

**THE OFFICE OF POLICE AND CRIME COMMISSIONER
FOR DERBYSHIRE
DECISION RECORD**

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| Request for PCC Decision | Received in OPCC Date: FEBRUARY 2020 | OPCC Ref: 18/2020 |
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HATE CRIME SERVICES

Executive Summary

Following successful grant applications, in June 2018 whereby two local voluntary organisations, Disability Direct and LGBT+ were commissioned to deliver the Hate Crime Community Advocate project, which was designed to allow each organisation to have responsibility for building expertise in hate crime and supporting victims, particularly those victims whom their organisation comes into contact with regularly in this case, disabled people and LGBT+ people. To further support the race and religion strand of this model the PCC commissioned the Multi Faith Centre, Derby, in July 2019 to have an overview of work in the race and religion strand and to develop a network of organisations who can work in their communities to raise awareness of hate crime, how to report it and make them aware of the support services available to them.

To further capitalise on this model of work the PCC has agreed to extend the contracts of the three organisations, namely the multi faith centre, Disability Direct and LGBT+ in order to improve the system response to all forms of hate crime and to facilitate partnership opportunities and build on and support further advocacy for all protected characteristics and their communities. The three funded organisations along with Derbyshire Victims Services form the hate crime commissioned services group that contributes to the core victim services offer.

Decision

To record the decision to extend the contracts for the Multi Faith Centre, Disability Direct and LGBT+ until March 2021.

Declaration

I confirm that I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct for the Police and Crime Commissioner for Derbyshire. Any such interests are recorded below.

None

The above request has my approval.

Signature

Hardyal Dhindsa

Date FEBRUARY 2020

PUBLICATION SCHEME CONSIDERATIONS

Is the related Section B report to be published Yes

The report contains commercially sensitive information.

Is the publication of this approval to be deferred No

If Yes, provide reasons below

Date to be deferred to –

NB Statutory Instrument 2011/3050 (as amended by SI 2012/2479) states that: *all decisions made by a PCC are in the types of information that must “be published as soon as practicable after it becomes available to the elected local policing body”.*

OFFICER APPROVAL

Chief Executive or Nominee:

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report.

I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner

Name Andrew Dale

Date FEBRUARY 2020

STRATEGIC PRIORITIES ASSURANCE BOARD

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| REPORT TITLE | HATE CRIME SERVICES |
| REPORT BY | CHIEF FINANCE OFFICER |
| DATE | FEBRUARY2020 |

PURPOSE OF THE REPORT

To record the decision to extend the contracts for the Multi Faith Centre, Disability Direct and LGBT+

ATTACHMENTS

1. None

RECOMMENDATIONS

To record the decision to extend the contracts for the Multi Faith Centre, Disability Direct and LGBT+ until March 2021. Following successful grant applications, in June 2018 whereby two local voluntary organisations, Disability Direct and LGBT+ were commissioned to deliver the Hate Crime Community Advocate project, which was designed to allow each organisation to have responsibility for building expertise in hate crime and supporting victims, particularly those victims whom their organisation comes into contact with regularly in this case, disabled people and LGBT+ people. To further support the race and religion strand of this model the PCC commissioned the Multi Faith Centre, Derby, in July 2019 to have an overview of work in the race and religion strand and to develop a network of organisations who can work in their communities to

raise awareness of hate crime, how to report it and make them aware of the support services available to them.

CONTACT FOR ENQUIRIES

Name: Andrew Dale
Tel: 0300 122 6000
Email pccoffice@derbyshire.pnn.police.uk

1. OVERVIEW

The police and crime commissioner's commissioned Derbyshire victim service is highly regarded by stakeholders and the support delivered is considered high quality and effective as is its awareness raising activity.

In terms of the advocacy approach, victims described feeling understood and well supported. Victims valued the independence of the role for reporting to the police.

