

# Listening To You...

## 2018-2019

A survey about policing and crime for people in Derbyshire



Summary report and results:  
Community Safety Partnership Areas



# Listening To You... 2018-2019



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# Listening To You... 2018-2019



## Contents

Introduction .....	1
Commentary and Main Points.....	3
Results .....	6
Q1. Please enter your postcode .....	6
Q2. How safe do you feel walking alone in your local area during the day?.....	7
Q3. How safe do you feel walking alone in your local area after dark? .....	9
Q4a. How worried are you about... Having your home broken into and something stolen? .	11
Q4b. How worried are you about... Being mugged or robbed? .....	13
Q4c. How worried are you about... Having your vehicle stolen or vandalised? .....	15
Q4d. How worried are you about... Being caught up in a terrorist attack? .....	17
Q4e. How worried are you about... Being a victim of fraud or identity theft? .....	19
Q5. If you have been a victim of an online crime in the past 12 months, who did you report it to? Have you seen the “Get Safe Online” website?? .....	19
Q6. Do you think that your local police are dealing with the issues that matter to your community?.....	21
Q7. Taking everything into account, how good a job do you think the Derbyshire police are doing? .....	23
Q8. Before completing this survey, were you aware of Police & Crime Commissioners? ...	25
Q9. Do you know the name of your Police & Crime Commissioner?.....	27
Q10. Are you female or male? .....	29
Q11. What is your age group? .....	29
Q12. How do you identify your sexual orientation?.....	29
Q13. What is your ethnic origin?.....	30
Q14. Do you consider yourself to have a disability? .....	30

## Introduction

Police and Crime Commissioners have a statutory duty to consult with the public and ensure public opinion helps steer service reform.

With the advent of the new Commissioner in 2016, it was decided that a general consultation programme will be carried out throughout the year on a rolling programme. This will enable us to incorporate seasonal events, campaigns and current issues as part of the programme. It will also enable us to gauge long term trends and opinions. Many of these questions in the survey have been lifted from the Crime Survey for England & Wales (CSEW).

There is a particular emphasis in the “Listening to You” questionnaire on public safety and gauging public views and concerns. Both the current financial climate and changing trends in crime have impacted on the way that police resources need to be allocated to ensure that the most serious risks and threats are addressed as a priority.

The results of this survey help to give both the Commissioner and the Chief Constable a better understanding of the concerns of people within our communities and to ensure that we are listening and able to continue to deliver the best service we can.

As with previous surveys, the data gathered through the Listening To You 2018-19 survey will be used by the Office of the Police & Crime Commissioner to help understand the views and concerns of various sections of the community. The results will also be shared with Derbyshire Police, Community Safety Partnerships and other partners to inform services for residents across Derbyshire.



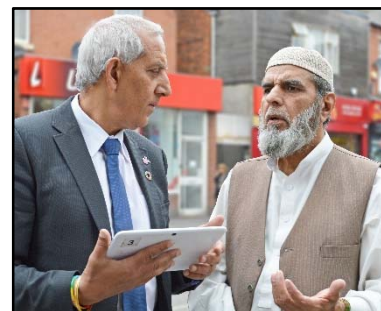
## Conducting the survey

Between April 2018 and March 2019, a total of 22 events were held across Derby and Derbyshire in all local authority areas. These included events at market towns, supermarkets (including Pak Foods), hospitals, colleges, University of Derby campuses both in and out of Derby, local businesses and at a Disability Direct event. Some events were weekend events, e.g. Derby Caribbean Carnival, Brailsford Ploughing Match, Chatsworth County Fair, Derby Pride and Chesterfield Pride to ensure the engagement programme reached as representative sample as possible of Derbyshire residents.

The events were supported by staff from the Office of the Police & Crime Commissioner (OPCC), and also Safer Neighbourhood Team officers and Rural Crime Team officers, working alongside colleagues from Derbyshire Fire & Rescue Service and other partner agencies.

Events were often linked with specific ongoing campaigns, i.e. the work of the Rural Crime Team and raising awareness of Hate Crime. The events calendar was regularly advertised by the Digital Engagement Officer on the OPCC website, Facebook, Twitter and Derbyshire Alert.

In addition, the questionnaire was available to be completed online via the Commissioner's website and this was extensively promoted to help reach a wide variety of age groups. Care was taken to ensure that the profile of respondents matched the profile of Derbyshire residents as far as possible. A total of 4,897 questionnaires were completed – 916 face to face at events, and 3,981 online.



## Commentary and Main Points

A total of 4,897 questionnaires were completed. The profile of respondents is broadly representative of the population of Derbyshire with regard to gender, age, residential location, ethnicity, and sexual orientation. However, to ensure that valid comparisons can be made across the different demographics, and that results can be directly compared to past and future survey results, answers have been weighted by gender, age group and home local authority in line with the Census 2011 profile of Derbyshire.

Surveys were completed by residents from across the whole of Derbyshire, with over 300 respondents from each of the nine local authority areas.

Results calculations for each question are generally based on answers where the respondent has expressed an opinion only, i.e. “Don’t know”, “Prefer not to say” and blank answers have been excluded unless specified.

Results have been broken down to show the answers from both collection methods – face to face and via the website. For some questions, there is little difference; however, for other answers, there is a noticeable difference between the two methods. Respondents who completed the survey face to face tend to say that they:

- are less worried about being a victim of property theft;
- are much more satisfied with the work the police are doing; and
- are less aware of the PCC’s role and name.

Particular issues of note from individual questions are as follows:

**Questions 2 & 3. How safe do you feel walking alone in your local area during the day and after dark?** Results show that 87% of people feel either very safe or fairly safe walking alone in their local area during the day, with this falling to 50% feeling safe walking alone after dark. This is similar to previous years. Results for feeling safe during the day are all fairly similar to each other throughout the various demographics, but there is much more variance for feeling safe after dark.

In comparison, CSEW results for the 12 months to the end of March 2019 show 78% of persons nationally felt safe when walking alone after dark (males 88%, females 69%), which may suggest that people in Derbyshire have a higher than average fear of crime.

# Listening To You... 2018-2019



Females, persons identifying as Gay, Lesbian, Bisexual or Other sexuality [LGBO] and those who consider themselves to have a disability were less likely to say they felt safe walking alone after dark.

**Question 4. How worried are you about being a victim of the following types of crime?** The proportion of people being very or fairly worried about the various crime types were generally similar to last year. Middle-aged respondents (30-59 yrs) tended to be more concerned about the property crimes (burglary, robbery, car crime) than those respondents who were younger or older. The fear of being a victim of fraud increased with age. Being caught up in a terrorist attack was the only issue where young people under 18 yrs were more worried than older people – however, worry about this has decreased by several percentage points across all groups compared to last year. Those who consider themselves disabled were considerably more worried than average about being a victim of crime.

There does appear to be a higher fear of property crime in Derbyshire compared to the country as a whole – the Listening To You survey 2018-19 has 19.4% of respondents being very worried about burglary and 21.3% of respondents being very worried about car crime, compared to the CSEW national figures for the 12 months to the end of March 2019 of 9.8% and 6.7%.

**Question 5. If you have been a victim of an online crime in the past 12 months, who did you report it to? Have you seen the “Get Safe Online” website?** Data was collected for part of the year on behalf of the Derbyshire Cybercrime and Online Safety Partnership.

**Question 6. Do you think that your local police are dealing with the issues that matter to your community?** More than half (56%) of respondents did feel that their local police are dealing with the issues in the community, with residents of all areas of Derby the most likely to agree (65%). Responses show a marked difference between those who completed the survey face to face and those who completed it online.

**Question 7. Taking everything into account how good a job do you think the Derbyshire police are doing?** The proportion of respondents (47%) who feel that the Police are doing an excellent or good job is similar to last year. Residents from urban areas tended to be slightly more satisfied than residents from rural areas.

## Listening To You... 2018-2019



Responses show a marked difference between those who completed the survey face to face and those who completed it online. The overall result is also slightly lower than the CSEW figure for Derbyshire for the 12 months ending March 2019 where 52% of people think the police do an excellent or good job.

**Questions 8 & 9. Before completing this survey, were you aware of Police & Crime Commissioners? Do you know the name of your Police & Crime Commissioner?** As may be expected, knowledge of the role of Police & Crime Commissioner and the name of the Derbyshire Police & Crime Commissioner increases with the age of the respondent. The overall level of responses, 72% for awareness of the role and 38% for the name of the Commissioner, have remained around the same levels as last year, although there has been an increase from surveys in earlier years when the role was relatively new.





## Results

### Q1. Please enter your postcode

Base: All Responses

	Number of questionnaires Listening To You 2018-19 (unweighted base)	Responses per 1,000 population
<b>All Respondents</b>	<b>4,897</b>	<b>4.81</b>
Amber Valley	611	5.00
Bolsover	571	7.53
Chesterfield	342	3.30
City of Derby	766	3.08
Derbyshire Dales	499	7.02
Erewash	521	4.65
High Peak	717	7.89
North East Derbyshire	485	4.90
South Derbyshire	373	3.94
Blank/unable to place	12	

Responses have been weighted by gender, age group and home local authority in line with the Census 2011 profile of Derbyshire to ensure that the results reflect the demographics of the Derbyshire population, and so that comparisons can be made across different demographic groups and with previous/future results.

