

### **FOI Request: 26/2025**

I write in connection with your request for information received in the Office of the Police and Crime Commissioner for Derbyshire on the 18<sup>th</sup> August 2025. You asked the following questions:

- “1) Do you use a Citizen Engagement platform?***
- 2) If so, what tools do you use?***
- 3) How much do you spend annually on a Citizen Engagement tool?***
- 4) Which month & year does your contract with your supplier end?”***

I can confirm that the Office of the Police and Crime Commissioner for Derbyshire holds some of the information that you have asked for.

- 1) *Do you use a Citizen Engagement platform?*  
***Yes, we do use a Citizen Engagement platform***
- 2) *If so, what tools do you use?*  
***The tools we use are Neighbourhood Alert (Branded as Derbyshire Alert) and Microsoft Forms***
- 3) *How much do you spend annually on a Citizen Engagement tool?*  
***On Neighbourhood Alert (Branded as Derbyshire Alert, we spent £5,670.00 including VAT annually. Our use of Microsoft Forms is covered by the organisational site-license and there are hence no additional costs for its use.***

This is to inform you that the Office of the Police and Crime Commissioner for Derbyshire does not hold the information you have requested based on the information you have provided.

***“3) How much do you spend annually on a Citizen Engagement tool? (For Microsoft forms)***  
***Which month & year does your contract with your supplier end?”***

I can confirm that Derbyshire Constabulary's Procurement Department is responsible for managing the licensing arrangements for both tools referenced above. As such, the information held by our office is limited, and we do not hold detailed records beyond what is provided to us through internal updates.

With that said, Derbyshire Constabulary may hold this information and I give below a link to the Force's website where you can make a FOI request to them direct: [I want to find information about the police | Derbyshire Constabulary](#).

If you are not satisfied with our response to your request, under Section 17 of the FOIA you are entitled to ask for an internal review of our decision. Any internal review needs to be submitted

within two months of the date of receipt of this response and state why you are unhappy with the response. You can submit an internal review in the following ways:

- Emailing the OPCC Inbox – [PCCOffice@Derbyshire.PNN.Police.UK](mailto:PCCOffice@Derbyshire.PNN.Police.UK) or.
- Writing to the OPCC at –  
The Office of the Police and Crime Commissioner for Derbyshire  
Butterley Hall  
Ripley  
Derbyshire  
DE5 3RS
- By phone – 0300 122 6000 (as a reasonable adjustment under the Equality Act 2010).

If you are not satisfied with the outcome of the internal review under Section 50 of the FOIA you can apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the internal review procedure provided by the OPCC. You can contact the ICO in the following ways:

- Online at the ICO – <https://ico.org.uk/global/contact-us/> or;
- Writing to the ICO at –  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely

A handwritten signature in black ink, appearing to read 'Marie Romano', with a stylized flourish at the end.

Marie Romano  
On behalf of the Police and Crime Commissioner

