other answers, there is a noticeable difference between the two methods. Respondents who completed the survey face to face tend to say that they:

- feel safer walking alone after dark
- are less worried about being a victim of property theft;
- are more satisfied with the work the police are doing; and
- are less aware of the PCC's role and name.

Particular issues of note from individual questions are as follows:

Questions 2 & 3. How safe do you feel walking alone in your local area during the day and after dark? Results show that almost 90% of people feel either very safe or fairly safe walking alone in their local area during the day, with this falling to 58% feeling safe walking alone after dark. This is similar to previous years. Results for feeling safe during the day are all fairly similar to each other throughout the various demographics, but there is considerable variance for feeling safe after dark.





In comparison, CSEW results for the 12 months to the end of March 2019 show 78% of persons nationally felt safe when walking alone after dark (males 88%, females 69%), which may suggest that people in Derbyshire have a higher than average fear of crime.

Females, persons identifying as Gay, Lesbian, Bisexual or Other sexuality [LGBO] and those who consider themselves to have a disability were the least likely to say they felt safe walking alone after dark.

Question 4. How worried are you about being a victim of the following types of crime? The proportion of people being very or fairly worried about property crimes (burglary, robbery, car crime) have all fallen compared to last year. Younger people (under 25 years) were less worried than middle aged and older respondents.

There does appear to be a higher fear of property crime in Derbyshire compared to the country as a whole – the Listening To You survey 2019-20 has 13.1% of respondents being very worried about burglary and 15.3% of respondents being very worried about car crime, compared to the CSEW national figures for the 12 months to the end of March 2019 of 9.8% and 6.7%.

Being caught up in a terrorist attack was the only issue where young people under 18 years were more worried than older people. People from an ethnic minority background, residents of Derby and those who consider themselves disabled were the most worried about this issue. However, overall levels of worry about a terror attack have decreased by around a third (29% to 19%) since 2017/18.

The fear of being a victim of fraud increased considerably with age, and overall levels of worry about fraud show an upward trend over the past couple of years – in contrast to worry about the other crime types which has decreased.

Those who consider themselves disabled were considerably more worried than average about being a victim for all five of the crimes asked about in the survey.

Question 5. In Derbyshire we have a dedicated website to provide a 'one stop shop' of help and support for victims of crime and antisocial behaviour? Are you aware of the CORE website? Around 1 in 10 respondents said they were aware of the website, although there was some variance across the different demographics.





Question 6. Do you think that your local police are dealing with the issues that matter to your community? More than three in five (63%) respondents did feel that their local police are dealing with the issues in the community, an increase from last year (56%). Respondents aged 25-29 years, those from an ethnic minority background, and residents of Derby were the most likely to agree (73-75%). Responses show some difference between those who completed the survey face to face and those who completed it online.

Question 7. Taking everything into account how good a job do you think the **Derbyshire police are doing?** The proportion of respondents (54%) who feel that Derbyshire police are doing an excellent or good job has risen since last year (47%).

Responses show a marked difference between those who completed the survey face to face and those who completed it online. The overall result is similar to the CSEW figure for Derbyshire for the 12 months ending March 2019 where 52% of people think the police do an excellent or good job.

Questions 8 & 9. Before completing this survey, were you aware of Police & Crime Commissioners? Do you know the name of your Police & Crime Commissioner? As may be expected, knowledge of the role of Police & Crime Commissioner and the name of the Derbyshire Police & Crime Commissioner increases with the age of the respondent. The overall level of responses, 69% for awareness of the role and 33% for the name of the Commissioner, are similar to previous years.



#### **Results**

#### Q1. Please enter your postcode

Base: All Responses

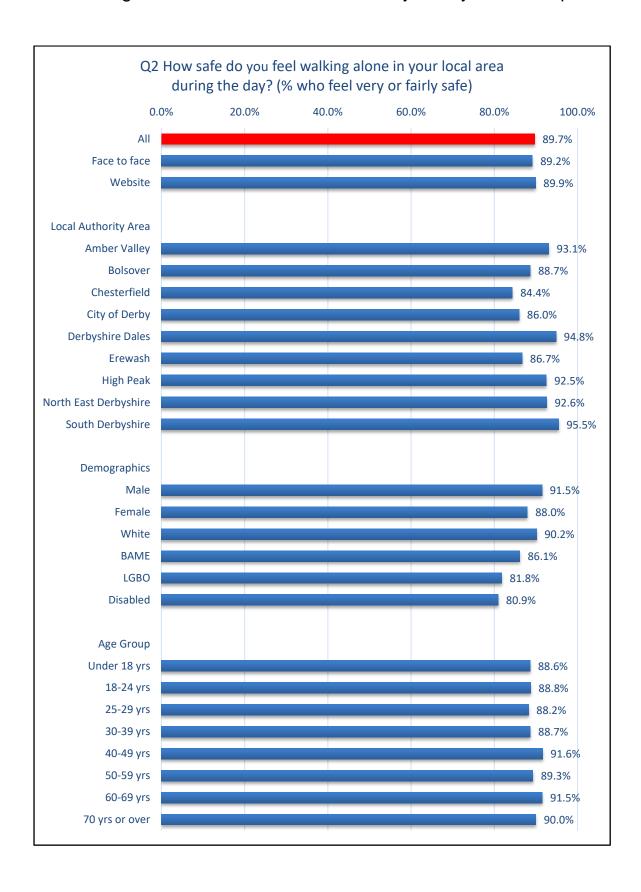
	Number of questionnaires Listening To You 2019-20 (unweighted base)	Responses per 1,000 population
All Respondents	2,856	2.80
Amber Valley	298	2.44
Bolsover	244	3.22
Chesterfield	261	2.51
City of Derby	557	2.24
Derbyshire Dales	389	5.47
Erewash	226	2.02
High Peak	234	2.57
North East Derbyshire	399	4.03
South Derbyshire	248	2.62

Responses have been weighted by gender, age group and home local authority in line with the Census 2011 profile of Derbyshire to ensure that the results reflect the demographics of the Derbyshire population, and so that comparisons can be made across different demographic groups and with previous/future results.

Q2. How safe do you feel walking alone in your local area during the day?