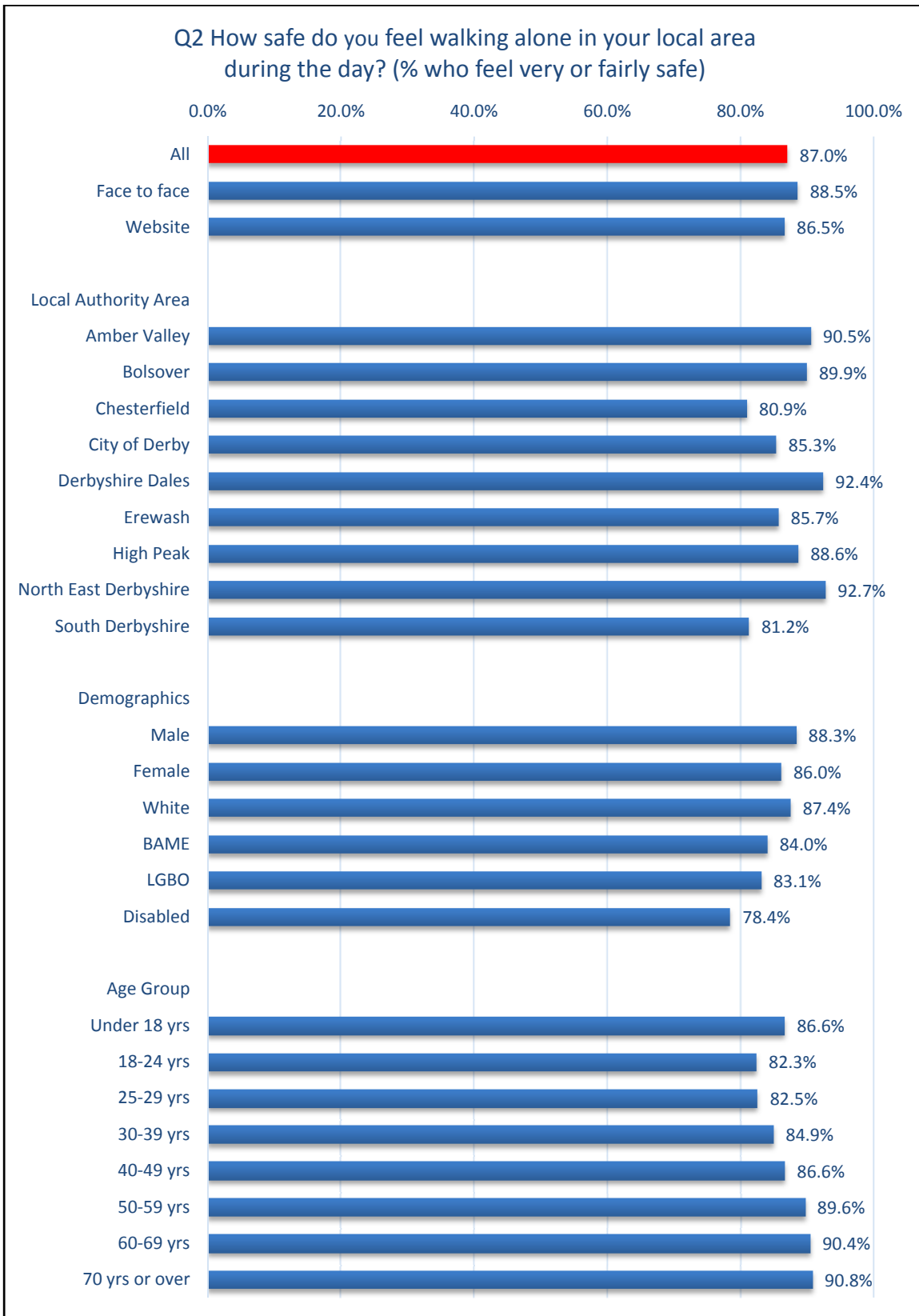
## Listening To You... 2018-2019: Community Safety Partnership Areas

### **Q2. How safe do you feel walking alone in your local area during the day?**

Base: 4,879 Responses

	Very safe	Fairly safe	A bit unsafe	Very unsafe	Total: Safe	Total: Unsafe
<b>All Respondents</b>	<b>44.3%</b>	<b>42.7%</b>	<b>9.6%</b>	<b>3.5%</b>	<b>87.0%</b>	<b>13.0%</b>
Face to Face	48.9%	39.7%	9.6%	1.9%	<b>88.5%</b>	<b>11.5%</b>
Website	43.0%	43.6%	9.6%	3.9%	<b>86.5%</b>	<b>13.5%</b>
Amber Valley	46.1%	44.4%	8.5%	1.0%	<b>90.5%</b>	<b>9.5%</b>
Bolsover	40.8%	49.1%	7.2%	3.0%	<b>89.9%</b>	<b>10.1%</b>
Chesterfield	40.7%	40.2%	13.4%	5.7%	<b>80.9%</b>	<b>19.1%</b>
City of Derby	40.3%	45.0%	10.8%	3.9%	<b>85.3%</b>	<b>14.7%</b>
Derbyshire Dales	63.3%	29.1%	5.3%	2.3%	<b>92.4%</b>	<b>7.6%</b>
Erewash	41.1%	44.5%	9.9%	4.5%	<b>85.7%</b>	<b>14.3%</b>
High Peak	46.4%	42.2%	8.7%	2.7%	<b>88.6%</b>	<b>11.4%</b>
North East Derbyshire	50.9%	41.9%	5.6%	1.6%	<b>92.7%</b>	<b>7.3%</b>
South Derbyshire	39.4%	41.9%	12.8%	6.0%	<b>81.2%</b>	<b>18.8%</b>
Male	47.7%	40.7%	8.3%	3.4%	<b>88.3%</b>	<b>11.7%</b>
Female	41.2%	44.8%	10.6%	3.4%	<b>86.0%</b>	<b>14.0%</b>
White	45.4%	42.1%	9.4%	3.2%	<b>87.4%</b>	<b>12.6%</b>
Black/Asian/Minority Ethnic	32.2%	51.7%	11.8%	4.2%	<b>84.0%</b>	<b>16.0%</b>
Lesbian/Gay/Bisexual/Other	35.3%	47.7%	11.4%	5.5%	<b>83.1%</b>	<b>16.9%</b>
Disabled	37.0%	41.4%	14.2%	7.4%	<b>78.4%</b>	<b>21.6%</b>
Under 18 yrs	40.1%	46.5%	10.3%	3.2%	<b>86.6%</b>	<b>13.4%</b>
18 - 24 yrs	38.9%	43.4%	12.8%	4.8%	<b>82.3%</b>	<b>17.7%</b>
25 - 29 yrs	41.1%	41.4%	11.1%	6.3%	<b>82.5%</b>	<b>17.5%</b>
30 - 39 yrs	38.1%	46.8%	10.6%	4.5%	<b>84.9%</b>	<b>15.1%</b>
40 - 49 yrs	43.1%	43.5%	10.3%	3.1%	<b>86.6%</b>	<b>13.4%</b>
50 - 59 yrs	51.8%	37.8%	7.9%	2.5%	<b>89.6%</b>	<b>10.4%</b>
60 - 69 yrs	50.8%	39.6%	7.8%	1.8%	<b>90.4%</b>	<b>9.6%</b>
70 yrs and over	51.6%	39.2%	6.4%	2.9%	<b>90.8%</b>	<b>9.2%</b>

# Listening To You... 2018-2019: Community Safety Partnership Areas



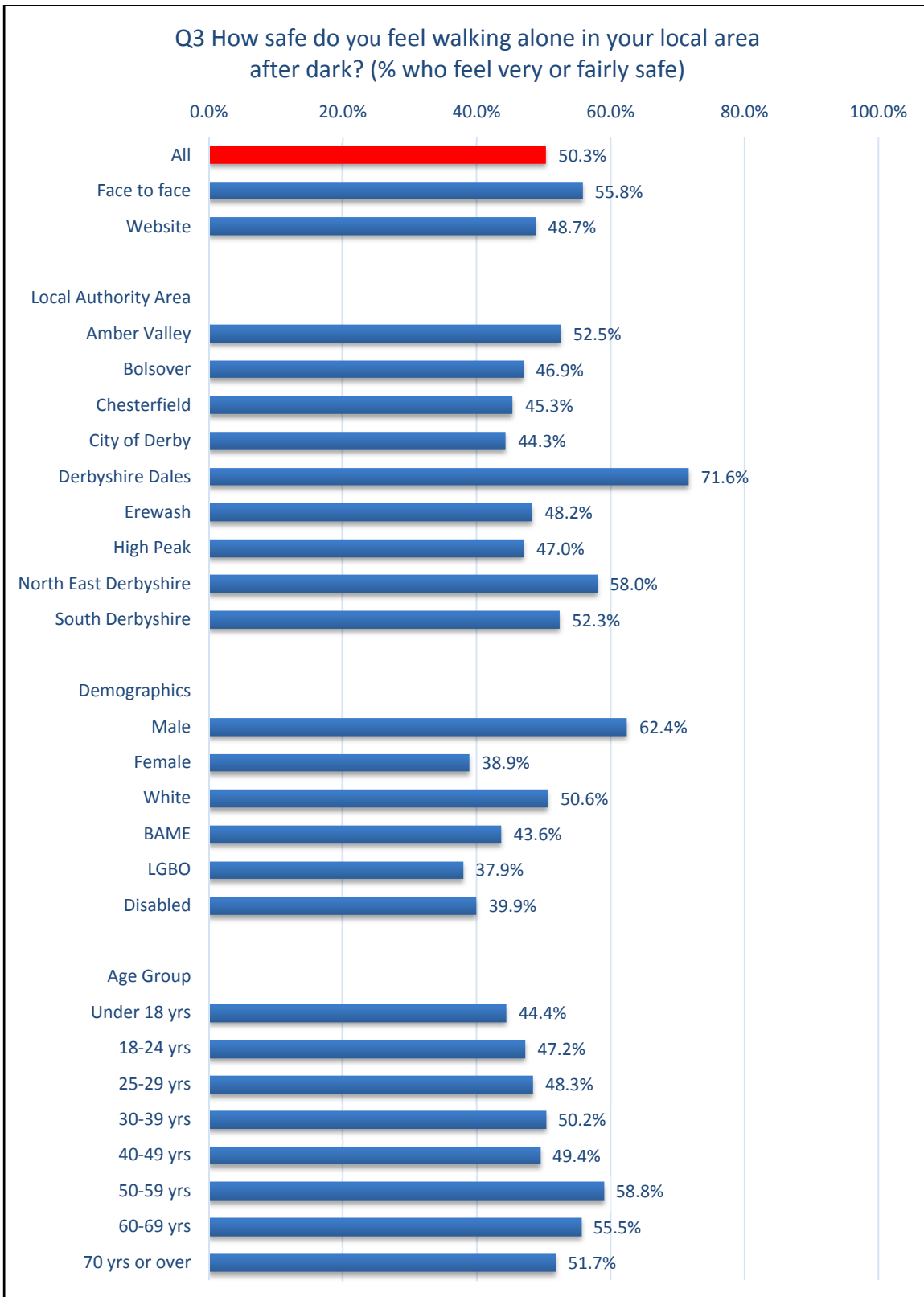
## Listening To You... 2018-2019: Community Safety Partnership Areas

