

Accessibility statement for www.derbyshire-pcc.gov.uk

This accessibility statement applies to Derbyshire Police and Crime Commissioner's website.

This website is run by the Office of the Police and Crime Commissioner for Derbyshire. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)
- We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- Most older PDF documents are not fully accessible to screen reader software. Accessible variations are available upon request.
- You cannot modify the line height or spacing of text.
- Using a keyboard to navigate within some pages can be difficult.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

email: PCCoffice@Derbyshire.pnn.police.uk

call: 0300 122 6000

fax: 0300 122 7797

We'll consider your request and get back to you in 10 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: PCOffice@Derbyshire.pnn.police.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

We provide a text relay service for people who are D/deaf, hearing impaired or have a speech impediment.

If you contact us before a visit we can arrange for reasonable adjustments under the Equality Act 2010.

[Contact methods can be accessed through our Contact Us page.](#)

Technical information about this website's accessibility

The Office of the Police and Crime Commissioner for Derbyshire is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

- Some of the images on our website function as links and are also adjacent to text links. These both navigate to the same place. This can create extra unnecessary work for keyboard and assistive technology users. This fails WCAG 2.0 success criterion 2.4.4 Link Purpose
- There is no focus indicator on our website as keyboard users tab through content. This can make it difficult for sighted keyboard users to recognize their location on a page. This fails WCAG 2.0 success criterion 2.4.7

Disproportionate burden

We have not deemed any results identified in the Accessibility Audit to be a Disproportionate Burden at this time.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. Alternate accessible versions of older documents can be considered upon request as outlined in Feedback and Contact Information above.

When active documents on the site are updated in the normal schedule of work they will either undergo accessibility augmentation, or when suitable, replaced with accessible HTML pages to meet accessibility standards.

Live video

Even though video captions are [exempt from meeting the accessibility regulations](#) we do endeavour to add captions to live video streams when appropriate.

Pre-recorded video

Any videos on our website published before 23rd September 2020 may not have captions available and some have visual content that requires an audio description. Even though these videos are exempt from the regulations we do endeavour to add captions to essential and future videos where needed to ensure these are partially accessible.

What we're doing to improve accessibility

We launched a new website in Oct 2021 to match required accessibility criteria, and constantly review our content to ensure it meets requirements.

Preparation of this accessibility statement

This statement was prepared on 8 December 2021 and will be reviewed regularly.

We will be using an independent external company to review the site which will look at a sample of pages to test, based on identified user journeys chosen using analytics, and pages that represented content found throughout the site.