

INDEPENDENT CUSTODY VISITING SCHEME – ACTION PLAN

Finding	Action	Owner	Due Date	Update (with date)	RAG Status
Some days of the week had no visits on/less visits on	Informed ICVs that they need to visit on as many different days as possible.	LK	4 th Oct	<ul style="list-style-type: none"> Informed ICVs at team meeting. Will continue to monitor this. 	
Good range of visit times (although a lot at 11 and 7)	Inform ICVs of this and continue to encourage great work.	LK	4 th Oct	<ul style="list-style-type: none"> Informed ICVs at team meeting. Will continue to monitor this moving forward. 	
Good detainee consent rate	Continue to self-introduce	LK	4 th Oct	<ul style="list-style-type: none"> Fed back to the ICVs at the team meeting who are very pleased with this and will continue to work hard to get high consent rates. This will continue to be monitored going forward. 	
Drink/food requested	These requests continue to be the outliers and therefore will continue to be monitored for trends. If there is a change this will be investigated further to identify the reason for this.	LK	4 th Oct	<ul style="list-style-type: none"> Fed back to the ICVs at the team meeting and will continue to monitor for trends. 	
Have someone notified/nurse request/reading material request/ /medication	Continue to monitor issues that arise and ensure that issues that are easy to solve are solved at the time of the visit	LK	4 th Oct	<ul style="list-style-type: none"> Fed back to the ICVs at the team meeting and will continue to monitor for trends. 	
Toilet paper requested	This continues to be an area that ICVs monitor closely as this was picked up by the HMIC.	LK	4 th Oct	<ul style="list-style-type: none"> Fed back to ICVs at the team meeting. ICVs to continue to ask DPs and remind staff to routinely offer toilet paper. 	

<p>DPs not always instructed in toilet pixellation</p>	<p>Pass on advice that a simple notice on the wall near the toilet would prevent this from being a problem</p>	<p>LK/EW</p>	<p>23rd Jan</p>	<ul style="list-style-type: none"> • Will raise the suggestion of adding a pictorial image into the Custody Cells at a 1/4ly meeting with the Ch. Insp/Inspectors. 	
<p>The traditional method of custody visiting is not picking up the same findings as our Custody Record Views.</p>	<p>Develop a new style of custody visiting that complements Custody Record Reviewing and gives a more complete view of the custody environment.</p>	<p>LK/EW</p>	<p>1st Apr</p>	<ul style="list-style-type: none"> • Ongoing • LK and EW have been into custody to review the areas • Meeting to occur with ICRs to get their opinions on a new form of visiting (12/12/18) 	