The PCC recognised that crimes motivated by bias or prejudice against a person or communities identity, because of their race and religion, sexual orientation, belief, disability and transgender identity needed to be better understood in terms of how victims access and experience support. Following successful grant applications, two local voluntary organisations, Disability Direct and LGBT+ were commissioned to deliver the hate crime community advocate project, which was designed to allow each organisation to have responsibility for building expertise in hate crime and supporting victims, particularly those victims whom their organisation comes into contact with regularly in this case, disabled people and LGBT+ people

By commissioning existing specialist organisations, such as Disability Direct and LGBT+ to deliver the work has resulted in several benefits which include, 'capitalising on existing networks and the partnerships already established with the police, community and onward referral agencies; and having access to professional emotional support services which provide timely, high quality, long-term support for victims'.

To further support the race and religion strand of this model the PCC has commissioned the Multi Faith Centre in Derby to have an overview of work in the race and religion strand and to develop a network of organisations who can work in their communities to raise awareness of hate crime, how to report it and make them aware of the support services available to them.

The three organisations MFC, Disability Direct, LGBT+ along with Derbyshire Victim Services and Tell Mama also now meet on a regular basis as the Hate Crime CORE Delivery Group. The aim of the group is to:-

- To work with the Office of the Police and Crime Commissioner to develop an integrated Hate Crime Service involving general and specialist provision.
- To test and develop appropriate models of delivering advocacy for victims, alongside awareness raising and training activities
- to work together to strengthen collaboration around providing support for victims, giving them access to the help they require. Also to raise awareness of HC and how to report it.
- be proactive in identifying emerging issues and work with statutory agencies to develop preventative strategies

The PCC, who is national Hate Crime lead on behalf of the Association of Police and Crime Commissioners (APCC), provided a new one-off fund to deliver grants of up to £2,500 per organisation for innovative proposals which support his goals to eradicate hate crime in the county. Projects addressed the PCC's top priorities including raising awareness of hate crime, informing and encouraging reporting of hate crime, increasing support for victims and promoting the Hate Crime Victim Support Services which have been commissioned by the Commissioner. An evaluation of these projects, carried out by the University of Derby will be available in June 2020.

2. SUMMARY

To further capitalise on this model of work the PCC has agreed to extend the contracts of the three organisations, namely the multi faith centre, Disability Direct and LGBT+ in order to improve the system response to all forms of hate crime and to facilitate partnership opportunities and build on and support further advocacy for all protected characteristics and their communities. The three funded organisations along with Derbyshire Victims Services form the hate crime commissioned services group that contributes to the core victim services offer.

BACKGROUND PAPERS

Alongside the work to implement the Police and Crime Plan for Derbyshire in promoting safer communities, the PCC's primary function in respect of victims is to deliver the Victims' Code of Practice¹ in line with EU regulations² i.e.

- Free of charge
- Confidential
- Non-discriminatory
- Available whether or not a crime has been reported to the police, and
- Available before, during and for an appropriate time after any investigation or criminal proceedings

The European Union (EU) Directive on Victims of Crime states that services, at a minimum, should offer:

- *Information regarding the criminal justice system*
 - *Information regarding the rights of victims and how to access such rights*
 - *Information and assistance applying for criminal injuries compensation*
 - *Information regarding the criminal justice trial and preparation to attend trial*
 - *Emotional and psychological support*
 - *Advice relating to financial and practical challenges following the crime*
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- Information relating to the risk and prevention of secondary and repeat victimisation, intimidation and retaliation
- Access to appropriate services specifically targeting the needs of the individual victim
- To achieve these outcomes, all commissioned providers will need to develop and support the work across Derbyshire as a partner to ensure a whole systems approach for victims.
- The overall vision and ambition is to reduce the number of victims and crimes over time, deliver positive outcomes for victims and communities, improve and ensure equal access and increase the confidence and number of people coming forward for support and/or to report the crime to the police.
- To do this the PCC works in partnership with Derby City and Derbyshire County Councils, Derbyshire Constabulary, the Criminal Justice Service and voluntary and public sector statutory providers of services, towards the shared ambition of a consistent and seamless victim service across city and county, whatever the assessed risk or need. This work includes wide consultation with victims' services and key stakeholders in Derbyshire.