### **Q3. How safe do you feel walking alone in your local area after dark?**

Base: 4,828 Responses

	Very safe	Fairly safe	A bit unsafe	Very unsafe	Total: Safe	Total: Unsafe
<b>All Respondents</b>	<b>12.6%</b>	<b>37.7%</b>	<b>31.4%</b>	<b>18.3%</b>	<b>50.3%</b>	<b>49.7%</b>
Face to Face	17.2%	38.5%	30.0%	14.2%	<b>55.8%</b>	<b>44.2%</b>
Website	11.3%	37.5%	31.8%	19.4%	<b>48.7%</b>	<b>51.3%</b>
Amber Valley	12.2%	40.3%	34.1%	13.4%	<b>52.5%</b>	<b>47.5%</b>
Bolsover	8.1%	38.8%	35.9%	17.2%	<b>46.9%</b>	<b>53.1%</b>
Chesterfield	11.5%	33.9%	33.9%	20.7%	<b>45.3%</b>	<b>54.7%</b>
City of Derby	10.8%	33.5%	33.0%	22.7%	<b>44.3%</b>	<b>55.7%</b>
Derbyshire Dales	30.1%	41.4%	19.8%	8.6%	<b>71.6%</b>	<b>28.4%</b>
Erewash	10.1%	38.2%	29.5%	22.2%	<b>48.2%</b>	<b>51.8%</b>
High Peak	11.4%	35.6%	38.0%	15.0%	<b>47.0%</b>	<b>53.0%</b>
North East Derbyshire	16.2%	41.8%	28.9%	13.1%	<b>58.0%</b>	<b>42.0%</b>
South Derbyshire	9.9%	42.5%	25.5%	22.2%	<b>52.3%</b>	<b>47.7%</b>
Male	18.8%	43.6%	23.4%	14.2%	<b>62.4%</b>	<b>37.6%</b>
Female	6.4%	32.4%	39.3%	21.9%	<b>38.9%</b>	<b>61.1%</b>
White	12.7%	37.9%	31.8%	17.6%	<b>50.6%</b>	<b>49.4%</b>
Black/Asian/Minority Ethnic	11.5%	32.1%	30.8%	25.6%	<b>43.6%</b>	<b>56.4%</b>
Lesbian/Gay/Bisexual/Other	9.4%	28.6%	37.6%	24.4%	<b>37.9%</b>	<b>62.1%</b>
Disabled	9.8%	30.0%	30.9%	29.3%	<b>39.9%</b>	<b>60.1%</b>
Under 18 yrs	12.6%	31.7%	37.0%	18.7%	<b>44.4%</b>	<b>55.6%</b>
18 - 24 yrs	9.1%	38.1%	30.9%	22.0%	<b>47.2%</b>	<b>52.8%</b>
25 - 29 yrs	9.7%	38.6%	26.9%	24.7%	<b>48.3%</b>	<b>51.7%</b>
30 - 39 yrs	11.2%	39.1%	29.4%	20.3%	<b>50.2%</b>	<b>49.8%</b>
40 - 49 yrs	12.5%	36.9%	33.2%	17.4%	<b>49.4%</b>	<b>50.6%</b>
50 - 59 yrs	16.7%	42.2%	26.9%	14.3%	<b>58.8%</b>	<b>41.2%</b>
60 - 69 yrs	13.3%	42.2%	26.8%	17.7%	<b>55.5%</b>	<b>44.5%</b>
70 yrs and over	13.4%	38.3%	33.3%	15.0%	<b>51.7%</b>	<b>48.3%</b>

# Listening To You... 2018-2019: Community Safety Partnership Areas



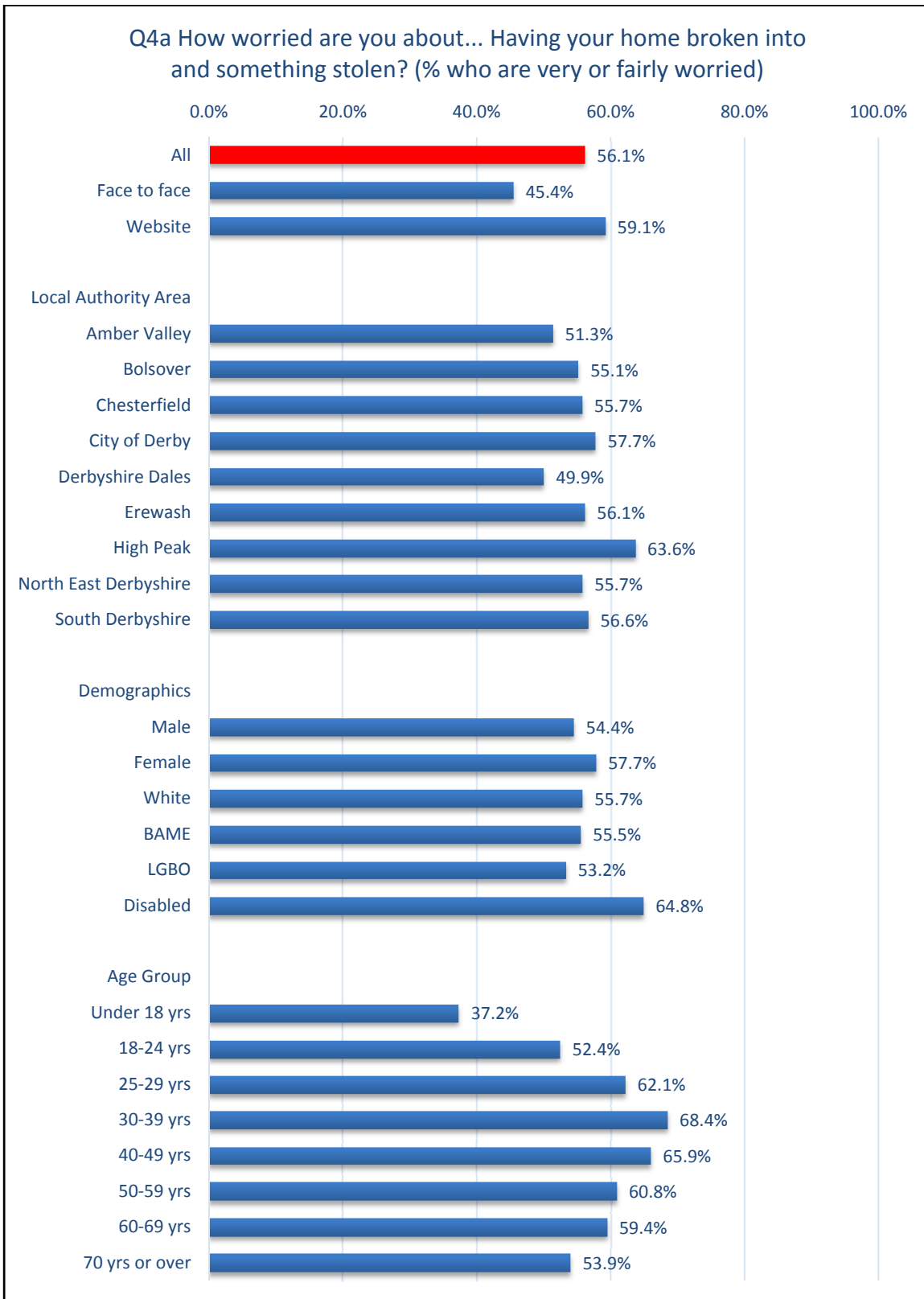
# Listening To You... 2018-2019: Community Safety Partnership Areas

## **Q4a. How worried are you about... Having your home broken into and something stolen?**

Base: 4,854 Responses

	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
<b>All Respondents</b>	<b>19.4%</b>	<b>36.6%</b>	<b>34.0%</b>	<b>9.9%</b>	<b>56.1%</b>	<b>43.9%</b>
Face to Face	11.9%	33.5%	37.3%	17.3%	<b>45.4%</b>	<b>54.6%</b>
Website	21.5%	37.6%	33.1%	7.8%	<b>59.1%</b>	<b>40.9%</b>
Amber Valley	14.4%	36.8%	37.8%	11.0%	<b>51.3%</b>	<b>48.7%</b>
Bolsover	17.6%	37.5%	35.4%	9.5%	<b>55.1%</b>	<b>44.9%</b>
Chesterfield	20.1%	35.5%	33.2%	11.2%	<b>55.7%</b>	<b>44.3%</b>
City of Derby	20.7%	37.0%	32.5%	9.8%	<b>57.7%</b>	<b>42.3%</b>
Derbyshire Dales	15.8%	34.2%	37.3%	12.7%	<b>49.9%</b>	<b>50.1%</b>
Erewash	15.5%	40.6%	36.1%	7.8%	<b>56.1%</b>	<b>43.9%</b>
High Peak	25.4%	38.2%	26.8%	9.6%	<b>63.6%</b>	<b>36.4%</b>
North East Derbyshire	20.5%	35.2%	35.0%	9.3%	<b>55.7%</b>	<b>44.3%</b>
South Derbyshire	23.1%	33.5%	34.0%	9.4%	<b>56.6%</b>	<b>43.4%</b>
Male	19.4%	35.0%	33.9%	11.7%	<b>54.4%</b>	<b>45.6%</b>
Female	19.1%	38.6%	34.0%	8.2%	<b>57.7%</b>	<b>42.3%</b>
White	18.7%	37.1%	34.6%	9.7%	<b>55.7%</b>	<b>44.3%</b>
Black/Asian/Minority Ethnic	24.9%	30.5%	30.1%	14.5%	<b>55.5%</b>	<b>44.5%</b>
Lesbian/Gay/Bisexual/Other	18.1%	35.1%	35.7%	11.1%	<b>53.2%</b>	<b>46.8%</b>
Disabled	25.4%	39.4%	26.9%	8.3%	<b>64.8%</b>	<b>35.2%</b>
Under 18 yrs	12.4%	24.8%	40.1%	22.7%	<b>37.2%</b>	<b>62.8%</b>
18 - 24 yrs	15.7%	36.6%	34.9%	12.7%	<b>52.4%</b>	<b>47.6%</b>
25 - 29 yrs	26.5%	35.6%	29.8%	8.1%	<b>62.1%</b>	<b>37.9%</b>
30 - 39 yrs	27.0%	41.4%	26.1%	5.5%	<b>68.4%</b>	<b>31.6%</b>
40 - 49 yrs	24.0%	42.0%	29.1%	5.0%	<b>65.9%</b>	<b>34.1%</b>
50 - 59 yrs	20.3%	40.6%	32.6%	6.6%	<b>60.8%</b>	<b>39.2%</b>
60 - 69 yrs	20.7%	38.7%	34.5%	6.1%	<b>59.4%</b>	<b>40.6%</b>
70 yrs and over	13.3%	40.6%	40.4%	5.7%	<b>53.9%</b>	<b>46.1%</b>

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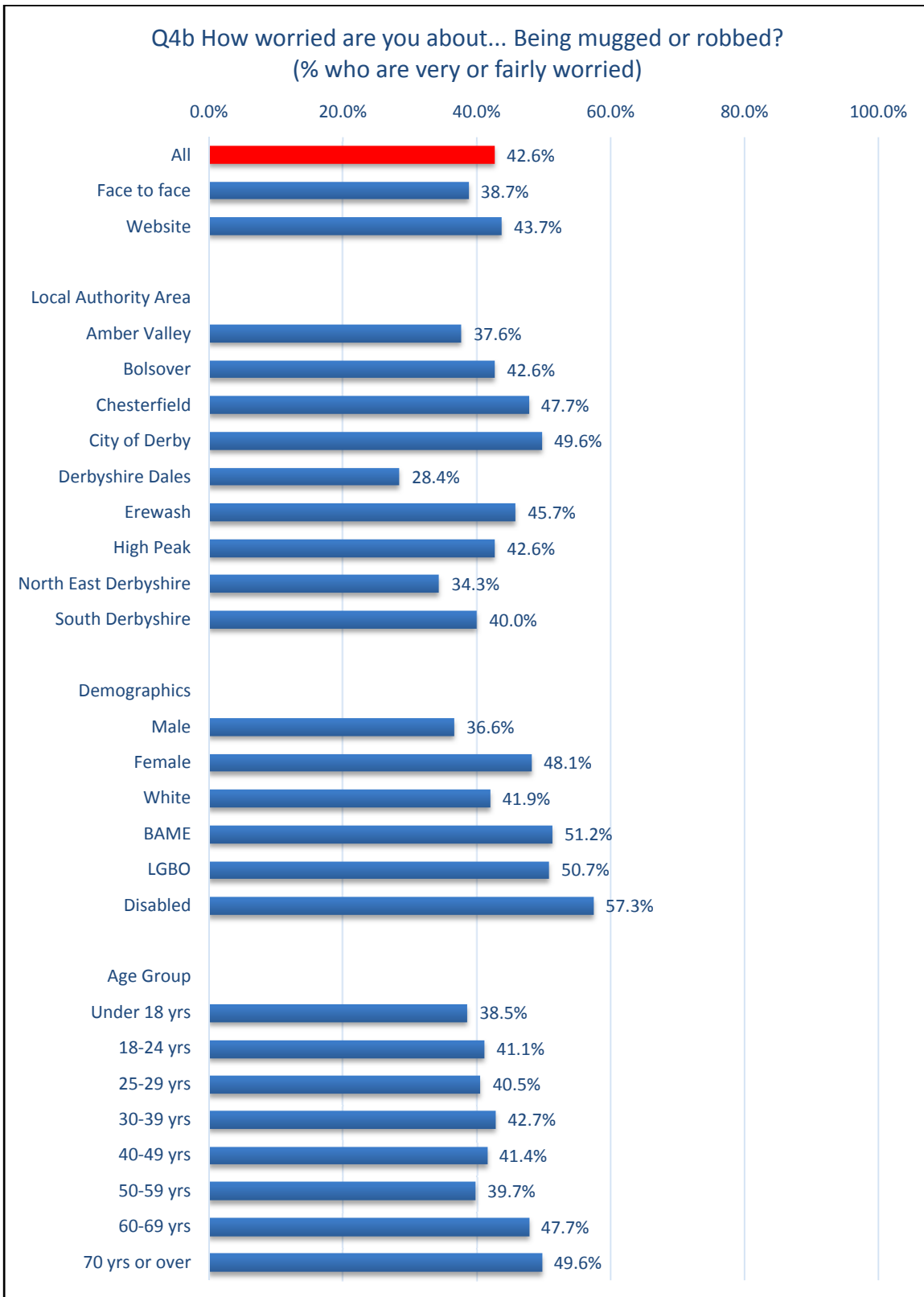
### **Q4b. How worried are you about... Being mugged or robbed?**