Base: 2,846 Responses

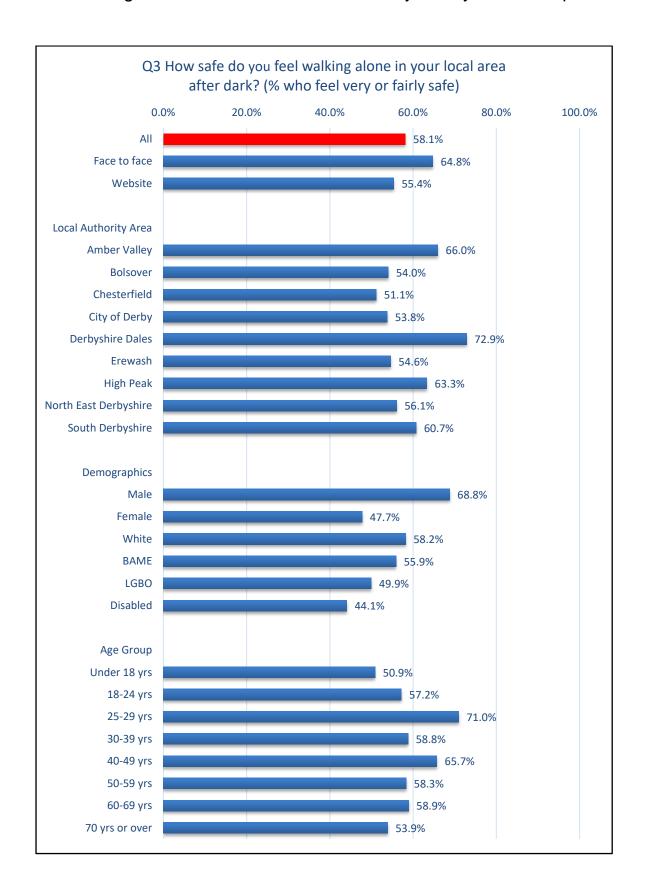
	Very safe	Fairly safe	A bit unsafe	Very unsafe	Total: Safe	Total: Unsafe
All Respondents	47.3%	42.4%	8.4%	1.9%	89.7%	10.3%
Face to Face Website	47.8% 47.1%	41.4% 42.8%	9.2% 8.0%	1.7% 2.1%	89.2% 89.9%	10.8% 10.1%
			0.00,0			
Amber Valley	51.8%	41.4%	5.7%	1.2%	93.1%	6.9%
Bolsover	42.4%	46.2%	8.1%	3.3%	88.7%	11.3%
Chesterfield	43.1%	41.3%	12.8%	2.8%	84.4%	15.6%
City of Derby	40.2%	45.7%	11.0%	3.0%	86.0%	14.0%
Derbyshire Dales	63.0%	31.8%	3.7%	1.5%	94.8%	5.2%
Erewash	38.5%	48.2%	11.4%	1.9%	86.7%	13.3%
High Peak	58.9%	33.6%	6.3%	1.2%	92.5%	7.5%
North East Derbyshire	46.0%	46.6%	6.5%	0.9%	92.6%	7.4%
South Derbyshire	57.1%	38.3%	4.3%	0.2%	95.5%	4.5%
Male	50.1%	41.3%	6.6%	1.9%	91.5%	8.5%
Female	44.5%	43.5%	10.1%	2.0%	88.0%	12.0%
White	48.1%	42.1%	8.1%	1.7%	90.2%	9.8%
Black/Asian/Minority Ethnic	37.3%	48.8%	10.6%	3.3%	86.1%	13.9%
Lesbian/Gay/Bisexual/Other	41.0%	40.8%	15.4%	2.8%	81.8%	18.2%
Disabled	37.5%	43.5%	14.1%	4.9%	80.9%	19.1%
Under 18 yrs	39.9%	48.7%	9.8%	1.6%	88.6%	11.4%
18 - 24 yrs	43.3%	45.4%	9.6%	1.7%	88.8%	11.2%
25 - 29 yrs	45.8%	42.4%	10.3%	1.5%	88.2%	11.8%
30 - 39 yrs	44.0%	44.7%	8.2%	3.1%	88.7%	11.3%
40 - 49 yrs	53.4%	38.3%	7.4%	1.0%	91.6%	8.4%
50 - 59 yrs	51.2%	38.1%	8.0%	2.8%	89.3%	10.7%
60 - 69 yrs	49.8%	41.7%	5.9%	2.6%	91.5%	8.5%
70 yrs and over	52.1%	37.9%	8.5%	1.5%	90.0%	10.0%



#### Q3. How safe do you feel walking alone in your local area after dark?

Base: 2,816 Responses

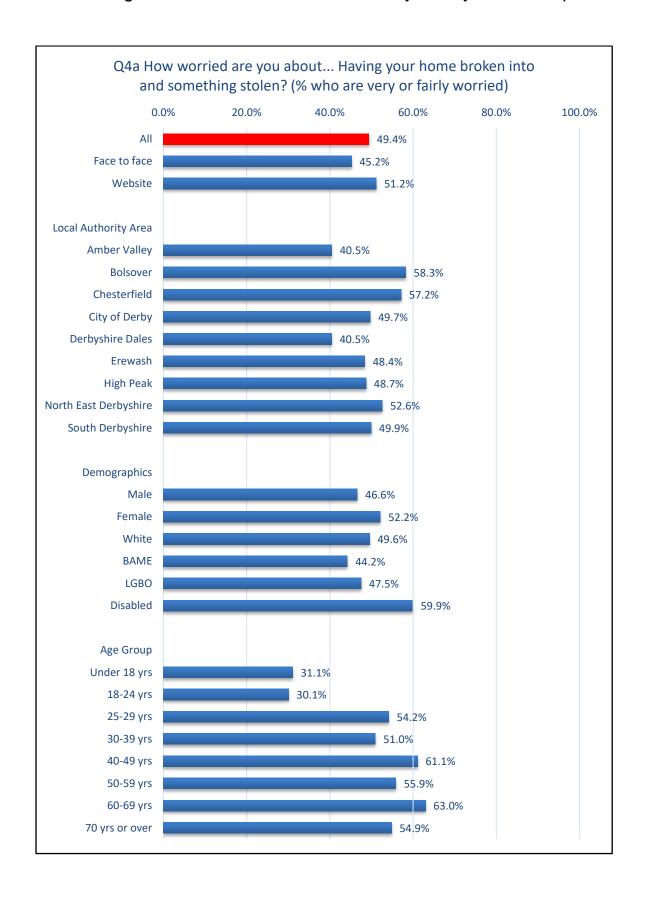
	Very	Fairly	A bit	Very	Total:	Total:
	safe	safe	unsafe	unsafe	Safe	Unsafe
All Respondents	15.6%	42.5%	28.8%	13.0%	58.1%	41.9%
Face to Face	18.8%	46.0%	26.1%	9.1%	64.8%	35.2%
Website	14.3%	41.0%	30.0%	14.6%	55.4%	44.6%
Website	14.5 //	41.076	30.0 %	14.0 /0	33.4 /6	44.0 /0
Amber Valley	15.2%	50.7%	21.9%	12.1%	66.0%	34.0%
Bolsover	13.3%		35.4%	10.5%	54.0%	46.0%
Chesterfield City of Derby Derbyshire Dales	14.6%	36.5%	29.3%	19.6%	51.1%	48.9%
	13.2%	40.6%	30.2%	16.0%	53.8%	46.2%
	29.1%	43.8%	21.9%	5.3%	72.9%	27.1%
Erewash	10.7%	43.9%	30.9%	14.5%	54.6%	45.4%
High Peak	21.6%	41.7%	29.7%	7.0%	63.3%	36.7%
North East Derbyshire	12.8%	43.3%	30.5%	13.4%	56.1%	43.9%
South Derbyshire	18.4%	42.3%	29.0%	10.3%	60.7%	39.3%
Male	22.7%	46.0%	22.7%	8.5%	68.8%	31.2%
Female	8.7%	39.1%	34.9%	17.4%	47.7%	52.3%
White	15.8%	42.4%	29.1%	12.7%	58.2%	41.8%
Black/Asian/Minority Ethnic	12.6%	43.3%	27.5%	16.6%	55.9%	44.1%
Lesbian/Gay/Bisexual/Other	8.0%	42.0%	32.0%	18.0%	49.9%	50.1%
Disabled	11.6%	32.5%	29.7%	26.3%	44.1%	55.9%
Under 18 yrs	11.5%	39.4%	33.1%	16.0%	50.9%	49.1%
18 - 24 yrs	10.7%	46.5%	26.7%	16.1%	57.2%	42.8%
25 - 29 yrs	13.1%	57.8%	22.1%	6.9%	71.0%	29.0%
30 - 39 yrs	21.4%	37.4%	30.1%	11.1%	58.8%	41.2%
40 - 49 yrs	21.4%	44.3%	25.2%	9.1%	65.7%	34.3%
50 - 59 yrs	16.5%	41.8%	30.7%	11.0%	58.3%	41.7%
60 - 69 yrs	16.3%	42.6%	25.9%	15.2%	58.9%	41.1%
70 yrs and over	12.7%	41.2%	30.6%	15.5%	53.9%	46.1%



