

ICV Quarterly Report April – June 2025

Overview

This report is to provide information about visits undertaken by Independent Custody Visitors (ICVs) between 1st April to 30th June 2025.

Visits

Visit forms have been received for a total of 15 visits for the period. Outlined below are the number of visits per custody suite.

Custody Suite	April	May	June	Total
Ripley	2	3	3	8
Derby	2	2	3	7
Total	4	5	6	15

Access to Custody Suites

The following table outlines information on the time taken for ICVs to gain access to custody suites once contacted. This is useful for any identifying any emerging patterns of delay.

Immediate Access 1-5 Minutes	Access Delay of 5 – 15 Minutes	Access Delay of 15+ Minutes
15	0	0

Detainees seen, not seen and observed by ICVs

The following table highlights the number of detainees who were seen, observed and not seen, due to being unavailable, by ICVs during the period of 1st April to 30th June 2025:

Total number of detainees	Ripley	Derby	Total
Seen	24	35	59
Observed	10	5	15
Unavailable for a visit	11	8	19
Custody Records Seen	19	20	39

Reasons why the DP was unavailable

The table below breaks down the reason as to why detainees were unavailable for a visit:

Reason for being unavailable	Derby	Ripley	Total number
At Interview	2	6	8
With the HCP/Nurse	0	0	0
Visit declined by DP	4	2	6
Advised not to see by custody staff	0	0	0
Asleep	0	0	0
Been Released	2	1	3
Other*	0	2	2
Total	8	11	19

'other' consists of DPs that are either; at an external hospital, out of cell with no further explanation given, in the exercise yard or with solicitor

Examples of good practise

- DP was driven back to her vehicle once released to ensure she was safe as she was released in the early hours of the morning
- Gave 9/10 for custody care- good response when used call button
- the Police had collected her medication from the chemists.

Causes of concern

- During a custody visit, a DP informed the ICVs that there was stains on the mattress an blood on toilet paper box
- Was unhappy with the care she had received because she had waited for 6 hrs before she could see the HCP in order to get two Paracetamol to relieve period pain. Could not remember being told that the toilet area is pixilated or that she could have a shower and/or exercise.

Examples of where ICVs have affected change

- DP was asthmatic and had COPD but had not declared this to staff at booking in. We reported this to the CDO.
- Requested magazines and to go outside. We passed on these requests
- We asked for an extra mattress for her, which was supplied immediately.

Findings of concern/good practice from custody record reviews

- Over the last quarter, i have noticed a decline in DPs being informed of their 'sleeping review' once awake. This has been raised with the Custody Manager who in turn, has circulated an email to all custody staff



- There has also been a drop in those present at interview being recorded on the custody record. This was an issue previously which was addressed and we saw significant improvement however, it seems to be declining again.

Day and Time of Visits

The chart below outlined the day and period of the week when visits were undertaken from 1st April – 30th June 2025.

Ripley

	00:00 – 07:59	08:00 – 11:59	12:00 – 15:59	16:00 – 19:59	20:00 – 23:59	Totals
Monday			1			1
Tuesday		1	1	1		3
Wednesday		2			1	3
Thursday			1			1
Friday						0
Saturday						0
Sunday						0
Totals	0	3	3	1	1	8

Derby

	00:00 – 07:59	08:00 – 11:59	12:00 – 15:59	16:00 – 19:59	20:00 – 23:59	Totals
Monday		1		1		2
Tuesday						0
Wednesday		1	1			2
Thursday		1				1
Friday		1				1
Saturday						0
Sunday		1				1
Totals	0	5	1	1	0	7

Conclusion

- ICVs were provided with immediate access on most occasions
- Visit gaps chart – if we could try to fill the green slots.
- During this last quarter:
 - 4827 detainees went through custody in Derbyshire.
 - 15 custody visits took place.
 - 176 detainees were in custody at the time of visits.
 - 71 detainees were visited.
 - 19 detainees were unavailable/declined to speak.
 - 15 detainees were observed.