Base: 4,845 Responses

	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
<b>All Respondents</b>	<b>13.5%</b>	<b>29.1%</b>	<b>42.6%</b>	<b>14.8%</b>	<b>42.6%</b>	<b>57.4%</b>
Face to Face	12.0%	26.7%	40.1%	21.2%	<b>38.7%</b>	<b>61.3%</b>
Website	13.9%	29.8%	43.4%	13.0%	<b>43.7%</b>	<b>56.3%</b>
Amber Valley	9.4%	28.2%	47.7%	14.7%	<b>37.6%</b>	<b>62.4%</b>
Bolsover	12.2%	30.4%	44.2%	13.2%	<b>42.6%</b>	<b>57.4%</b>
Chesterfield	16.0%	31.7%	31.9%	20.4%	<b>47.7%</b>	<b>52.3%</b>
City of Derby	17.9%	31.8%	40.2%	10.2%	<b>49.6%</b>	<b>50.4%</b>
Derbyshire Dales	7.3%	21.1%	45.7%	25.9%	<b>28.4%</b>	<b>71.6%</b>
Erewash	13.8%	31.9%	43.0%	11.2%	<b>45.7%</b>	<b>54.3%</b>
High Peak	11.4%	31.2%	43.9%	13.5%	<b>42.6%</b>	<b>57.4%</b>
North East Derbyshire	10.1%	24.2%	48.6%	17.1%	<b>34.3%</b>	<b>65.7%</b>
South Derbyshire	15.3%	24.7%	43.1%	17.0%	<b>40.0%</b>	<b>60.0%</b>
Male	11.7%	24.8%	43.9%	19.5%	<b>36.6%</b>	<b>63.4%</b>
Female	14.8%	33.3%	41.7%	10.2%	<b>48.1%</b>	<b>51.9%</b>
White	12.6%	29.4%	43.1%	15.0%	<b>41.9%</b>	<b>58.1%</b>
Black/Asian/Minority Ethnic	23.9%	27.3%	34.9%	13.9%	<b>51.2%</b>	<b>48.8%</b>
Lesbian/Gay/Bisexual/Other	17.9%	32.8%	34.5%	14.8%	<b>50.7%</b>	<b>49.3%</b>
Disabled	21.5%	35.9%	30.7%	11.9%	<b>57.3%</b>	<b>42.7%</b>
Under 18 yrs	13.0%	25.5%	39.8%	21.7%	<b>38.5%</b>	<b>61.5%</b>
18 - 24 yrs	12.7%	28.3%	44.9%	14.1%	<b>41.1%</b>	<b>58.9%</b>
25 - 29 yrs	12.6%	27.9%	45.9%	13.6%	<b>40.5%</b>	<b>59.5%</b>
30 - 39 yrs	13.9%	28.8%	44.3%	13.0%	<b>42.7%</b>	<b>57.3%</b>
40 - 49 yrs	14.4%	27.0%	43.8%	14.8%	<b>41.4%</b>	<b>58.6%</b>
50 - 59 yrs	13.9%	25.8%	44.3%	16.0%	<b>39.7%</b>	<b>60.3%</b>
60 - 69 yrs	14.0%	33.7%	41.7%	10.6%	<b>47.7%</b>	<b>52.3%</b>
70 yrs and over	11.9%	37.7%	41.0%	9.4%	<b>49.6%</b>	<b>50.4%</b>



# Listening To You... 2018-2019: Community Safety Partnership Areas



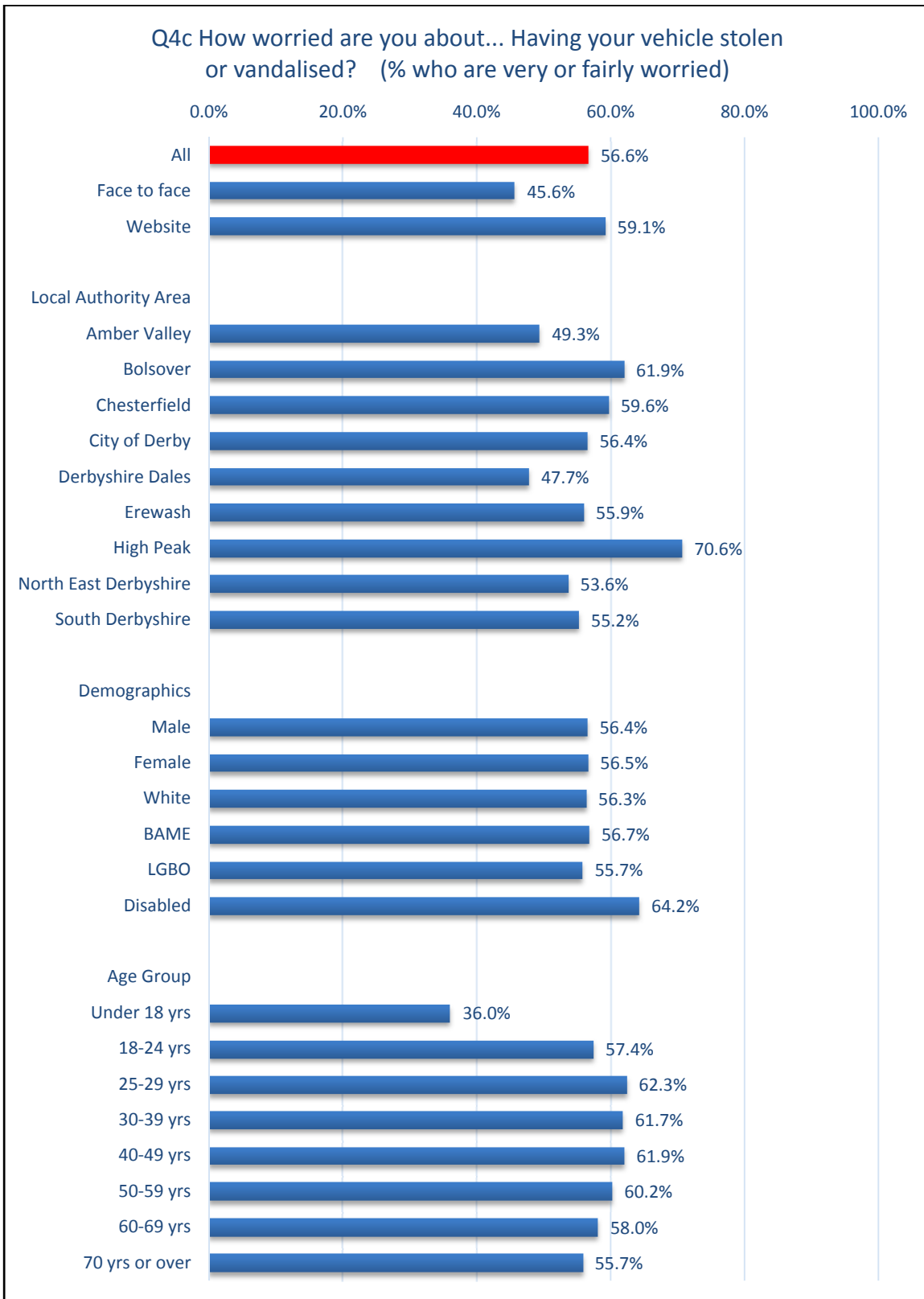
## Listening To You... 2018-2019: Community Safety Partnership Areas

### **Q4c. How worried are you about... Having your vehicle stolen or vandalised?**

Base: 4,055 Responses

	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
<b>All Respondents</b>	<b>21.5%</b>	<b>35.0%</b>	<b>32.7%</b>	<b>10.7%</b>	<b>56.6%</b>	<b>43.4%</b>
Face to Face	15.4%	30.2%	33.4%	20.9%	<b>45.6%</b>	<b>54.4%</b>
Website	23.0%	36.2%	32.5%	8.3%	<b>59.1%</b>	<b>40.9%</b>
Amber Valley	13.6%	35.7%	38.3%	12.4%	<b>49.3%</b>	<b>50.7%</b>
Bolsover	21.2%	40.7%	30.0%	8.1%	<b>61.9%</b>	<b>38.1%</b>
Chesterfield	26.7%	32.9%	26.2%	14.2%	<b>59.6%</b>	<b>40.4%</b>
City of Derby	21.7%	34.8%	32.1%	11.4%	<b>56.4%</b>	<b>43.6%</b>
Derbyshire Dales	15.0%	32.7%	40.8%	11.5%	<b>47.7%</b>	<b>52.3%</b>
Erewash	22.4%	33.5%	35.2%	8.9%	<b>55.9%</b>	<b>44.1%</b>
High Peak	33.3%	37.3%	22.4%	7.0%	<b>70.6%</b>	<b>29.4%</b>
North East Derbyshire	16.3%	37.3%	37.2%	9.3%	<b>53.6%</b>	<b>46.4%</b>
South Derbyshire	23.6%	31.6%	33.4%	11.5%	<b>55.2%</b>	<b>44.8%</b>
Male	23.0%	33.4%	31.8%	11.7%	<b>56.4%</b>	<b>43.6%</b>
Female	19.8%	36.7%	33.8%	9.7%	<b>56.5%</b>	<b>43.5%</b>
White	20.9%	35.4%	33.3%	10.4%	<b>56.3%</b>	<b>43.7%</b>
Black/Asian/Minority Ethnic	23.9%	32.9%	26.3%	16.9%	<b>56.7%</b>	<b>43.3%</b>
Lesbian/Gay/Bisexual/Other	23.9%	31.8%	27.5%	16.8%	<b>55.7%</b>	<b>44.3%</b>
Disabled	28.2%	36.0%	24.6%	11.2%	<b>64.2%</b>	<b>35.8%</b>
Under 18 yrs	13.2%	22.8%	38.6%	25.4%	<b>36.0%</b>	<b>64.0%</b>
18 - 24 yrs	27.7%	29.6%	29.3%	13.3%	<b>57.4%</b>	<b>42.6%</b>
25 - 29 yrs	26.6%	35.7%	28.7%	9.0%	<b>62.3%</b>	<b>37.7%</b>
30 - 39 yrs	29.3%	32.4%	30.5%	7.8%	<b>61.7%</b>	<b>38.3%</b>
40 - 49 yrs	24.3%	37.6%	31.4%	6.6%	<b>61.9%</b>	<b>38.1%</b>
50 - 59 yrs	20.5%	39.6%	31.4%	8.4%	<b>60.2%</b>	<b>39.8%</b>
60 - 69 yrs	20.8%	37.3%	33.6%	8.4%	<b>58.0%</b>	<b>42.0%</b>
70 yrs and over	13.6%	42.1%	35.5%	8.7%	<b>55.7%</b>	<b>44.3%</b>

