

**Police and Crime Commissioner
for Derbyshire
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DATE 17 March 2016

AGENDA STRATEGIC GOVERNANCE BOARD

DATE OF MEETING	21 March 2016
TIME OF MEETING	2pm
LOCATION	Reception Room, Police HQ, Derbyshire
PCC CONTACT OFFICER	Mrs Liz Kelly (0300 1226007)
CONSTABULARY CONTACT OFFICER	Ch Supt S Gamblin (0300 122 4196)
DISTRIBUTION	PCC A Charles DPCC H Dhindsa CC M Creedon DCC A Goodwin ACC G Knighton ACC M Bates Mr D Peet Mrs H Boffy Mr T Neaves Ch Supt. S Gamblin Mrs L Kelly OPCC Performance Officer

**David Peet
Chief Executive
Office of the Police and Crime Commissioner for Derbyshire**

The short notice of the publication of papers in advance of the meeting is a constraint of the timetable of monthly meetings. Please note that all meetings of the Board are published in advance on the Commissioner's website.

**The meeting of the Strategic Governance Board on 21 March 2016
Reception Room, Police HQ, Ripley.**

AGENDA: Reports attached

ITEM	SUBJECT	DECISION NO.
ASK THE SGB Maximum 30 minutes allotted time <i>(If the Q & A Session is shorter than the allotted 30 minutes, the meeting will commence early)</i>		
1	APOLOGIES FOR ABSENCE	
2	DECLARATIONS OF INTEREST (IF ANY)	
3A	ANNOUNCEMENTS FROM THE COMMISSIONER	
3B	ANNOUNCEMENTS FROM THE CHIEF CONSTABLE	
4A	MINUTES/DIGEST OF DECISIONS Meeting held on 22 February 2016	
5	REVIEW OF ACTIONS	
6	FORWARD PLAN 4 Month Forward Plan	
	COMMISSIONER DECISION REPORTS	
<i>Reports of the Chief Executive</i>		
7A	None	
<i>Reports of the Treasurer</i>		
8A	None	
<i>Reports of the Chief Constable</i>		
9A	None	
<i>Joint Reports of the Treasurer/Chief Constable</i>		
10A	None	
	PERFORMANCE REPORTS	
<i>Reports of the Chief Executive</i>		

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11A	PCC Casework Report	
<i>Reports of the Chief Constable</i>		
12A	Performance Scorecards	
12B	Contact Management Department (CCMC) Update	
12C	Confidence and Satisfaction Update	
12D	HMIC Assessment 2015	
12E	HMIC 2015 Leadership Assessment	
12F	HMIC 2015 Effectiveness Inspection	
12G	Restorative Justice Data	
<i>Joint Report of the Chief Constable and the Chief Executive</i>		
13A	None	
<i>Joint Reports of the Treasurer/ Chief Constable</i>		
14A	Finance Briefing – Period 10	
	DECISIONS TAKEN AND NOT YET REPORTED TO STRATEGIC GOVERNANCE BOARD	DECISION NUMBER
15A	Decisions taken but not yet reported to the Strategic Governance Board	15-16/2016

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**POLICE AND CRIME COMMISSIONER FOR DERBYSHIRE
 STRATEGIC GOVERNANCE BOARD**

Held in the Reception Room, Force Headquarters, Ripley, Derbyshire. DE5 3RS

22 FEBRUARY 2016

In attendance:

Office of the Police and Crime Commissioner: PCC Charles, DPCC H Dhindsa, Mr D Peet, Mrs H Boffy, Ms L Kelly, Ms D Rimell, Mr E Bird

Constabulary: CC M Creedon, DCC Goodwin, ACC M Bates and Mr T Neaves

Agenda No.	Item	Decision (including Dec No.)/ Action
Ask the SGB No questions were received.		
1.	APOLOGIES ACC Knighton	
2.	DECLARATIONS OF INTEREST None declared	
3A.	ANNOUNCEMENTS FROM THE COMMISSIONER The Commissioner referred to two HMIC reports; the PEEL Legitimacy Report (on this agenda) and the PEEL Effectiveness and Leadership report to be reported at the next meeting of the Board. The Commissioner congratulated the Constabulary for their efforts, recognising the hard work undertaken by Officers to achieve an overall grading of GOOD on the Legitimacy Report, with only one area requiring improvement.	