### Q4a. How worried are you about... Having your home broken into and something stolen?

Base: 2,825 Responses

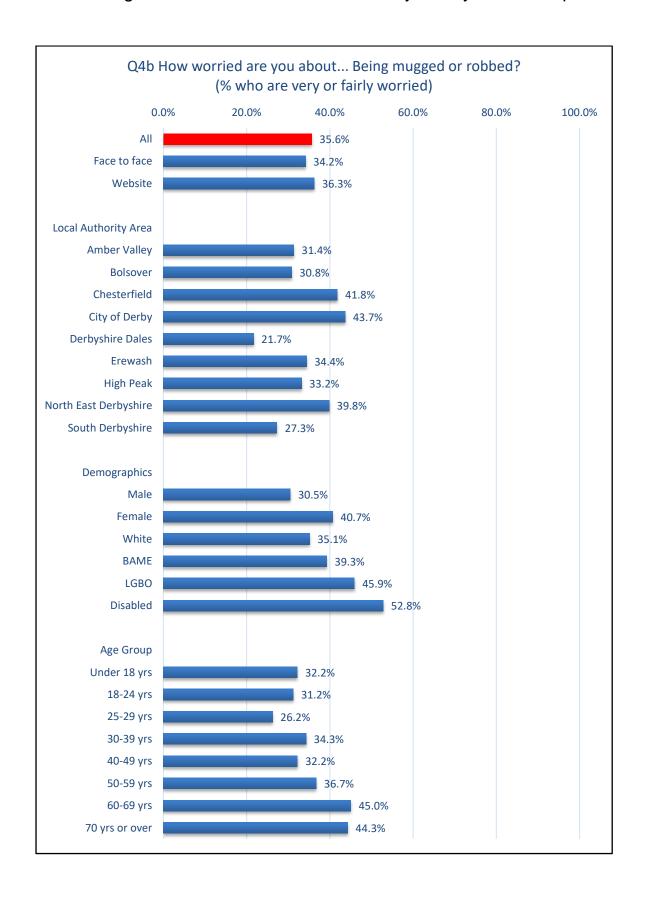
	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	13.1%	36.4%	39.4%	11.2%	49.4%	50.6%
Face to Face	10.7%	34.6%	41.0%	13.7%	45.2%	54.8%
Website	14.1%	37.1%	38.7%	10.1%	51.2%	48.8%
Amber Valley	9.3%	31.2%	43.7%	15.8%	40.5%	59.5%
Bolsover	12.6%	45.7%	35.0%	6.8%	58.3%	41.7%
Chesterfield	19.9%	37.3%	34.3%	8.5%	57.2%	42.8%
City of Derby	14.5%	35.3%	37.7%	12.6%	49.7%	50.3%
Derbyshire Dales	5.9%	34.6%	45.2%	14.4%	40.5%	59.5%
Erewash	9.4%	39.0%	41.1%	10.5%	48.4%	51.6%
High Peak	14.2%	34.5%	40.8%	10.5%	48.7%	51.3%
North East Derbyshire	16.3%	36.3%	37.7%	9.7%	<b>52.6%</b>	47.4%
South Derbyshire	12.5%	37.4%	41.6%	8.5%	49.9%	<b>50</b> .1%
Male	11.8%	34.8%	38.0%	15.4%	46.6%	53.4%
Female	14.3%	37.9%	40.8%	7.0%	<b>52.2%</b>	47.8%
White	12.5%	37.0%	39.9%	10.5%	49.6%	50.4%
Black/Asian/Minority Ethnic	15.4%	28.9%	36.4%	19.3%	44.2%	<b>55.8%</b>
Lesbian/Gay/Bisexual/Other	5.3%	42.3%	39.5%	13.0%	47.5%	<b>52.5%</b>
Disabled	24.4%	35.6%	31.2%	8.8%	59.9%	40.1%
Under 18 yrs	9.6%	21.5%	46.5%	22.4%	31.1%	68.9%
18 - 24 yrs	5.0%	25.1%	50.2%	19.6%	30.1%	69.9%
25 - 29 yrs	8.4%	45.8%	37.1%	8.7%	<b>54.2%</b>	45.8%
30 - 39 yrs	12.6%	38.3%	40.9%	8.2%	<b>51.0%</b>	49.0%
40 - 49 yrs	15.0%	46.1%	30.6%	8.3%	61.1%	38.9%
50 - 59 yrs	19.1%	36.8%	37.6%	6.5%	<b>55.9%</b>	44.1%
60 - 69 yrs	16.0%	47.0%	32.2%	4.8%	63.0%	37.0%
70 yrs and over	15.4%	39.4%	39.9%	5.3%	54.9%	45.1%



Q4b. How worried are you about... Being mugged or robbed?