# Listening To You... 2018-2019: Community Safety Partnership Areas



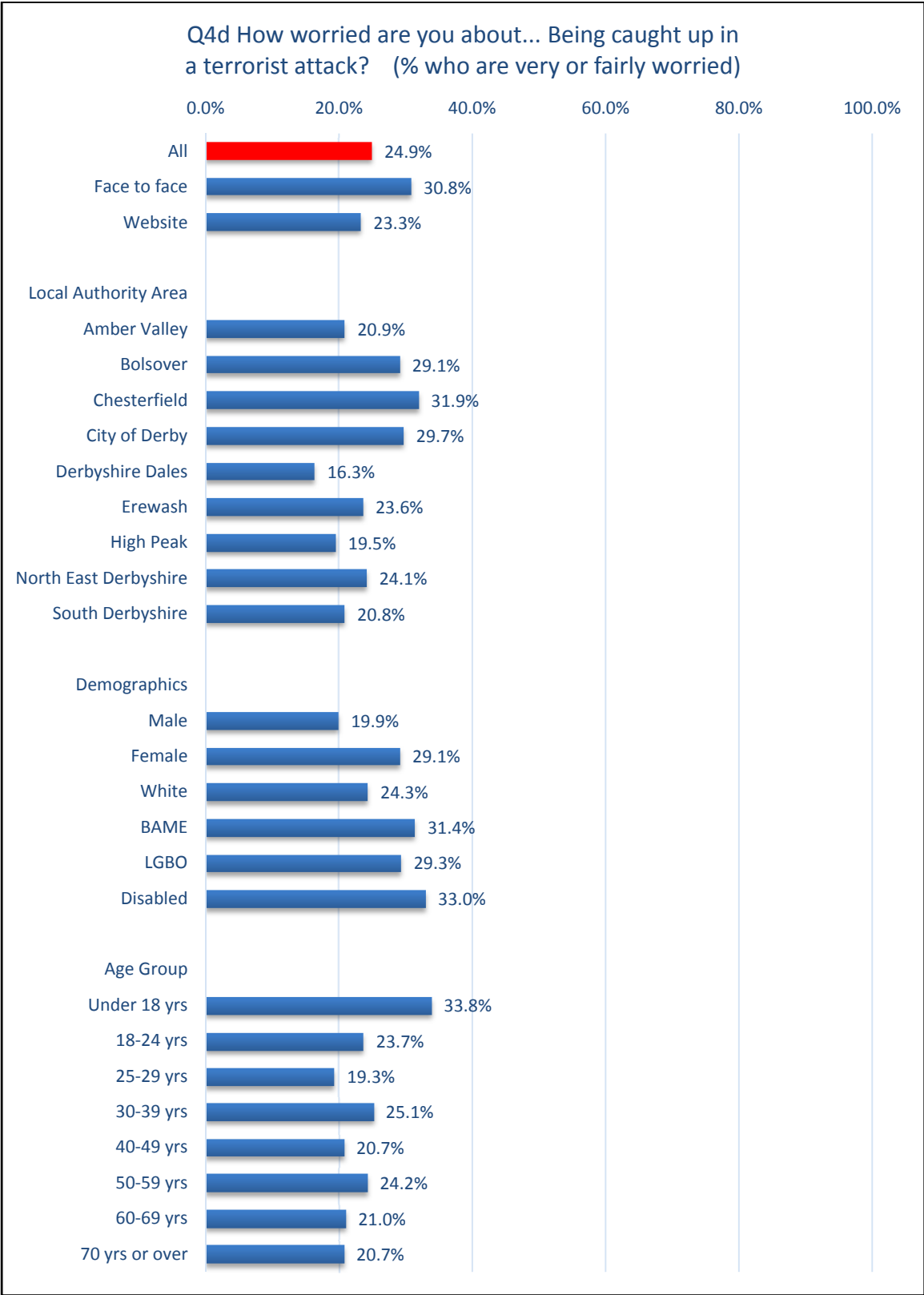
## Listening To You... 2018-2019: Community Safety Partnership Areas

### **Q4d. How worried are you about... Being caught up in a terrorist attack?**

Base: 4,801 Responses

	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
<b>All Respondents</b>	<b>10.1%</b>	<b>14.8%</b>	<b>38.0%</b>	<b>37.1%</b>	<b>24.9%</b>	<b>75.1%</b>
Face to Face	13.7%	17.1%	29.2%	40.0%	<b>30.8%</b>	<b>69.2%</b>
Website	9.1%	14.1%	40.4%	36.3%	<b>23.3%</b>	<b>76.7%</b>
Amber Valley	7.3%	13.6%	37.5%	41.6%	<b>20.9%</b>	<b>79.1%</b>
Bolsover	12.7%	16.4%	33.2%	37.7%	<b>29.1%</b>	<b>70.9%</b>
Chesterfield	11.7%	20.3%	36.8%	31.3%	<b>31.9%</b>	<b>68.1%</b>
City of Derby	14.9%	14.8%	37.0%	33.3%	<b>29.7%</b>	<b>70.3%</b>
Derbyshire Dales	5.3%	11.0%	37.5%	46.2%	<b>16.3%</b>	<b>83.7%</b>
Erewash	9.4%	14.1%	43.5%	32.9%	<b>23.6%</b>	<b>76.4%</b>
High Peak	7.0%	12.5%	43.2%	37.4%	<b>19.5%</b>	<b>80.5%</b>
North East Derbyshire	9.3%	14.8%	36.6%	39.3%	<b>24.1%</b>	<b>75.9%</b>
South Derbyshire	5.8%	15.0%	36.6%	42.6%	<b>20.8%</b>	<b>79.2%</b>
Male	7.9%	12.0%	34.0%	46.1%	<b>19.9%</b>	<b>80.1%</b>
Female	11.7%	17.4%	42.3%	28.5%	<b>29.1%</b>	<b>70.9%</b>
White	9.5%	14.8%	38.5%	37.2%	<b>24.3%</b>	<b>75.7%</b>
Black/Asian/Minority Ethnic	16.6%	14.7%	32.1%	36.5%	<b>31.4%</b>	<b>68.6%</b>
Lesbian/Gay/Bisexual/Other	13.8%	15.5%	37.5%	33.2%	<b>29.3%</b>	<b>70.7%</b>
Disabled	14.6%	18.4%	36.1%	30.9%	<b>33.0%</b>	<b>67.0%</b>
Under 18 yrs	18.6%	15.2%	26.3%	39.9%	<b>33.8%</b>	<b>66.2%</b>
18 - 24 yrs	9.7%	14.0%	37.1%	39.2%	<b>23.7%</b>	<b>76.3%</b>
25 - 29 yrs	9.2%	10.2%	34.4%	46.3%	<b>19.3%</b>	<b>80.7%</b>
30 - 39 yrs	10.4%	14.7%	39.3%	35.5%	<b>25.1%</b>	<b>74.9%</b>
40 - 49 yrs	5.2%	15.5%	44.0%	35.3%	<b>20.7%</b>	<b>79.3%</b>
50 - 59 yrs	7.3%	17.0%	38.5%	37.2%	<b>24.2%</b>	<b>75.8%</b>
60 - 69 yrs	6.9%	14.1%	44.1%	34.9%	<b>21.0%</b>	<b>79.0%</b>
70 yrs and over	6.8%	13.9%	45.0%	34.2%	<b>20.7%</b>	<b>79.3%</b>

