

# THE OFFICE OF POLICE AND CRIME COMMISSIONER FOR DERBYSHIRE

## DECISION RECORD

|                          |  |                   |
|--------------------------|--|-------------------|
| Request for PCC Decision | Received in OPCC<br>Date: JANUARY 2019 | OPCC Ref: 04/2019 |
|--------------------------|--|-------------------|

### CHANGES TO DERBYSHIRE VICTIM SERVICES

#### Executive Summary:

To report on changes to Derbyshire Victim Services 18/19

1. Implementation of a Victim Triage Unit 2019
2. Re-procurement of CORE High Risk Domestic Abuse Service
3. Re-procurement of CORE Sexual Violence Service
4. Extension to CORE Generic service
5. Extension to CORE medium risk DA service (City)

#### Decision:

1. To implement a Victim Triage Unit, including funding (1.1 in the attached report).
2. To re-procure the CORE High Risk Domestic Abuse Services (1.2 in the attached report).
3. To re-procure the CORE Sexual Violence Service (1.3 in the attached report).
4. To agree a one year extension to CORE Generic Services (1.4 in the attached report).
5. To agree a one year extension to CORE medium risk DA service in the City. (1.5 in the attached report).

#### Declaration

I confirm that I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of

Conduct for the Police and Crime Commissioner for Derbyshire. Any such interests are recorded below.

None

The above request has my approval.

**Signature**

Hardyal Dhindsa

**Date January 2019**

**PUBLICATION SCHEME CONSIDERATIONS**

**Is the related Section B report to be published Yes**

The report contains commercially sensitive information.

**Is the publication of this approval to be deferred No**

If Yes, provide reasons below

**Date to be deferred to –**

NB Statutory Instrument 2011/3050 (as amended by SI 2012/2479) states that: *all decisions made by a PCC are in the types of information that must “be published as soon as practicable after it becomes available to the elected local policing body”.*

**OFFICER APPROVAL**

**Chief Executive or Nominee:**

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report.

I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner

Name Andrew Dale

Date January 2019

# STRATEGIC PRIORITIES ASSURANCE BOARD

|                     |                                       |
|---------------------|---------------------------------------|
| <b>REPORT TITLE</b> | CHANGES TO DERBYSHIRE VICTIM SERVICES |
| <b>REPORT BY</b>    | HEAD OF COMMISSIONING                 |
| <b>DATE</b>         | DECEMBER 2018                         |

## PURPOSE OF THE REPORT

To report on changes to Derbyshire Victim Services 18/19

1. Implementation of a Victim Triage Unit 2019
2. Re-procurement of CORE High Risk Domestic Abuse Service
3. Re-procurement of CORE Sexual Violence Service
4. Extension to CORE Generic service
5. Extension to CORE medium risk DA service (City)

## ATTACHMENTS

1. None

## RECOMMENDATIONS

To provide information on the above changes to Derbyshire Victim Services.

## CONTACT FOR ENQUIRIES

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## 1. **OVERVIEW OF SERVICE CHANGE**

1.1 Victim Triage Unit – In September 2018 a business case was provided for the move from current business operations managed by both the Force and OPCC to a single Victim & Witness Triage Unit hosted by the Force but funded through both the Force and PCC budgets. The overall benefits of the change will be:

- Improve the victim satisfaction rates for the Force;
- Improve the victim experience of cope and recovery from the crime and associated criminal justice experience through improved victim conversations and management of referrals to appropriate victim services;
- Monitor, improve and evidence VCOP compliance of the Force;
- Increase the likelihood of positive outcomes and convictions at court;
- Improve and evidence compliance with GDPR for both the Force and OPCC.

For Stage One funding of the Unit will be containable within Force (c28K) and OPCC (c58K) existing resources, including estate. This stage will be completed by January 2019. (Full report available)

1.2 Re-procurement of CORE High Risk Domestic Abuse Service - the contract for the CORE IDVA service terminates in March 2019. This is significant part of the core victim services offer support to high risk domestic abuse victims. An open procurement process was undertaken and the contract awarded in December 2018 to ARCH which is a Staffordshire-based housing group. The contract is for £197,000 and is aligned to the County specification creating a uniform approach across the City and County. The new specification extends the hours of operation and is intended to provide a higher quality of service to victims.

1.3 Re-procurement of CORE Sexual Violence Service – the contract for the standard level service to victims of sexual violence and abuse ends in March 2019. This service is being re-procured at the present time with a view to mobilisation from April 2019 to compliment the NHS offer through the SARC. The service specification has been widened and enhanced to incorporate family

members and secondary survivors and offer a broader service to sexual violence victims.

1.4 Extension to CORE Generic Service - the service has been extended for one year to support the CORE offer to all victims of crime and work in collaboration with the new Triage unit to enhance the support offered to all victims. Early analysis suggests an increase in referrals to the service and a conversion rate which has facilitated greater access to this service at the time of reporting. The current contract value is £345,000.

1.5 Extension to CORE medium risk DA service in the City

The service has been extended for a further year within the scope of the existing contract to create a stable framework of services for Domestic abuse victims and allow for partnership work to be encouraged with the new IDVA service in the City. The provider is working systematically to improve performance and offer an appropriate range of services for standard and medium risk victims and to provide information to address the new specification for 2010.

**2. SUMMARY**

BACKGROUND PAPERS

A. Available on request.