

FOI Request: 36/2025

I write in connection with your request for information received in the Office of the Police and Crime Commissioner for Derbyshire on the 18th November 2025. You asked the following questions:

"Under the Freedom of Information Act 2000, please provide aggregate, anonymised data for the period 1 January 2020 – 30 September 2025 relating to domestic abuse support and referral services commissioned or overseen by the Police, Fire & Crime Commissioner's Office.

Please include, where available:

- 1. The number of referrals received by domestic abuse services commissioned by the PFCC, broken down by year and by ethnicity (Black African, Black Caribbean, Mixed heritage, and other recorded groups).***
- 2. Any recorded data on disclosure sources (for example, police, self-referral, NHS, community agency, or safeguarding team).***
- 3. The number of individuals supported through PFCC-commissioned domestic abuse services, by ethnicity and gender.***
- 4. Any available information on referrals not taken up or declined, by ethnicity.***
- 5. A brief description of the PFCC-commissioned services and their data collection arrangements.***
- 6. Please explain any small-number suppression or anonymisation methods used (e.g., replacing <5").***
- 7. If the information is held by a contracted provider, please confirm which organisation that is."***

I can confirm that the Office of the Police and Crime Commissioner for Derbyshire holds some of the information that you have asked for.

- 2. Any recorded data on disclosure sources (for example, police, self-referral, NHS, community agency, or safeguarding team).***

Find attached. The referrals over the period decrease however that correlates to the introduction of the County DA helpline as an additional referral route to service.

- 3. The number of individuals supported through PFCC-commissioned domestic abuse services, by ethnicity and gender.***

Please find attached.

- 7. If the information is held by a contracted provider, please confirm which organisation that is.***

Glow

*NCHA, Elm Foundation and Crossroads
Refuge-*

Elm Foundation-

Derbyshire County Council –

Glow holds two IDVA Domestic Abuse victim support contracts, one City based and one county based.

All standard/ medium risk County based services are commissioned by Derbyshire County Council with additional funding from Derbyshire OPCC.

The standard/medium risk DA Support service in the City is commissioned by the PCC for Derbyshire.

This is to inform you that the Office of the Police and Crime Commissioner for Derbyshire does not hold the information you have requested based on the information you have provided.

- 1. The number of referrals received by domestic abuse services commissioned by the PFCC, broken down by year and by ethnicity (Black African, Black Caribbean, Mixed heritage, and other recorded groups).**
- 4. Any available information on referrals not taken up or declined, by ethnicity.**
- 5. A brief description of the PFCC-commissioned services and their data collection arrangements.**
- 6. Please explain any small-number suppression or anonymisation methods used (e.g., replacing <5 with “<5”).**

Although we do not hold the information you requested, it may be available from some of the organisations listed under point 7. If you wish to submit a Freedom of Information request, I recommend contacting these organisations directly.

If you are not satisfied with our response to your request, under Section 17 of the FOIA you are entitled to ask for an internal review of our decision. Any internal review needs to be submitted within two months of the date of receipt of this response and state why you are unhappy with the response. You can submit an internal review in the following ways:

- Emailing the OPCC Inbox –
PCCOffice@Derbyshire.PNN.Police.UK or.
- Writing to the OPCC at –
The Office of the Police and Crime Commissioner for Derbyshire
Butterley Hall
Ripley
Derbyshire
DE5 3RS
- By phone – 0300 122 6000 (as a reasonable adjustment under the Equality Act 2010).

If you are not satisfied with the outcome of the internal review under Section 50 of the FOIA you can apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the internal review procedure provided by the OPCC. You can contact the ICO in the following ways:

- Online at the ICO –
<https://ico.org.uk/global/contact-us/> or;
- Writing to the ICO at –
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

A handwritten signature in black ink, appearing to read "Marie Romano".

Marie Romano
On behalf of the Police and Crime Commissioner