	It was noted that the meeting was being filmed by the Constabulary Communications Team and a short clip of the Board meeting would be included in Force video, being shown for the first time at an Awards Ceremony that the evening.	
3B	ANNOUNCEMENTS FROM THE CHIEF CONSTABLE None	
4A	MINUTES/ DIGEST OF DECISIONS Referring to page 7, it was noted that resolution vi. should be amended to more accurately reflect the decision made at the meeting of the Board on 26 January, as follows: “Having considered the options, to adopt option 2 and propose to the Police and Crime Panel an increase council tax by 1.99%, the final council tax assurance statement from the Treasurer was considered and the Police and Crime Panel will be notified accordingly”. Noted.	
5.	ACTIONS OUTSTANDING Arising from the last meeting, it was noted that a request had been made to provide figures for the breakdown between Restorative Justice and Community Remedy disposals. The information was being collated and it was anticipated that a report will be presented to the March or April meeting. Noted.	Add to forward plan: Report providing a breakdown between Restorative Justice and Community Remedy disposals.
6.	FORWARD PLAN The SMART Motorways report will move to the June meeting of the Board. As above, add a report to provide a breakdown between Restorative Justice and Community Remedy disposals. Noted.	

<p>11A</p>	<p>PERFORMANCE REPORT The OPCC Performance Officer presented the report which provided oversight trend data for a limited number of crime areas over a 12 month period.</p> <p>As per the previous report in January, the data remained stable showing, that the number of recorded crimes has increased slightly but the longer term trend is stable. Recorded violent crime, sexual offences and domestic abuse continue to increase, which is a national trend, but CSEW estimates that this is attributable to an increased confidence of victims to report rather than an increase in occurrence. The number of theft offences and anti-social behaviour incidents had both reduced.</p> <p>The Commissioner was pleased to note that the Force remain in the top quartile for most areas.</p> <p>The Chief Constable highlighted the improvements made by the force, indeed, for all recorded crime Derbyshire are currently placed 9th out of 42 forces, whereas 10 years ago Derbyshire were placed 27th out of 42 forces.</p>	
	<p>RESOLVED: Direct assurance was gained that this area of business is being managed efficiently and effectively.</p>	
<p>12A</p>	<p>THE USE OF STOP AND SEARCH POWERS ACC Bates presented the report updating the Commissioner on the use of stop and search powers by the Force, as detailed within the report, in brief the following was highlighted:</p> <p>As detailed on page 1, the predominant reason for stop searches remains the suspicion of drug activity.</p> <p>The table on page 2 showed the proportion of stop and searches by ethnicity and this highlighted a disproportionality toward 'White – Any other White Background' and it was suggested that this may be explained by the increased levels of immigration from Europe in recent years.</p> <p>It was noted at paragraph 2.19 that the Office of the Police and Crime Commissioner has now taken over responsibility to deliver on the HMIC recommendation to ensure that arrangements are in place</p>	

	<p>for community groups to scrutinise stop and search records. The Stop and Search Advisory Group will be involved to ensure independent scrutiny of stop search.</p> <p>It was noted at para 2.23 that the Force commissioned the University of Derby to carry out research into the effective use of stop and search. The research is due to be complete by March 2016 and the findings are awaited which will be overseen by a Force Strategy Group.</p> <p>The Commissioner noted, as detailed in the charts on page 1 of the report that there had been a large reduction in the number of search reasons not being recorded, however, there remained 173 not recorded for 2015 and the Commissioner strongly felt that there should be 100% compliance in this area. He did add, however, that he was content that there was not a problem with how the Force dealt with stop and search in Derbyshire and he did not believe that Officers were misusing or abusing their power, however, he maintained that the records should be accurate and requested that a further report be presented to the Board in 6 months' time.</p>	<p>Present an update report to show compliance in recording for stop and search powers in 6 months (September 2016).</p>
	<p>RESOLVED: Direct assurance was gained that this area of business is being managed efficiently and effectively.</p>	
<p>12B</p>	<p>HATE CRIME ACC Bates presented the report on Hate Crime and as detailed on page 1 recorded hate crimes have increased compared to the same period of the previous year by nearly 14%. It was noted however, that this increase can be seen as positive as it demonstrates an increase in confidence to report, although it is feared that this area remains significantly under-reported.</p> <p>The complexities of the crime area were discussed and noting this the Chief Constable commented that this was a positive report in a difficult area.</p> <p>Noted at paras 2.12 and 2.13 was the work of Stop Hate UK (SHUK) which is monitored by the Steering Group. The Commissioner considered whether this organisation was best placed to deal with hate crime calls and whether local groups would be better equipped to handle and respond to calls.</p>	
	<p>RESOLVED: Direct assurance was gained that this area of business is being managed efficiently and effectively.</p>	