Base: 2,825 Responses

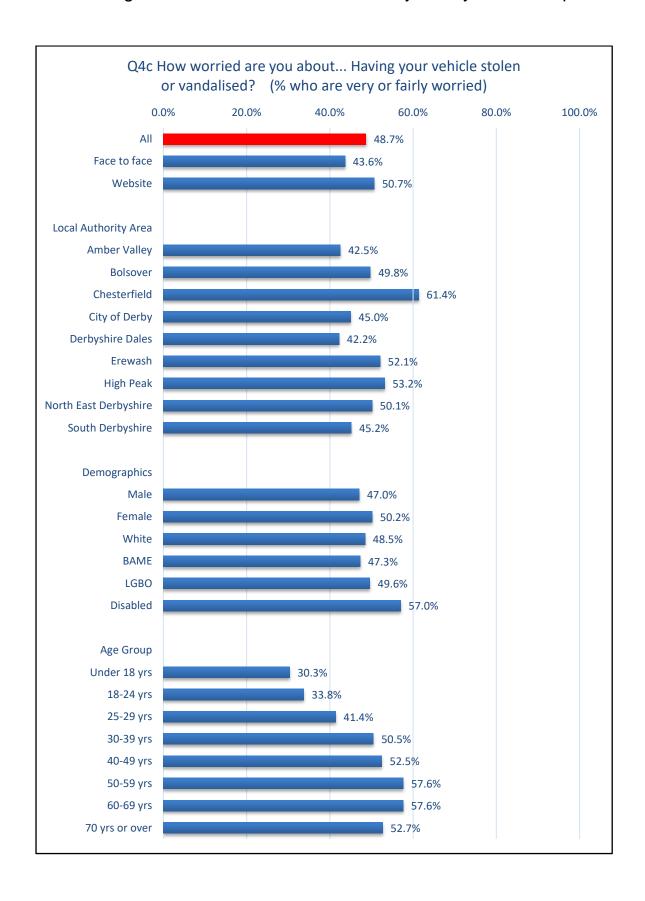
	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	8.8%	26.8%	46.8%	17.5%	35.6%	64.4%
						_
Face to Face	7.1%	27.1%	42.4%	23.5%	34.2%	65.8%
Website	9.5%	26.7%	48.6%	15.1%	36.3%	63.7%
Amber Valley	6.3%	25.1%	49.7%	19.0%	31.4%	68.6%
Bolsover	9.8%	21.0%	54.4%	14.7%	30.8%	69.2%
Chesterfield	13.1%	28.7%	41.1%	17.1%	41.8%	58.2%
City of Derby	12.3%	31.4%	39.0%	17.1%	43.7%	56.3%
Derbyshire Dales	3.3%	18.4%	52.6%	25.7%	21.7%	78.3%
Erewash	7.9%	26.5%	53.5%	12.1%	34.4%	65.6%
High Peak	5.8%	27.4%	47.4%	19.4%	33.2%	66.8%
North East Derbyshire	9.4%	30.4%	46.5%	13.7%	39.8%	60.2%
South Derbyshire	4.9%	22.4%	51.2%	21.5%	27.3%	72.7%
Coddi Bolbyoniic	1.070	22.170	01.270	21.070	21.070	12.170
Male	7.3%	23.2%	46.7%	22.8%	30.5%	69.5%
Female	10.3%	30.4%	46.9%	12.4%	40.7%	59.3%
White	8.3%	26.8%	47.7%	17.2%	35.1%	64.9%
Black/Asian/Minority Ethnic	13.1%	26.2%	40.4%	20.3%	39.3%	60.7%
Lesbian/Gay/Bisexual/Other	8.4%	37.5%	38.4%	15.7%	45.9%	54.1%
Disabled	21.6%	31.2%	37.4%	9.8%	52.8%	47.2%
Under 18 yrs	9.5%	22.7%	45.2%	22.6%	32.2%	67.8%
18 - 24 yrs	4.4%	26.8%	43.7%	25.1%	31.2%	68.8%
25 - 29 yrs	6.9%	19.3%	53.9%	19.9%	26.2%	73.8%
30 - 39 yrs	8.0%	26.3%	46.6%	19.1%	34.3%	65.7%
40 - 49 yrs	6.3%	25.9%	47.0%	20.7%	32.2%	67.8%
50 - 59 yrs	10.2%	26.6%	51.0%	12.2%	36.7%	63.3%
60 - 69 yrs	10.8%	34.3%	44.2%	10.8%	45.0%	55.0%
70 yrs and over	12.1%	32.2%	46.3%	9.4%	44.3%	55.7%



Q4c. How worried are you about... Having your vehicle stolen or vandalised?

Base: 2,194 Responses

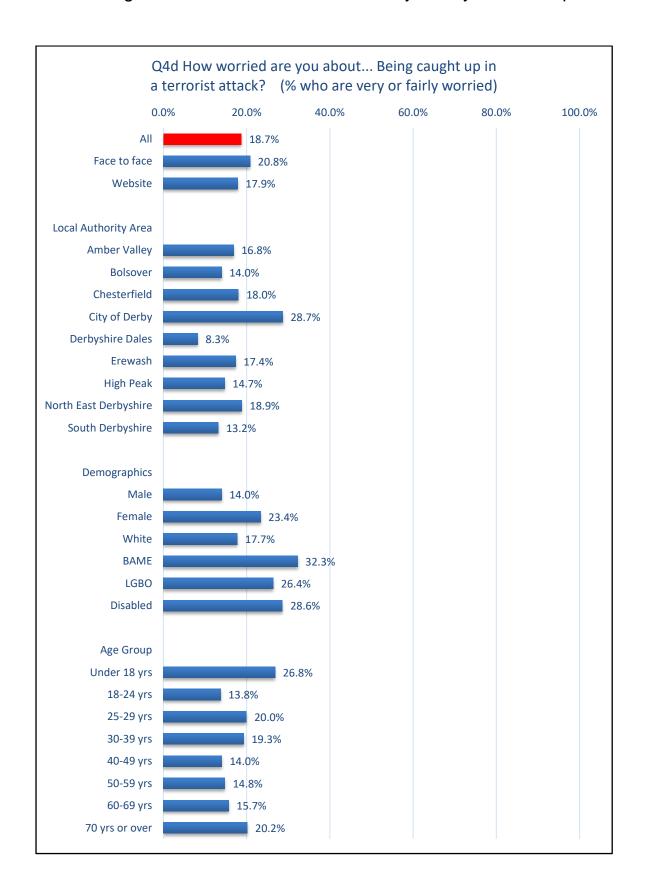
	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	15.3%	33.4%	39.1%	12.2%	48.7%	51.3%
Face to Face	10.9%	32.8%	39.2%	17.2%	43.6%	56.4%
Website	17.0%	33.7%	39.1%	10.2%	50.7%	49.3%
VVODORO	17.070	00.170	00.170	10.270	00.170	40.070
Amber Valley	10.0%	32.6%	41.4%	16.1%	42.5%	57.5%
Bolsover	16.9%	32.9%	39.8%	10.5%	49.8%	<b>50.2%</b>
Chesterfield	17.6%	43.7%	30.3%	8.4%	61.4%	38.6%
City of Derby	17.7%	27.3%	38.4%	16.6%	45.0%	<b>55.0%</b>
Derbyshire Dales	8.5%	33.7%	41.9%	15.9%	42.2%	57.8%
Erewash	11.6%	40.5%	40.9%	7.0%	<b>52.1%</b>	47.9%
High Peak	17.9%	35.3%	36.1%	10.7%	<b>53.2%</b>	46.8%
North East Derbyshire	18.5%	31.7%	41.4%	8.4%	<b>50.1%</b>	49.9%
South Derbyshire	15.6%	29.5%	43.4%	11.5%	45.2%	54.8%
Male	13.6%	33.4%	38.8%	14.1%	47.0%	53.0%
Female	16.7%	33.4%	39.4%	10.4%	50.2%	49.8%
White	14.1%	34.3%	39.7%	11.8%	48.5%	51.5%
Black/Asian/Minority Ethnic	22.2%	25.0%	35.5%	17.2%	47.3%	<b>52.7%</b>
Lesbian/Gay/Bisexual/Other	17.5%	32.1%	38.6%	11.8%	49.6%	50.4%
Disabled	21.2%	35.9%	34.9%	8.1%	57.0%	43.0%
Under 18 yrs	12.0%	18.4%	43.8%	25.9%	30.3%	69.7%
18 - 24 yrs	7.8%	26.0%	43.6%	22.7%	33.8%	66.2%
25 - 29 yrs	10.7%	30.7%	44.5%	14.0%	41.4%	58.6%
30 - 39 yrs	16.3%	34.1%	35.3%	14.2%	50.5%	49.5%
40 - 49 yrs	13.6%	38.9%	39.7%	7.8%	<b>52.5%</b>	47.5%
50 - 59 yrs	20.7%	36.9%	35.8%	6.5%	<b>57.6%</b>	42.4%
60 - 69 yrs	18.2%	39.5%	35.0%	7.4%	<b>57.6%</b>	42.4%
70 yrs and over	16.4%	36.3%	40.3%	7.0%	52.7%	47.3%



Q4d. How worried are you about... Being caught up in a terrorist attack?

