

ICV Quarterly Report April – June 2026

Overview

This report is to provide information about visits undertaken by Independent Custody Visitors (ICVs) between 1st April to 30th June 2026.

Visits

Visit forms have been received for a total of 18 visits for the period. Outlined below are the number of visits per custody suite.

Custody Suite	April	May	June	Total
Ripley	4	3	3	10
Derby	3	2	3	8
Total	7	5	6	18

Access to Custody Suites

The following table outlines information on the time taken for ICVs to gain access to custody suites once contacted. This is useful for any identifying any emerging patterns of delay.

Immediate Access 1-5 Minutes	Access Delay of 5 – 15 Minutes	Access Delay of 15+ Minutes
16	2	0

Detainees seen, not seen and observed by ICVs

The following table highlights the number of detainees who were seen, observed and not seen, due to being unavailable, by ICVs during the period of 1st April to 30th June 2026:

Total number of detainees	Ripley	Derby	Total
Seen	40	26	66
Observed	4	14	18
Unavailable for a visit	20	21	41
Custody Records Seen	14	19	33

Reasons why the DP was unavailable

The table below breaks down the reason as to why detainees were unavailable for a visit:

Reason for being unavailable	Derby	Ripley	Total number
At Interview	3	5	8
With the HCP/Nurse	0	1	1
Visit declined by DP	7	3	10
Advised not to see by custody staff	3	2	5
Asleep	2	5	7
Been Released	5	1	6
Other*	1	3	4
Total	21	20	41

'other' consists of DPs that are either; at an external hospital, out of cell with no further explanation given, in the exercise yard or with solicitor

Examples of good practise

1. We requested exercise and Distraction items- exercise sorted immediately and CDO also lodged need for medication on system
2. CDO T introduced us, was very helpful- came across as genuinely caring about DPs and actioned our requests from DPs quickly. Staff quick to give us our sheets with DP details, and record we requested at the end - though not redacted anywhere
3. Kitchen had sweetener for diabetic and for general use; and no added sugar jellies- good practice!

Causes of concern

1. CDO G was very helpful but not confident about the process of accompanying ICVs. For example, he was not aware that we would not normally wake a DP, and that he should be introducing us briefly to the DPs. He might benefit from further training around our role and the accompanying CDOs responsibilities. He did take on board our feedback and requests made to us by DPs
2. Discussion with custody Sgt T who booked him in clarified that telephone interpreter had been used at booking in but this did not appear on the version of records we were printed out - this makes it very difficult to accurately assess what has actually happened when we look at a custody record.
3. Found the suite noisy and 'bright' overnight



Examples of where ICVs have affected change

1. We had a long conversation with the DP, and established issues with mental health, according to the Custody record. We were concerned with some of the DP's comments and spoke to the CDO about some issues.
2. She said she had given the Police officer her friends details of her whereabouts but did not know if this had been done. We Checked and her friend had been informed by CDO K.

Findings of concern/good practice from custody record reviews

1. DP defined himself as Hindu and spoke Punjabi. He asked for religious text in Punjabi. The CR did not state whether this happened.
2. The DP requested an interpreter. This was arranged but the DPs time with the interpreter was one minute. Is this adequate?
3. Good practice: at release custody staff ensured he had sufficient cash for his bus journey and charged his phone.
4. Staff should also be complimented on apparently coping with a difficult DP.
5. CDO EB-S very helpful in facilitating our visit, enabled interpreting app and introduced us nicely to DPs
6. SGTs T engaged with us, very positive about extra SGT on shifts which was improving detainee experience, less waiting around and quick booking ins.



Day and Time of Visits

The chart below outlined the day and period of the week when visits were undertaken from 1st April – 30th June 2026.

Ripley

	00:00 – 07:59	08:00 – 11:59	12:00 – 15:59	16:00 – 19:59	20:00 – 23:59	Totals
Monday		1	1			2
Tuesday			1	1		2
Wednesday		1	2	1		4
Thursday				1		1
Friday		1				1
Saturday						0
Sunday						0
Totals	0	3	4	3	0	10

Derby

	00:00 – 07:59	08:00 – 11:59	12:00 – 15:59	16:00 – 19:59	20:00 – 23:59	Totals
Monday						0
Tuesday			1			1
Wednesday		2				2
Thursday		1				1
Friday						0
Saturday		2				2
Sunday		1	1			2
Totals	0	6	2	0	0	8

Conclusion

- ICVs were provided with immediate access on most occasions
- Visit gaps chart – if we could try to fill the green slots.
- During this last quarter:
 - 4647 detainees went through custody in Derbyshire.
 - 18 custody visits took place.
 - 228 detainees were in custody at the time of visits.
 - 66 detainees were visited.
 - 41 detainees were unavailable/declined to speak.
 - 18 detainees were observed.