# Listening To You... 2018-2019: Community Safety Partnership Areas



## Listening To You... 2018-2019: Community Safety Partnership Areas

### **Q4e. How worried are you about... Being a victim of fraud or identity theft?**

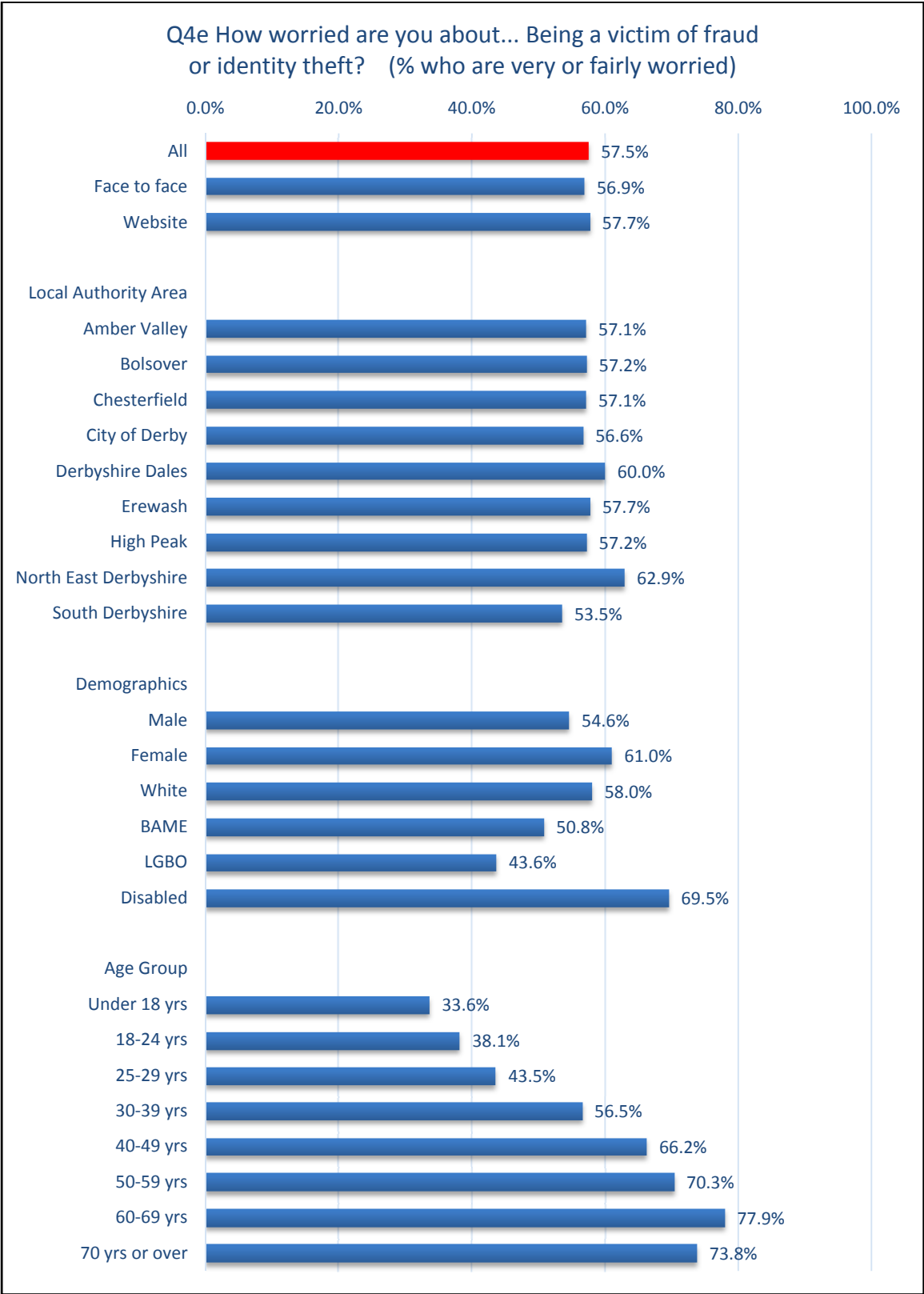
Base: 4,835 Responses

	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
<b>All Respondents</b>	<b>19.8%</b>	<b>37.7%</b>	<b>30.2%</b>	<b>12.3%</b>	<b>57.5%</b>	<b>42.5%</b>
Face to Face	20.2%	36.7%	26.6%	16.5%	<b>56.9%</b>	<b>43.1%</b>
Website	19.7%	38.0%	31.2%	11.1%	<b>57.7%</b>	<b>42.3%</b>
Amber Valley	17.5%	39.6%	33.4%	9.5%	<b>57.1%</b>	<b>42.9%</b>
Bolsover	21.5%	35.6%	28.1%	14.7%	<b>57.2%</b>	<b>42.8%</b>
Chesterfield	17.9%	39.2%	27.0%	15.9%	<b>57.1%</b>	<b>42.9%</b>
City of Derby	22.4%	34.2%	29.5%	13.8%	<b>56.6%</b>	<b>43.4%</b>
Derbyshire Dales	18.7%	41.3%	25.6%	14.4%	<b>60.0%</b>	<b>40.0%</b>
Erewash	18.0%	39.7%	29.5%	12.8%	<b>57.7%</b>	<b>42.3%</b>
High Peak	19.3%	37.9%	31.8%	11.0%	<b>57.2%</b>	<b>42.8%</b>
North East Derbyshire	20.2%	42.6%	30.5%	6.7%	<b>62.9%</b>	<b>37.1%</b>
South Derbyshire	19.6%	33.9%	35.6%	10.9%	<b>53.5%</b>	<b>46.5%</b>
Male	17.7%	36.9%	31.3%	14.1%	<b>54.6%</b>	<b>45.4%</b>
Female	21.8%	39.2%	28.9%	10.1%	<b>61.0%</b>	<b>39.0%</b>
White	19.5%	38.5%	29.9%	12.1%	<b>58.0%</b>	<b>42.0%</b>
Black/Asian/Minority Ethnic	21.6%	29.1%	31.6%	17.7%	<b>50.8%</b>	<b>49.2%</b>
Lesbian/Gay/Bisexual/Other	16.4%	27.3%	38.1%	18.3%	<b>43.6%</b>	<b>56.4%</b>
Disabled	29.4%	40.2%	19.8%	10.6%	<b>69.5%</b>	<b>30.5%</b>
Under 18 yrs	10.0%	23.5%	35.3%	31.1%	<b>33.6%</b>	<b>66.4%</b>
18 - 24 yrs	12.4%	25.7%	39.1%	22.7%	<b>38.1%</b>	<b>61.9%</b>
25 - 29 yrs	14.3%	29.3%	41.4%	15.1%	<b>43.5%</b>	<b>56.5%</b>
30 - 39 yrs	18.2%	38.4%	35.7%	7.7%	<b>56.5%</b>	<b>43.5%</b>
40 - 49 yrs	22.2%	44.1%	29.9%	3.9%	<b>66.2%</b>	<b>33.8%</b>
50 - 59 yrs	23.2%	47.1%	26.2%	3.5%	<b>70.3%</b>	<b>29.7%</b>
60 - 69 yrs	29.0%	48.9%	18.5%	3.6%	<b>77.9%</b>	<b>22.1%</b>
70 yrs and over	29.3%	44.5%	20.7%	5.5%	<b>73.8%</b>	<b>26.2%</b>

### **Q5. If you have been a victim of an online crime in the past 12 months, who did you report it to? Have you seen the "Get Safe Online" website??**

Data was collected for part of the year on behalf of the Derbyshire Cybercrime and Online Safety Partnership

# Listening To You... 2018-2019: Community Safety Partnership Areas



# Listening To You... 2018-2019: Community Safety Partnership Areas

## **Q6. Do you think that your local police are dealing with the issues that matter to your community?**

Base: 4,421 Responses

	Yes, definitely	Probably	Probably not	Definitely not	Total: Yes	Total: No
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<b>All Respondents</b>	<b>12.6%</b>	<b>43.7%</b>	<b>24.6%</b>	<b>19.0%</b>	<b>56.3%</b>	<b>43.7%</b>
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Face to Face	20.5%	54.2%	17.5%	7.7%	<b>74.7%</b>	<b>25.3%</b>
Website	10.3%	40.6%	26.7%	22.3%	<b>50.9%</b>	<b>49.1%</b>

Amber Valley	14.0%	43.9%	26.1%	15.9%	<b>57.9%</b>	<b>42.1%</b>
Bolsover	12.6%	44.0%	25.6%	17.8%	<b>56.6%</b>	<b>43.4%</b>
Chesterfield	10.2%	42.3%	25.5%	22.1%	<b>52.4%</b>	<b>47.6%</b>
City of Derby	17.5%	47.9%	20.2%	14.4%	<b>65.4%</b>	<b>34.6%</b>
Derbyshire Dales	8.5%	47.4%	25.3%	18.7%	<b>55.9%</b>	<b>44.1%</b>
Erewash	9.4%	42.8%	29.2%	18.6%	<b>52.2%</b>	<b>47.8%</b>
High Peak	8.5%	29.3%	31.5%	30.6%	<b>37.8%</b>	<b>62.2%</b>
North East Derbyshire	12.9%	45.1%	23.8%	18.2%	<b>58.0%</b>	<b>42.0%</b>
South Derbyshire	12.0%	44.8%	20.9%	22.2%	<b>56.8%</b>	<b>43.2%</b>

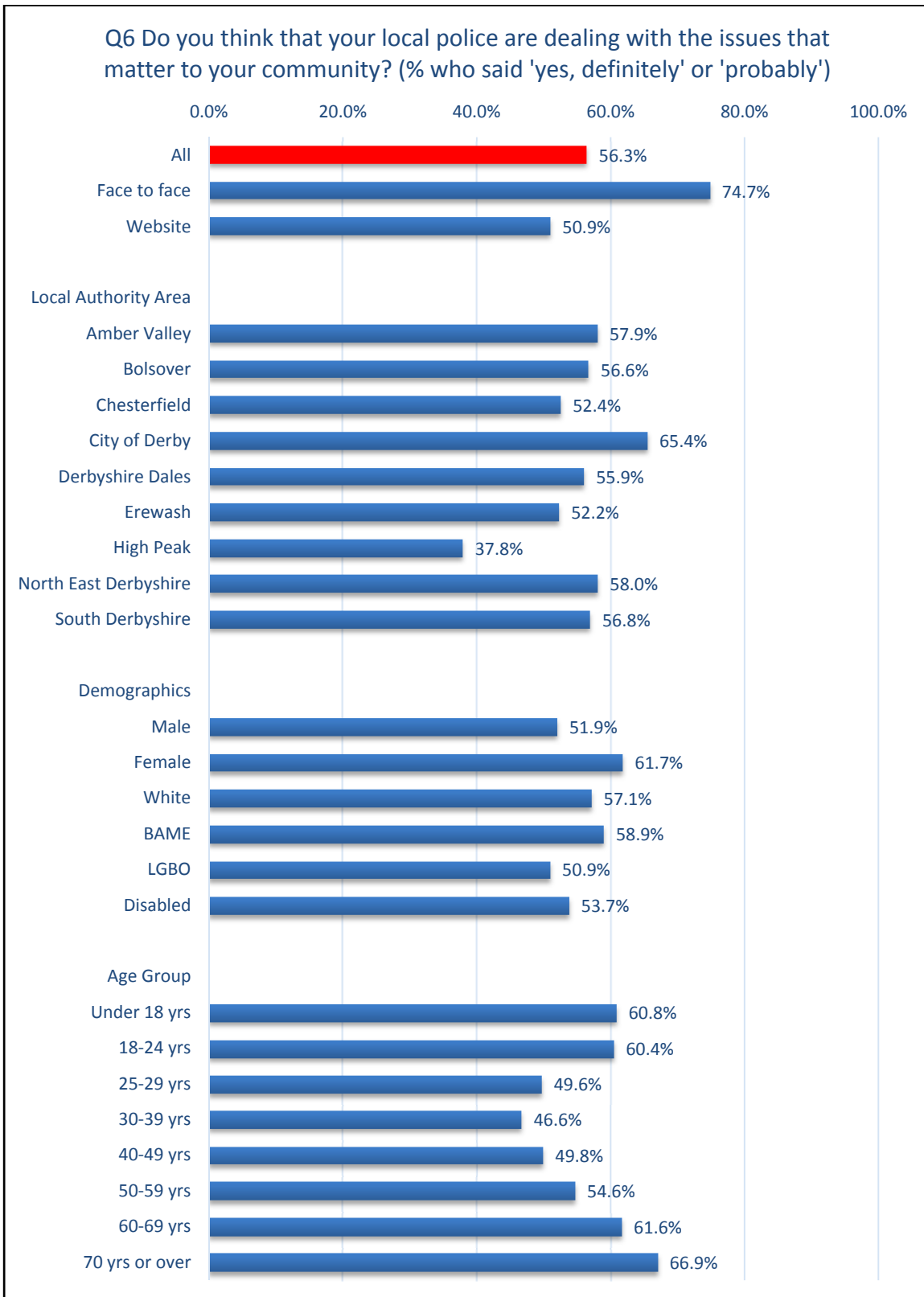
Male	11.4%	40.6%	25.9%	22.2%	<b>51.9%</b>	<b>48.1%</b>
Female	14.2%	47.5%	23.4%	14.9%	<b>61.7%</b>	<b>38.3%</b>

White	12.2%	44.8%	24.6%	18.4%	<b>57.1%</b>	<b>42.9%</b>
Black/Asian/Minority Ethnic	21.0%	37.9%	24.8%	16.3%	<b>58.9%</b>	<b>41.1%</b>
Lesbian/Gay/Bisexual/Other	15.5%	35.4%	25.3%	23.8%	<b>50.9%</b>	<b>49.1%</b>
Disabled	13.3%	40.4%	22.4%	23.9%	<b>53.7%</b>	<b>46.3%</b>