Base: 2,800 Responses

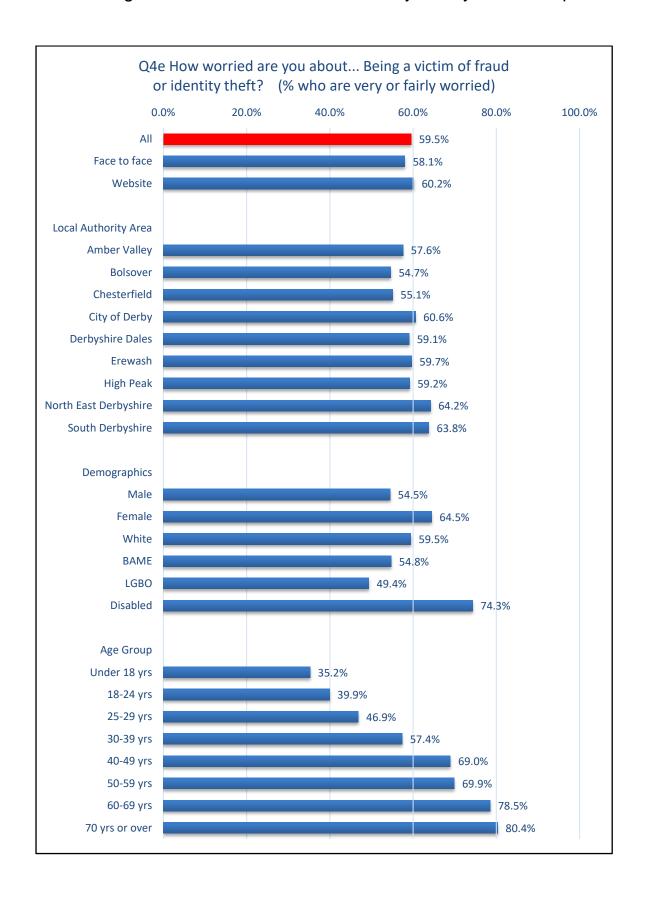
	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	8.1%	10.7%	36.1%	45.2%	18.7%	81.3%
Face to Face	8.2%	12.7%	34.9%	44.2%	20.8%	79.2%
Website	8.0%	9.9%	36.6%	45.6%	17.9%	82.1%
Amber Valley	7.9%	9.0%	35.3%	47.9%	16.8%	83.2%
Bolsover	5.2%	8.8%	39.7%	46.3%	14.0%	86.0%
Chesterfield	8.1%	10.0%	39.7%	42.3%	18.0%	82.0%
City of Derby	12.8%	15.9%	31.9%	39.4%	28.7%	71.3%
Derbyshire Dales	2.9%	5.4%	40.9%	50.8%	8.3%	91.7%
Erewash	7.1%	10.3%	34.6%	48.0%	17.4%	82.6%
High Peak	5.5%	9.2%	39.7%	45.6%	14.7%	85.3%
North East Derbyshire	8.9%	10.0%	39.1%	42.1%	18.9%	81.1%
South Derbyshire	4.9%	8.3%	32.6%	54.2%	13.2%	86.8%
Male	6.2%	7.8%	31.2%	54.8%	14.0%	86.0%
Female	9.9%	13.5%	40.9%	35.8%	23.4%	76.6%
White	7.1%	10.6%	37.1%	45.1%	17.7%	82.3%
Black/Asian/Minority Ethnic	20.3%	12.0%	23.0%	44.7%	32.3%	67.7%
Lesbian/Gay/Bisexual/Other	11.1%	15.3%	30.7%	42.9%	<b>26.4%</b>	73.6%
Disabled	15.2%	13.4%	40.6%	30.8%	28.6%	71.4%
Under 18 yrs	14.8%	12.1%	27.5%	45.6%	26.8%	73.2%
18 - 24 yrs	5.0%	8.7%	26.5%	59.8%	13.8%	86.2%
25 - 29 yrs	4.0%	15.9%	31.3%	48.7%	20.0%	80.0%
30 - 39 yrs	7.5%	11.8%	38.2%	42.5%	19.3%	80.7%
40 - 49 yrs	6.1%	7.9%	39.1%	46.9%	14.0%	86.0%
50 - 59 yrs	4.8%	10.0%	37.0%	48.2%	14.8%	85.2%
60 - 69 yrs	5.1%	10.6%	46.4%	37.9%	15.7%	84.3%
70 yrs and over	9.8%	10.4%	42.1%	37.8%	20.2%	79.8%



Q4e. How worried are you about... Being a victim of fraud or identity theft?

Base: 2,825 Responses

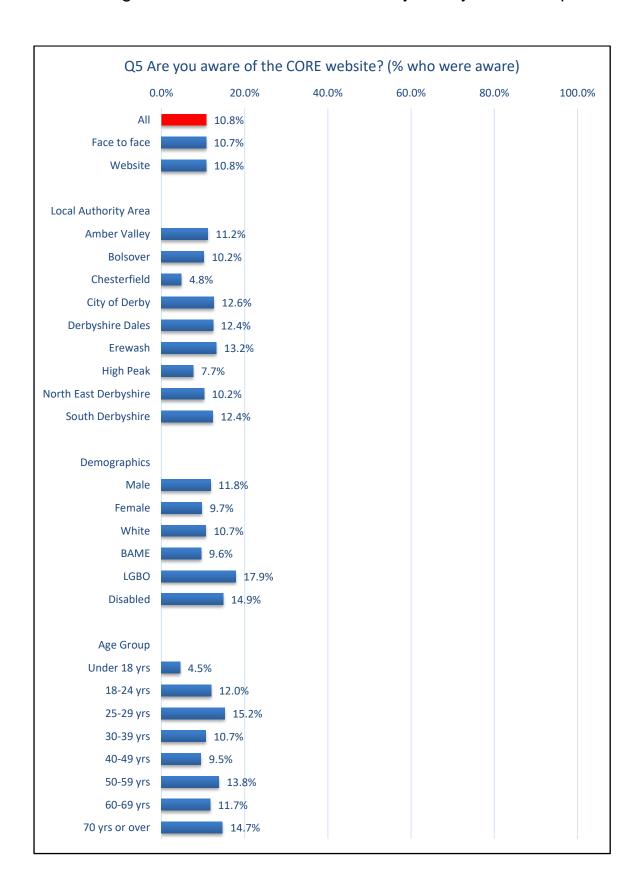
	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	19.7%	39.8%	28.9%	11.5%	59.5%	40.5%
Face to Face	18.2%	39.8%	28.7%	13.2%	<b>58.1%</b>	41.9%
Website	20.4%	39.8%	29.0%	10.8%	60.2%	39.8%
Amber Valley	19.0%	38.6%	31.9%	10.5%	57.6%	42.4%
Bolsover	12.6%	42.1%	35.4%	9.9%	54.7%	45.3%
Chesterfield	20.8%	34.3%	32.5%	12.4%	<b>55.1%</b>	44.9%
City of Derby	22.6%	38.0%	26.6%	12.8%	60.6%	39.4%
Derbyshire Dales	18.0%	41.1%	31.4%	9.6%	<b>59.1%</b>	40.9%
Erewash	15.4%	44.3%	29.9%	10.4%	<b>59.7%</b>	40.3%
High Peak	22.2%	37.0%	28.8%	12.1%	<b>59.2%</b>	40.8%
North East Derbyshire	22.3%	41.8%	23.9%	11.9%	64.2%	35.8%
South Derbyshire	19.3%	44.6%	24.5%	11.7%	63.8%	36.2%
Male	16.7%	37.8%	30.7%	14.8%	54.5%	45.5%
Female	22.7%	41.8%	27.3%	8.3%	64.5%	35.5%
White	19.1%	40.3%	29.7%	10.8%	59.5%	40.5%
Black/Asian/Minority Ethnic	24.7%	30.0%	24.6%	20.6%	54.8%	45.2%
Lesbian/Gay/Bisexual/Other	19.6%	29.8%	26.2%	24.5%	49.4%	50.6%
Disabled	32.4%	41.9%	17.9%	7.8%	74.3%	25.7%
Under 18 yrs	11.6%	23.7%	39.5%	25.3%	35.2%	64.8%
18 - 24 yrs	4.7%	35.3%	34.9%	25.2%	39.9%	60.1%
25 - 29 yrs	11.5%	35.3%	41.2%	11.9%	46.9%	<b>53.1%</b>
30 - 39 yrs	18.3%	39.1%	31.3%	11.4%	<b>57.4%</b>	42.6%
40 - 49 yrs	15.7%	53.3%	24.6%	6.5%	69.0%	31.0%
50 - 59 yrs	27.3%	42.6%	27.4%	2.7%	69.9%	30.1%
60 - 69 yrs	33.6%	44.9%	18.4%	3.1%	<b>78.5%</b>	21.5%
70 yrs and over	32.4%	48.0%	16.6%	3.1%	80.4%	19.6%



