



**Derbyshire
Police and Crime
Commissioner**

Protecting Communities,
Fighting Crime

The Office of the Police and Crime
Commissioner for Derbyshire
Butterley Hall, Ripley
Derbyshire DE5 3RS

T: **0300 122 6000**

F: **0300 122 7797**

Email:

pccoffice@derbyshire.police.uk

FOI Request: 10/2024

I write in connection with your request for information received in the Office of the Police and Crime Commissioner for Derbyshire on the 12th February 2024. You asked the following questions:

- 1. How much do you pay for the Ali and Darci AI chatbot duo? What does the commercial model look like e.g., development costs, installation cost, subscription?***
- 2. Claims were made that it gave a cost saving of £200k. How was this calculated and what is the breakdown of the savings?***
- 3. What are the most common queries directed at the two chatbots?***

This is to inform you that the Office of the Police and Crime Commissioner for Derbyshire does not hold the information you have requested based on the information you have provided.

Derbyshire Constabulary may hold this information and I give below a link to the Force's website where you can make a FOI request to them direct.

[I want to find information about the police | Derbyshire Constabulary](#)

If you are not satisfied with our response to your request, under Section 17 of the FOIA of the FOIA you are entitled to ask for an internal review of our decision. Any internal review needs to be submitted within two months of the date of receipt of this response and state why you are unhappy with the response. You can submit an internal review in the following ways:

- emailing the OPCC Inbox – PCCOffice@Derbyshire.PNN.Police.UK or.
- writing to the OPCC at –
The Office of the Police and Crime Commissioner for Derbyshire
Butterley Hall
Ripley
Derbyshire
DE5 3RS

By phone – 0300 122 6000 (as a reasonable adjustment under the Equality Act 2010).

If you are not satisfied with the outcome of the internal review under Section 50 of the FOIA you can apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the internal review procedure provided by the OPCC. You can contact the ICO in the following ways:

- online at the ICO – <https://ico.org.uk/global/contact-us/> or;
- writing to the ICO at –
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

A handwritten signature in black ink, appearing to read 'Marie Romano'. The signature is fluid and cursive, with the first name 'Marie' written in a larger, more prominent script than the last name 'Romano'.

Marie Romano
On behalf of the Police and Crime Commissioner