Under 18 yrs	13.1%	47.6%	26.5%	12.7%	<b>60.8%</b>	<b>39.2%</b>
18 - 24 yrs	15.4%	45.0%	23.6%	16.0%	<b>60.4%</b>	<b>39.6%</b>
25 - 29 yrs	11.6%	38.0%	25.5%	24.9%	<b>49.6%</b>	<b>50.4%</b>
30 - 39 yrs	12.1%	34.5%	25.8%	27.6%	<b>46.6%</b>	<b>53.4%</b>
40 - 49 yrs	12.0%	37.9%	22.6%	27.5%	<b>49.8%</b>	<b>50.2%</b>
50 - 59 yrs	11.2%	43.4%	26.5%	18.9%	<b>54.6%</b>	<b>45.4%</b>
60 - 69 yrs	11.6%	50.0%	21.7%	16.7%	<b>61.6%</b>	<b>38.4%</b>
70 yrs and over	15.0%	51.9%	25.3%	7.8%	<b>66.9%</b>	<b>33.1%</b>



# Listening To You... 2018-2019: Community Safety Partnership Areas



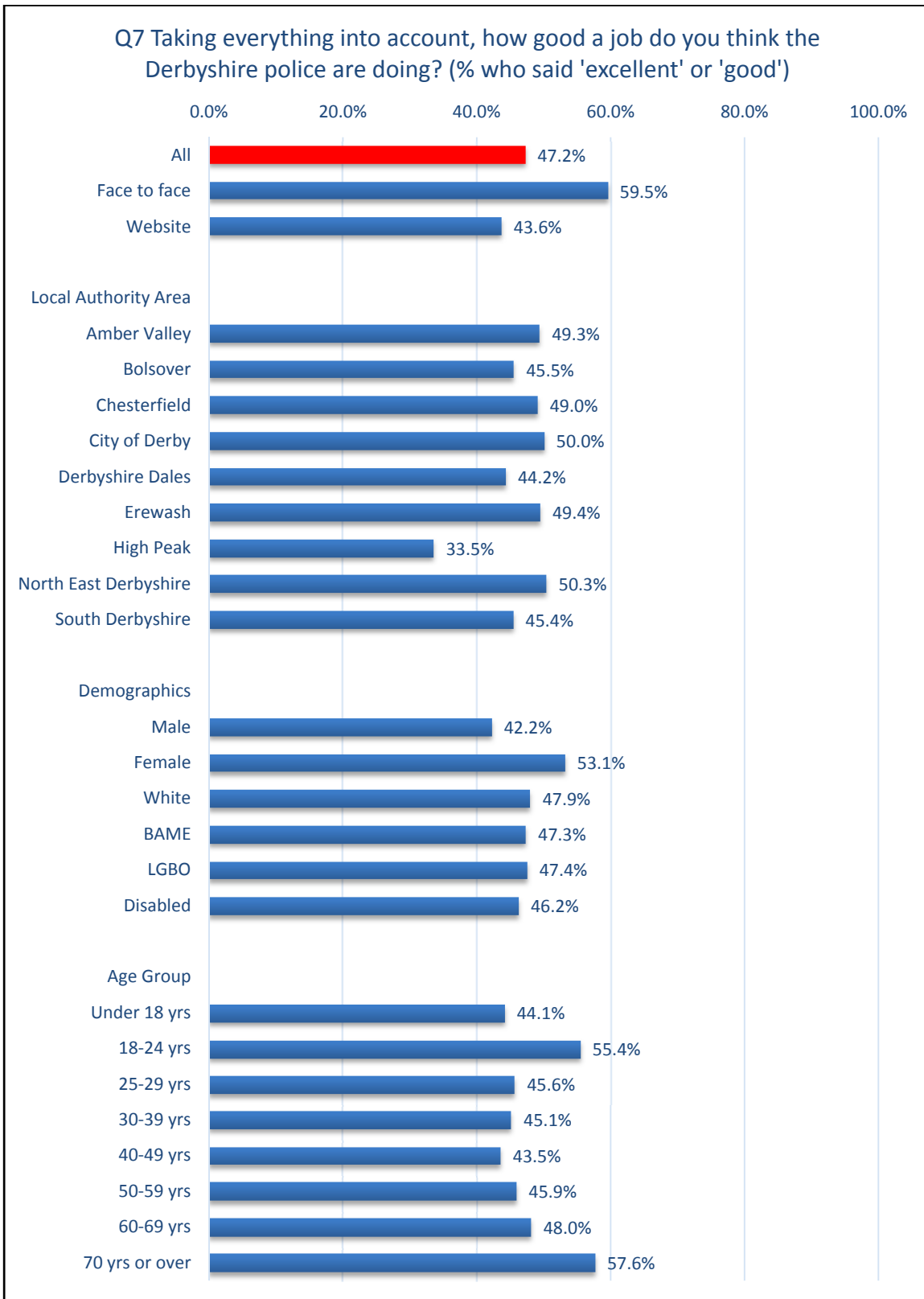
# Listening To You... 2018-2019: Community Safety Partnership Areas

## **Q7. Taking everything into account, how good a job do you think the Derbyshire police are doing?**

Base: 4,627 Responses

	Excellent	Good	Fair	Poor	Very poor	Excellent / Good	Poor / Very poor
<b>All Respondents</b>	<b>10.9%</b>	<b>36.3%</b>	<b>33.1%</b>	<b>12.4%</b>	<b>7.3%</b>	<b>47.2%</b>	<b>19.7%</b>
Face to Face	16.2%	43.3%	30.3%	7.1%	3.2%	<b>59.5%</b>	<b>10.3%</b>
Website	9.3%	34.3%	34.0%	13.9%	8.5%	<b>43.6%</b>	<b>22.4%</b>
Amber Valley	10.0%	39.3%	34.3%	12.3%	4.1%	<b>49.3%</b>	<b>16.4%</b>
Bolsover	10.4%	35.1%	32.3%	14.2%	8.0%	<b>45.5%</b>	<b>22.2%</b>
Chesterfield	10.7%	38.3%	29.9%	12.1%	8.9%	<b>49.0%</b>	<b>21.0%</b>
City of Derby	13.0%	37.0%	34.2%	10.0%	5.9%	<b>50.0%</b>	<b>15.9%</b>
Derbyshire Dales	8.8%	35.4%	36.3%	10.3%	9.1%	<b>44.2%</b>	<b>19.4%</b>
Erewash	9.7%	39.7%	32.7%	10.7%	7.2%	<b>49.4%</b>	<b>17.9%</b>
High Peak	6.8%	26.7%	32.7%	20.9%	12.8%	<b>33.5%</b>	<b>33.8%</b>
North East Derbyshire	14.1%	36.3%	32.5%	12.0%	5.1%	<b>50.3%</b>	<b>17.1%</b>
South Derbyshire	10.3%	35.0%	32.9%	13.9%	7.9%	<b>45.4%</b>	<b>21.8%</b>
Male	10.0%	32.2%	33.8%	15.1%	9.0%	<b>42.2%</b>	<b>24.1%</b>
Female	12.1%	41.0%	32.6%	9.4%	4.9%	<b>53.1%</b>	<b>14.3%</b>
White	10.7%	37.2%	33.2%	12.0%	6.8%	<b>47.9%</b>	<b>18.9%</b>
Black/Asian/Minority Ethnic	15.8%	31.5%	32.4%	11.5%	8.9%	<b>47.3%</b>	<b>20.4%</b>
Lesbian/Gay/Bisexual/Other	11.8%	35.6%	29.6%	14.0%	9.0%	<b>47.4%</b>	<b>23.0%</b>
Disabled	12.7%	33.5%	32.2%	12.3%	9.3%	<b>46.2%</b>	<b>21.6%</b>
Under 18 yrs	9.3%	34.8%	36.4%	13.0%	6.5%	<b>44.1%</b>	<b>19.5%</b>
18 - 24 yrs	15.0%	40.4%	26.5%	10.3%	7.7%	<b>55.4%</b>	<b>18.1%</b>
25 - 29 yrs	14.0%	31.6%	30.5%	13.2%	10.7%	<b>45.6%</b>	<b>23.9%</b>
30 - 39 yrs	12.3%	32.8%	27.8%	16.1%	10.9%	<b>45.1%</b>	<b>27.1%</b>
40 - 49 yrs	12.2%	31.3%	35.2%	13.4%	8.0%	<b>43.5%</b>	<b>21.4%</b>
50 - 59 yrs	9.8%	36.0%	35.9%	12.3%	5.9%	<b>45.9%</b>	<b>18.2%</b>
60 - 69 yrs	8.2%	39.8%	33.6%	12.4%	5.9%	<b>48.0%</b>	<b>18.4%</b>
70 yrs and over	10.6%	47.0%	33.5%	6.6%	2.4%	<b>57.6%</b>	<b>9.0%</b>

# Listening To You... 2018-2019: Community Safety Partnership Areas



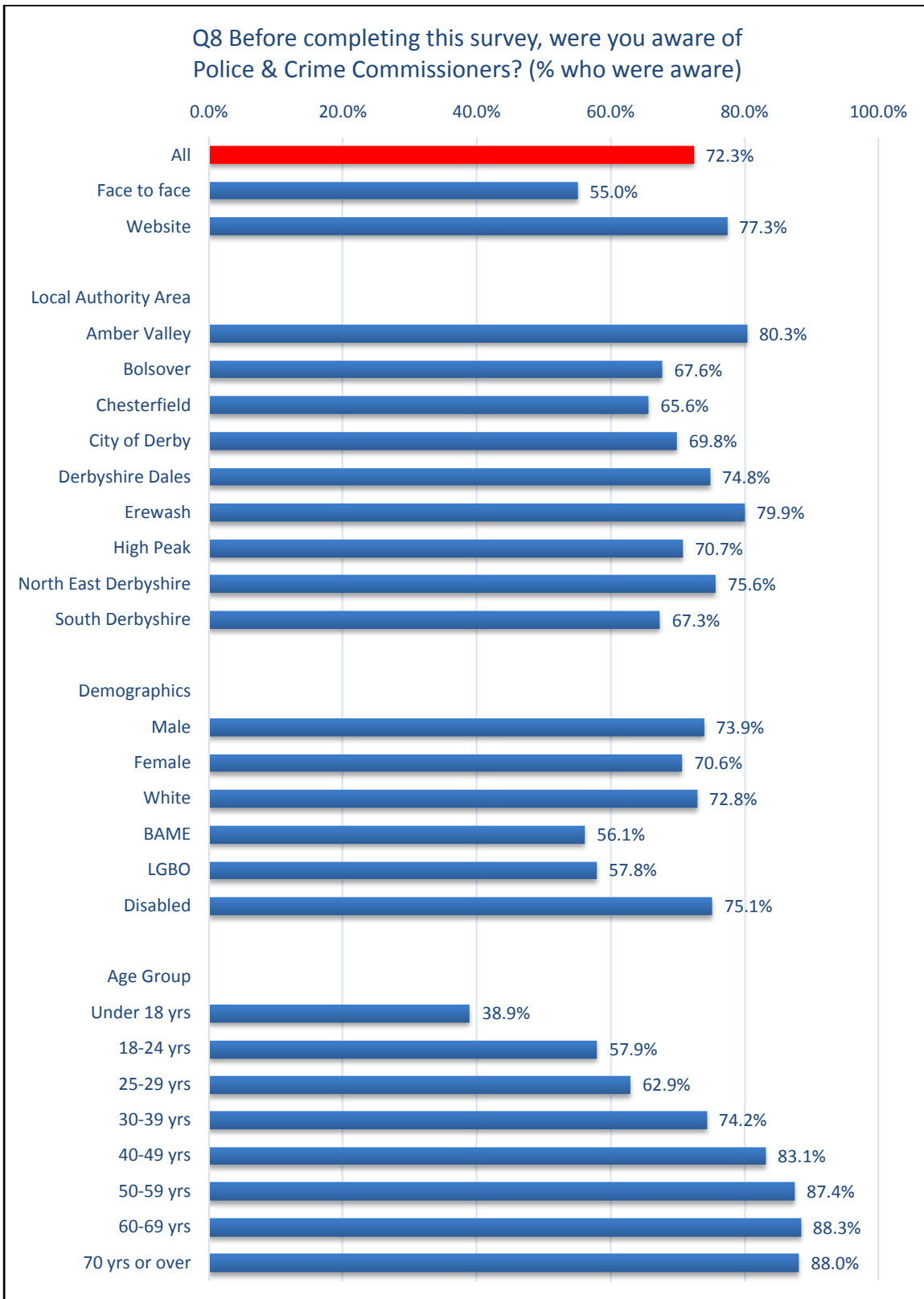
## Listening To You... 2018-2019: Community Safety Partnership Areas