# Q5. In Derbyshire, we have a dedicated website to provide a 'one stop shop' of help and support for victims of crime and antisocial behaviour. Are you aware of the CORE website?

Base: 2,512 Responses

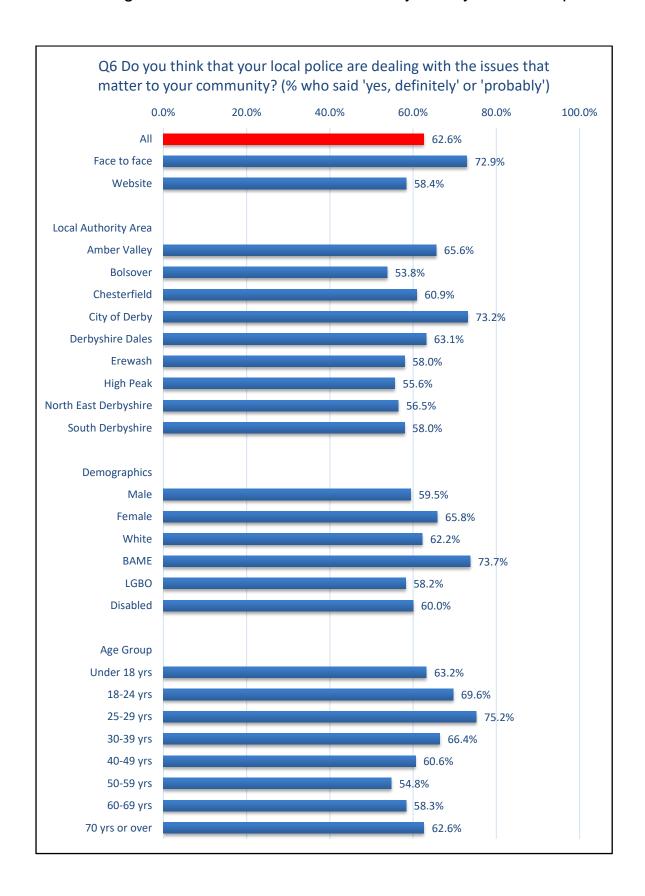
	Yes	No
All Respondents	10.8%	89.2%
Face to Face	10.7%	89.3%
Website	10.8%	89.2%
Amber Valley	11.2%	88.8%
Bolsover	10.2%	89.8%
Chesterfield	4.8%	95.2%
City of Derby	12.6%	87.4%
Derbyshire Dales	12.4%	87.6%
Erewash	13.2%	86.8%
High Peak	7.7%	92.3%
North East Derbyshire	10.2%	89.8%
South Derbyshire	12.4%	87.6%
Male	11.8%	88.2%
Female	9.7%	90.3%
White	10.7%	89.3%
Black/Asian/Minority Ethnic	9.6%	90.4%
Lesbian/Gay/Bisexual/Other	17.9%	82.1%
Disabled	14.9%	85.1%
Under 18 yrs	4.5%	95.5%
18 - 24 yrs	12.0%	88.0%
25 - 29 yrs	15.2%	84.8%
30 - 39 yrs	10.7%	89.3%
40 - 49 yrs	9.5%	90.5%
50 - 59 yrs	13.8%	86.2%
60 - 69 yrs	11.7%	88.3%
70 yrs and over	14.7%	85.3%



