

ICV Quarterly Report January – March 2026

Overview

This report is to provide information about visits undertaken by Independent Custody Visitors (ICVs) between 1st January to 31st March 2026.

Visits

Visit forms have been received for a total of 17 visits for the period. Outlined below are the number of visits per custody suite.

Custody Suite	January	February	March	Total
Ripley	2	3	4	9
Derby	2	3	3	8
Total	4	6	7	17

Access to Custody Suites

The following table outlines information on the time taken for ICVs to gain access to custody suites once contacted. This is useful for any identifying any emerging patterns of delay.

Immediate Access 1-5 Minutes	Access Delay of 5 – 15 Minutes	Access Delay of 15+ Minutes
17	0	0

Detainees seen, not seen and observed by ICVs

The following table highlights the number of detainees who were seen, observed and not seen, due to being unavailable, by ICVs during the period of 1st January to 31st March 2026:

Total number of detainees	Ripley	Derby	Total
Seen	14	32	46
Observed	30	8	38
Unavailable for a visit	10	14	24
Custody Records Seen	17	18	35

Reasons why the DP was unavailable

The table below breaks down the reason as to why detainees were unavailable for a visit:

Reason for being unavailable	Derby	Ripley	Total number
At Interview	4	4	8
With the HCP/Nurse			
Visit declined by DP	3	3	6
Advised not to see by custody staff	1	0	1
Asleep	0	1	1
Been Released	3	1	4
Other*	3	1	4
Total	14	10	24

'other' consists of DPs that are either; at an external hospital, out of cell with no further explanation given, in the exercise yard or with solicitor

Examples of good practise

1. Staff were very helpful and responded to request for paper pencil and tooth brush for male detainee whilst we were interviewing.
2. SGT commented that she felt they were getting a better service from CANW (for AAs) in the past few weeks, especially regarding being able to get an AA to the suite overnight.
3. Requested a bible, a cup of tea and a lasagne. All were provided while we were there.
4. The CDO who accompanied us was particularly efficient and helpful. She picked up on the requests from DPs and acted on them.
5. Had the rights leaflet in Slovakian!

Causes of concern

1. Halal and Kosher certificate are still out of date (now resolved but was out of date for a while)
2. One of the DPs had asked to have a shower and go to the exercise yard but had been ignored, he said!
3. One cell which was empty, had evidence of food and drink rather a lot of which was on the floor. We suggested that it needed cleaning. It had not been cleaned at the time of our departure.
4. Evidence of some drink having been emptied into the sink in one of the shower rooms.
5. There were no large (size 10+) sliders available in the general store.



Examples of where ICVs have affected change

1. His medication was at home and we asked for the nurse to be contacted re his medication
2. We reported the handwash basin was leaking onto the floor.

Findings of concern/good practice from custody record reviews

1. The interpretation service was engaged, and the DP had also requested a solicitor. The CR shows this request was made to the legal company and no further mention of a solicitor is stated in the record.
2. DP had requested exercise at 09.39 and not taken out until issues with call button at 14.29. He also requested a toilet break at 12.11 and asked again at 12.39- no record that he was allowed this at that time.
3. Offered shower and allowed exercise - possibly as de-escalation/distraction strategy which seems like good practice. Note was allowed to keep religious bangle- an example of individualised care by custody staff.
4. Thirteen changes in observation levels, all of which were adhered to. Quite an achievement! A lot of attention was given to getting the level right as the DP became more erratic and threatening self harm. Levels were eased as he became more settled.



Day and Time of Visits

The chart below outlined the day and period of the week when visits were undertaken from 1st January – 31st March 2026.

Ripley

	00:00 – 07:59	08:00 – 11:59	12:00 – 15:59	16:00 – 19:59	20:00 – 23:59	Totals
Monday		1				1
Tuesday					1	1
Wednesday		1		1	1	3
Thursday		2			1	3
Friday		1				1
Saturday						0
Sunday						0
Totals	0	5	0	1	3	9

Derby

	00:00 – 07:59	08:00 – 11:59	12:00 – 15:59	16:00 – 19:59	20:00 – 23:59	Totals
Monday			1			1
Tuesday						0
Wednesday		2	1			3
Thursday		1	1			2
Friday			1			1
Saturday						0
Sunday			1			1
Totals	0	3	5	0	0	8

Conclusion

- ICVs were provided with immediate access on most occasions
- Visit gaps chart – if we could try to fill the green slots.
- During this last quarter:
 - 4683 detainees went through custody in Derbyshire.
 - 17 custody visits took place.
 - 176 detainees were in custody at the time of visits.
 - 46 detainees were visited.
 - 24 detainees were unavailable/declined to speak.
 - 38 detainees were observed.