### **Q8. Before completing this survey, were you aware of Police & Crime Commissioners?**

Base: 4,610 Responses

	Yes	No
<b>All Respondents</b>	<b>72.3%</b>	<b>27.7%</b>
Face to Face	55.0%	45.0%
Website	77.3%	22.7%
Amber Valley	80.3%	19.7%
Bolsover	67.6%	32.4%
Chesterfield	65.6%	34.4%
City of Derby	69.8%	30.2%
Derbyshire Dales	74.8%	25.2%
Erewash	79.9%	20.1%
High Peak	70.7%	29.3%
North East Derbyshire	75.6%	24.4%
South Derbyshire	67.3%	32.7%
Male	73.9%	26.1%
Female	70.6%	29.4%
White	72.8%	27.2%
Black/Asian/Minority Ethnic	56.1%	43.9%
Lesbian/Gay/Bisexual/Other	57.8%	42.2%
Disabled	75.1%	24.9%
Under 18 yrs	38.9%	61.1%
18 - 24 yrs	57.9%	42.1%
25 - 29 yrs	62.9%	37.1%
30 - 39 yrs	74.2%	25.8%
40 - 49 yrs	83.1%	16.9%
50 - 59 yrs	87.4%	12.6%
60 - 69 yrs	88.3%	11.7%
70 yrs and over	88.0%	12.0%

# Listening To You... 2018-2019: Community Safety Partnership Areas



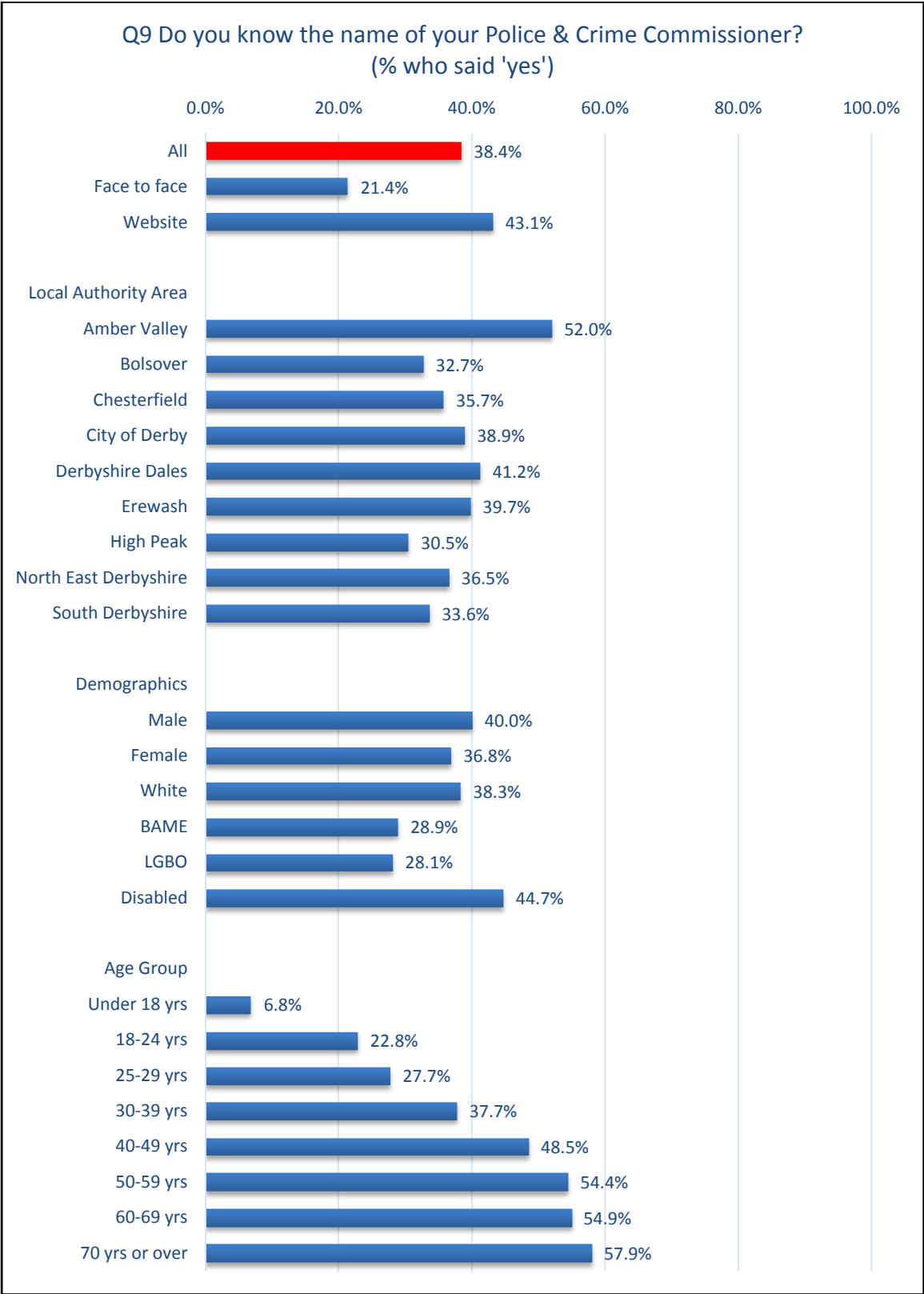
# Listening To You... 2018-2019: Community Safety Partnership Areas

## **Q9. Do you know the name of your Police & Crime Commissioner?**

Base: 4,675 Responses

	Yes	No
<b>All Respondents</b>	<b>38.4%</b>	<b>61.6%</b>
Face to Face	21.4%	78.6%
Website	43.1%	56.9%
Amber Valley	52.0%	48.0%
Bolsover	32.7%	67.3%
Chesterfield	35.7%	64.3%
City of Derby	38.9%	61.1%
Derbyshire Dales	41.2%	58.8%
Erewash	39.7%	60.3%
High Peak	30.5%	69.5%
North East Derbyshire	36.5%	63.5%
South Derbyshire	33.6%	66.4%
Male	40.0%	60.0%
Female	36.8%	63.2%
White	38.3%	61.7%
Black/Asian/Minority Ethnic	28.9%	71.1%
Lesbian/Gay/Bisexual/Other	28.1%	71.9%
Disabled	44.7%	55.3%
Under 18 yrs	6.8%	93.2%
18 - 24 yrs	22.8%	77.2%
25 - 29 yrs	27.7%	72.3%
30 - 39 yrs	37.7%	62.3%
40 - 49 yrs	48.5%	51.5%
50 - 59 yrs	54.4%	45.6%
60 - 69 yrs	54.9%	45.1%
70 yrs and over	57.9%	42.1%

# Listening To You... 2018-2019: Community Safety Partnership Areas



## Listening To You... 2018-2019: Community Safety Partnership Areas

### Demographics

Note: Results have been weighted by age group, gender and home local authority in line with the Census 2011 profile of Derbyshire.

#### **Q10. Are you female or male?**

Base: All Responses

	Listening To You 2018-19 (Unweighted)			Census 2011: Derbyshire
	Total	Face to face	Website	
Female	50.8%	62.6%	48.2%	<b>50.7%</b>
Male	46.7%	37.1%	48.9%	<b>49.3%</b>
Prefer not to say/blank	2.5%	0.3%	3.0%	-

#### **Q11. What is your age group?**

Base: All Responses

	Listening To You 2018-19 (Unweighted)			Census 2011: Derbyshire
	Total	Face to face	Website	
17 years or under	20.8%	14.4%	22.3%	<b>21.0%</b>
18-24 years	6.1%	16.0%	3.8%	<b>8.4%</b>
25-29 years	5.1%	6.6%	4.8%	<b>5.8%</b>
30-39 years	9.6%	11.4%	9.2%	<b>12.2%</b>
40-49 years	12.0%	10.3%	12.4%	<b>15.5%</b>
50-59 years	14.9%	14.7%	14.9%	<b>12.8%</b>
60-69 years	16.0%	13.4%	16.6%	<b>11.9%</b>
70 years or over	13.6%	13.0%	13.8%	<b>12.4%</b>
Prefer not to say/blank	1.9%	0.2%	2.3%	-

#### **Q12. How do you identify your sexual orientation?**

Base: All Responses

	Listening To You 2018-19		ONS Sexual Identity Survey 2017:
	Unweighted Base	Weighted Base	
Heterosexual or straight	87.0%	85.9%	<b>93.2%</b>
Lesbian, Gay, Bisexual, Other	5.8%	6.7%	<b>2.6%</b>
Prefer not to say/blank	7.2%	7.4%	<b>4.1%</b>



## Listening To You... 2018-2019: Community Safety Partnership Areas

### **Q13. What is your ethnic origin?**

Base: All Responses

	Listening To You 2018-2019		Census 2011:
	Unweighted Base	Weighted Base	Derbyshire
White	92.0%	89.7%	<b>93.3%</b>
Asian	2.5%	3.9%	<b>3.9%</b>
Black	1.0%	1.4%	<b>1.0%</b>
Dual Heritage	0.9%	1.3%	<b>1.4%</b>
Other	0.0%	0.0%	<b>0.4%</b>
Prefer not to say/blank	3.6%	3.7%	-

### **Q14. Do you consider yourself to have a disability?**

Base: All Responses

	Listening To You 2018-19		Census 2011: Day to day
	Unweighted Base	Weighted Base	activities limited a lot Derbyshire
Yes	15.4%	14.8%	<b>9.5%</b>