### Q6. Do you think that your local police are dealing with the issues that matter to your community?

Base: 2,474 Responses

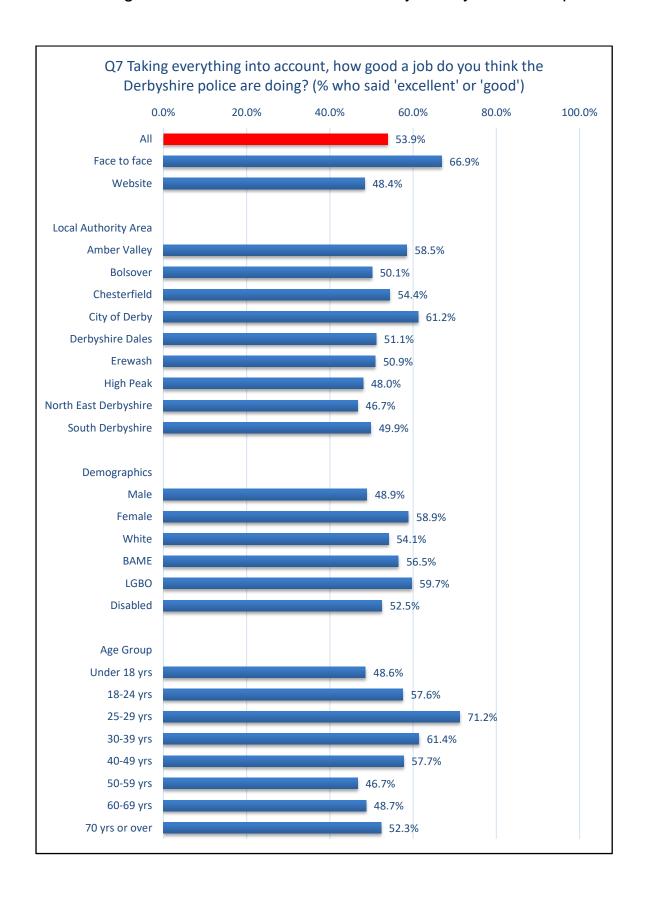
	Yes, definitely	Probably	Probably not	Definitely not	Total: Yes	Total: No
All Respondents	13.9%	48.7%	25.5%	11.8%	62.6%	37.4%
For the Form	00.00/	50.40/	40.70/	7.00/	70.00/	07.40/
Face to Face Website	20.9% 11.1%	52.1% 47.3%	19.7% 27.9%	7.3% 13.7%	72.9% 58.4%	27.1% 41.6%
Website	11.170	47.370	21.970	13.7 /0	30.4 /6	41.070
Amber Valley	11.8%	53.8%	25.7%	8.7%	65.6%	34.4%
Bolsover	15.6%	38.2%	30.6%	15.6%	53.8%	46.2%
Chesterfield	9.8%	51.1%	26.7%	12.4%	60.9%	39.1%
City of Derby	19.4%	53.8%	17.1%	9.8%	73.2%	26.8%
Derbyshire Dales	10.1%	53.1%	26.1%	10.7%	63.1%	36.9%
Erewash	17.6%	40.4%	32.4%	9.6%	58.0%	42.0%
High Peak	9.2%	46.4%	27.3%	17.1%	55.6%	44.4%
North East Derbyshire	13.5%	42.9%	25.2%	18.3%	56.5%	43.5%
South Derbyshire	8.8%	49.1%	32.5%	9.6%	<b>58.0%</b>	42.0%
Male	13.6%	45.9%	26.6%	14.0%	59.5%	40.5%
Female	14.3%	51.6%	24.5%	9.7%	65.8%	34.2%
_						
White	13.7%	48.6%	26.3%	11.5%	62.2%	37.8%
Black/Asian/Minority Ethnic	19.5%	54.3%	15.3%	11.0%	73.7%	26.3%
Lesbian/Gay/Bisexual/Other	11.9%	46.3%	23.7%	18.1%	<b>58.2%</b>	41.8%
Disabled	18.8%	41.2%	25.2%	14.8%	60.0%	40.0%
Under 18 yrs	9.5%	53.6%	26.4%	10.4%	63.2%	36.8%
18 - 24 yrs	10.9%	58.7%	18.7%	11.7%	69.6%	30.4%
25 - 29 yrs	18.8%	56.4%	17.1%	7.6%	<b>75.2%</b>	24.8%
30 - 39 yrs	24.1%	42.4%	19.8%	13.8%	66.4%	33.6%
40 - 49 yrs	13.6%	47.0%	25.4%	14.0%	60.6%	39.4%
50 - 59 yrs	10.3%	44.5%	29.6%	15.6%	<b>54.8%</b>	45.2%
60 - 69 yrs	13.0%	45.3%	29.2%	12.5%	58.3%	41.7%
70 yrs and over	15.8%	46.8%	30.4%	7.0%	62.6%	37.4%



### Q7. Taking everything into account, how good a job do you think Derbyshire police are doing?

Base: 2,648 Responses

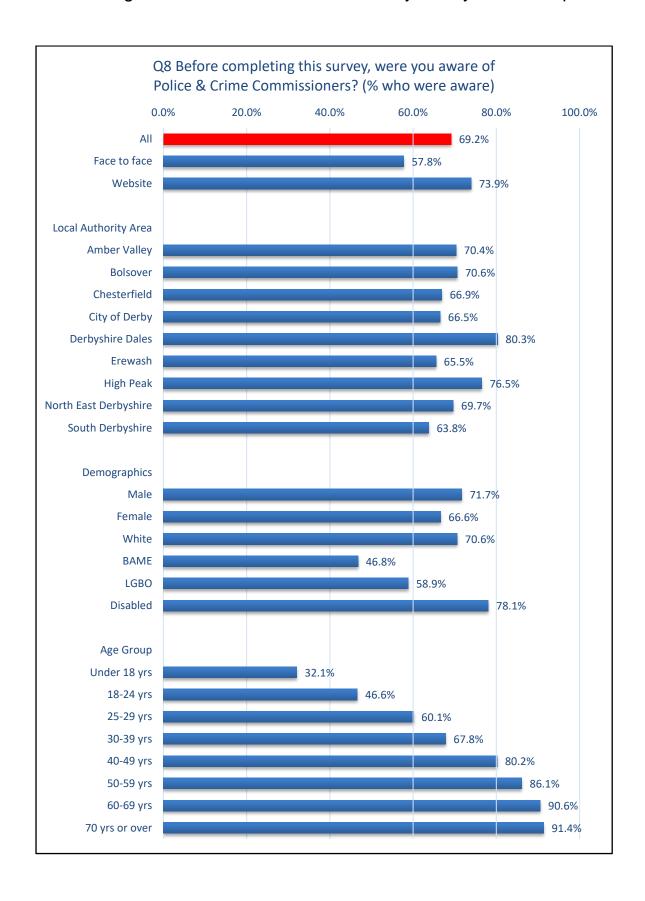
	Excellent	Good	Fair	Poor	Very poor	Excellent / Good	Poor / Very poor
All Respondents	11.8%	42.1%	34.8%	7.5%	3.8%	53.9%	11.3%
Face to Face	16.5%	50.4%	28.6%	2.5%	2.0%	66.9%	4.6%
Website	9.8%	38.6%	37.5%	9.6%	4.6%	48.4%	14.1%
Amber Valley	12.0%	46.5%	32.6%	6.5%	2.4%	<b>58.5</b> %	32.6%
Bolsover	14.9%	35.2%	36.0%	8.7%	5.2%	<b>50.1%</b>	36.0%
Chesterfield	8.2%	46.2%	34.1%	6.7%	4.8%	54.4%	34.1%
City of Derby	15.2%	46.0%	30.5%	6.1%	2.2%	61.2%	30.5%
Derbyshire Dales	13.3%	37.8%	37.0%	7.0%	4.8%	51.1%	37.0%
Erewash	8.8%	42.1%	41.2%	5.5%	2.4%	50.9%	41.2%
High Peak	8.8%	39.2%	33.7%	9.2%	9.1%	48.0%	33.7%
North East Derbyshire	12.1%	34.6%	36.3%	12.2%	4.9%	46.7%	36.3%
South Derbyshire	8.9%	41.0%	39.3%	8.5%	2.3%	49.9%	39.3%
Male	9.7%	39.2%	37.4%	8.8%	4.9%	48.9%	13.7%
Female	13.9%	45.0%	32.3%	6.2%	2.7%	58.9%	8.9%
White	11.9%	42.2%	35.1%	7.0%	3.8%	<b>54.1%</b>	10.8%
Black/Asian/Minority Ethnic	12.7%	43.8%	29.7%	9.8%	4.1%	56.5%	13.8%
Lesbian/Gay/Bisexual/Other	18.3%	41.3%	29.2%	7.0%	4.1%	<b>59.7%</b>	11.1%
Disabled	12.1%	40.4%	34.3%	8.6%	4.6%	52.5%	13.2%
Under 18 yrs	8.5%	40.1%	37.9%	9.0%	4.5%	48.6%	13.5%
18 - 24 yrs	13.6%	44.0%	30.3%	9.4%	2.7%	<b>57.6%</b>	12.2%
25 - 29 yrs	15.3%	55.9%	21.6%	5.8%	1.4%	71.2%	7.2%
30 - 39 yrs	17.0%	44.4%	28.0%	4.3%	6.2%	61.4%	10.6%
40 - 49 yrs	12.2%	45.6%	31.8%	6.6%	3.9%	<b>57.7%</b>	10.4%
50 - 59 yrs	10.6%	36.1%	38.6%	11.2%	3.5%	46.7%	14.8%
60 - 69 yrs	11.1%	37.6%	40.6%	5.9%	4.8%	48.7%	10.7%
70 yrs and over	10.7%	41.6%	40.1%	6.3%	1.3%	<b>52.3%</b>	7.6%



