



16th October 2025

FOI Request: 32/2025

I write in connection with your request for information received in the Office of the Police and Crime Commissioner (OPCC) for Derbyshire on the 7th October 2025. You asked the following questions:

“The Office of the Police & Crime Commissioner use Better Times Ltd for media assistance. Please advise when the Better Times Ltd were first awarded works and the total spend to date.”

This is to inform you that the Office of the Police and Crime Commissioner for Derbyshire does not hold the information you have requested based on the information you have provided.

For your information, certain aspects of financial and contractual matters relating to the OPCC are dealt with by Derbyshire Constabulary's Finance Department. This includes initiatives such as Better Times, which are managed through their processes. As such, any queries regarding the financial or contractual elements of these matters are typically handled by the Constabulary's Finance team.

Therefore, Derbyshire Constabulary may hold this information and I give below a link to the Force's website where you can make a FOI request to them direct.

[I want to find information about the police | Derbyshire Constabulary](#)

If you are not satisfied with our response to your request, under Section 17 of the FOIA of the FOIA you are entitled to ask for an internal review of our decision. Any internal review needs to be submitted within two months of the date of receipt of this response and state why you are unhappy with the response. You can submit an internal review in the following ways:

- emailing the OPCC Inbox – PCCOffice@Derbyshire.PNN.Police.UK or.
- writing to the OPCC at –
The Office of the Police and Crime Commissioner for Derbyshire
Butterley Hall
Ripley
Derbyshire
DE5 3RS

By phone – 0300 122 6000 (as a reasonable adjustment under the Equality Act 2010).

If you are not satisfied with the outcome of the internal review under Section 50 of the FOIA you can apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the internal review procedure provided by the OPCC. You can contact the ICO in the following ways:

- online at the ICO – <https://ico.org.uk/global/contact-us/> or;
- writing to the ICO at –
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

A handwritten signature in black ink, appearing to read 'Marie Romano'. The signature is stylized with large, flowing letters.

Marie Romano
On behalf of the Police and Crime Commissioner