## Q8. Before completing this survey, were you aware of Police & Crime Commissioners?

Base: 2,655 Responses

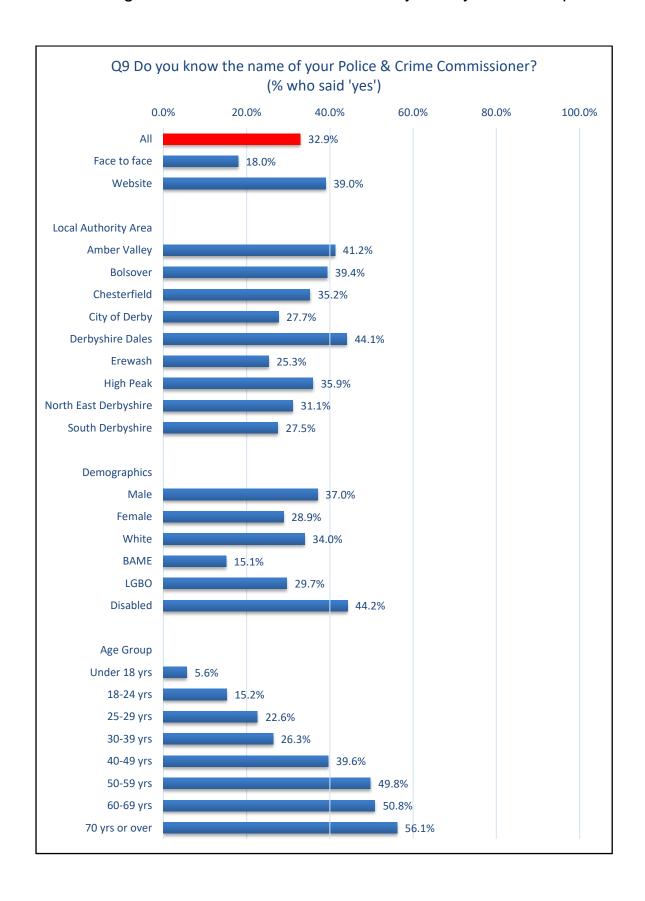
	Yes	No
All Respondents	69.2%	30.8%
Face to Face	57.8%	42.2%
Website	73.9%	26.1%
Amber Valley	70.4%	29.6%
Bolsover	70.6%	29.4%
Chesterfield	66.9%	33.1%
City of Derby	66.5%	33.5%
Derbyshire Dales	80.3%	19.7%
Erewash	65.5%	34.5%
High Peak	76.5%	23.5%
North East Derbyshire	69.7%	30.3%
South Derbyshire	63.8%	36.2%
Male	71.7%	28.3%
Female	66.6%	33.4%
White	70.6%	29.4%
Black/Asian/Minority Ethnic	46.8%	53.2%
Lesbian/Gay/Bisexual/Other	58.9%	41.1%
Disabled	78.1%	21.9%
Under 18 yrs	32.1%	67.9%
18 - 24 yrs	46.6%	53.4%
25 - 29 yrs	60.1%	39.9%
30 - 39 yrs	67.8%	32.2%
40 - 49 yrs	80.2%	19.8%
50 - 59 yrs	86.1%	13.9%
60 - 69 yrs	90.6%	9.4%
70 yrs and over	91.4%	8.6%



#### Q9. Do you know the name of your Police & Crime Commissioner?

Base: 2,736 Responses

	Yes	No
		-
All Respondents	32.9%	67.1%
Face to Face	18.0%	82.0%
Website	39.0%	61.0%
Amber Valley	41.2%	58.8%
Bolsover	39.4%	60.6%
Chesterfield	35.2%	64.8%
City of Derby	27.7%	72.3%
Derbyshire Dales	44.1%	55.9%
Erewash	25.3%	74.7%
High Peak	35.9%	64.1%
North East Derbyshire	31.1%	68.9%
South Derbyshire	27.5%	72.5%
Male	37.0%	63.0%
Female	28.9%	71.1%
White	34.0%	66.0%
Black/Asian/Minority Ethnic	15.1%	84.9%
Lesbian/Gay/Bisexual/Other	29.7%	70.3%
Disabled	44.2%	55.8%
Under 18 yrs	5.6%	94.4%
18 - 24 yrs	15.2%	84.8%
25 - 29 yrs	22.6%	77.4%
30 - 39 yrs	26.3%	73.7%
40 - 49 yrs	39.6%	60.4%
50 - 59 yrs	49.8%	50.2%
60 - 69 yrs	50.8%	49.2%
70 yrs and over	56.1%	43.9%



#### **Demographics**

Note: Results have been weighted by age group, gender and home local authority in line with the Census 2011 profile of Derbyshire.

#### Q10. Are you female or male?

Base: All Responses

	Listening T	Listening To You 2019-20 (Unweighted)					
	Total	Face to face	Website	Derbyshire			
Female	57.0%	67.6%	54.1%	50.7%			
Male	43.0%	32.4%	45.9%	49.3%			

#### Q11. What is your age group?

Base: All Responses

	Listening 7	o You 2019-20 (U	nweighted)	Census 2011:
	Total	Face to face	Website	Derbyshire
17 years or under	38.9%	9.5%	47.0%	21.0%
18-24 years	7.0%	17.3%	4.1%	8.4%
25-29 years	4.4%	10.9%	2.6%	5.8%
30-39 years	6.9%	20.4%	3.2%	12.2%
40-49 years	9.1%	17.0%	7.0%	15.5%
50-59 years	11.8%	14.1%	11.2%	12.8%
60-69 years	11.1%	7.4%	12.2%	11.9%
70 years or over	10.7%	3.4%	12.7%	12.4%

#### Q12. How do you identify your sexual orientation?

Base: All Responses

	Listening To `	ONS Sexual Identity	
	Unweighted Base	Weighted Base	Survey 2018 East Midlands
Heterosexual or straight	87.9%	88.1%	94.3%
Lesbian, Gay, Bisexual, Other	6.7%	6.3%	3.3%
Prefer not to say/blank	5.4%	5.6%	2.2%

#### Q13. What is your ethnic origin?

Base: All Responses

	Listening To	You 2019-20	Census 2011:
	Unweighted Base	Unweighted Base Weighted Base	
White	90.3%	90.1%	93.3%
Asian	4.2%	4.3%	3.9%
Black	1.8%	2.0%	1.0%
Dual Heritage	1.6%	1.3%	1.4%
Other	0.2%	0.1%	0.4%
Prefer not to say/blank	2.0%	2.1%	-

#### Q14. Do you consider yourself to have a disability?

Base: All Responses

	Listening To You 2019-20		Census 2011: Day to day activities limited a lot
	Unweighted Base	Weighted Base	Derbyshire
Yes	11.8%	13.3%	9.5%