12C	<p>HMIC PEEL LEGITIMACY REPORT</p> <p>The findings of PEEL Legitimacy inspection provided Derbyshire with an overall grading of GOOD, with just one area for improvement around Stop Search. As detailed in the Commissioner’s announcements the Commissioner congratulated the Force for their hard work in achieving this grading.</p> <p>The Commissioner noted that the HMIC wording is confusing; as detailed at para 2.11 “to what extent are decisions taken on the use of stop and search and taser fair and appropriate?” required improvement, however, (detailed at para 2.13) ‘HMIC found that taser was used fairly and appropriately.</p>	
	<p>RESOLVED</p> <p>Direct assurance was gained that this area of business is being managed efficiently and effectively.</p>	
13a	<p>EQUALITIES DUTIES REPORT</p> <p>As detailed within the report, a new four year plan is due to be published in April. The draft action plan will be circulated for final amendments and sign off to the OPCC and Chief Officer team by mid April 2016 and it is anticipated that the 2016-2020 Equality Action Plan, along with the updated strategy will be published by the end of April 2016.</p>	
	<p>RESOLVED:</p> <p>Direct assurance was gained that this area of business is being managed efficiently and effectively. To include as part of the OPCC Engagement Strategy.</p>	
14A	<p>FINANCE BRIEFING – PERIOD 9</p> <p>Mr Neaves presented the report providing an overview of the financial position for the Force as a whole as at period 9, detailed within the report.</p>	
	<p>RESOLVED:</p> <p>Direct assurance was gained that this area of business is being managed efficiently and effectively</p>	
14B	<p>UPDATE ON TREASURY MANAGEMENT AND PRUDENTIAL INDICATORS 2015/16</p>	

	Mrs Boffy presented the report which provided information on the Treasury Management performance and the monitoring of the Prudential Indicators.	
	RESOLVED: Direct assurance was gained that this area of business is being managed efficiently and effectively	
15A	<p>DECISIONS TAKEN AND NOT YET REPORTED TO STRATEGIC GOVERNANCE BOARD</p> <p>A record of all decisions made are published on the Commissioner's website and the report detailed one decision that had been made by Commissioner which can be accessed on the PCC website; http://www.derbyshire-pcc.gov.uk/Public-Information/PCC-Decison-Making/PCC-Decision-Making.aspx.</p> <p>Non-confidential reports that informed the decisions made were attached to the report for information at the Appendices.</p> <p>The Commissioner highlighted that the decision on the Final Revenue Budget and Precept had been agreed outside the public meeting (decision number 13/16, appendix A). The report had been discussed at the public meeting of the Board in January and had been presented for discussion at the public meeting of the Police and Crime Panel in January. As there were no amendments from that originally presented, the government grant had been confirmed, and the referendum principles also confirmed, the Commissioner agreed the recommendations and took the decision outside of a public meeting so that the billing authorities could be notified in good time.</p>	
	RESOLVED: The decisions referenced 09-14/16 were noted as being published documents contained within the Commissioner's decision log which can be accessed on the Commissioner's website.	

MEETING CLOSED AT 2:40PM

REVIEW OF ACTIONS

Decision No.	Agenda Item	Report Title and Action Required	Responsible Officer	Progress
STRATEGIC GOVERNANCE BOARD 12 OCTOBER 2015				
	12B	KILLED AND SERIOUSLY INJURED ROAD COLLISIONS To prepare and present the national comparators on KSIs for motorcyclists.	ACC Knighton	To be included in the next KSI Report (October 2016)
		To present an update report on SMART Motorways (J28 – J31) for the meeting of the Board in March 2016.	ACC Knighton	Report June 2016
STRATEGIC GOVERNANCE BOARD 14 DECEMBER 2015				
	12A	PERFORMANCE SCORECARDS Include ethnicity breakdown of taser deployments including a breakdown between the City and County	Constabulary	On this agenda
STRATEGIC GOVERNANCE BOARD 26 JANUARY 2016				
	12B	RESTORATIVE JUSTICE ACC Knighton to provide figures for the breakdown between Restorative Justice and Community Remedy	Constabulary	Update report on this agenda.

Strategic Governance Board 4 Month Forward Plan		
Date of Meeting	Finance	Performance and Other Issues
21 March 2016	<p>Finance (Period 10) & Resources</p> <p>Force – Finance Briefing</p> <ul style="list-style-type: none"> - monitor capital programme delivery and expenditure against budget - Force - estates update setting out progress on key capital schemes - Force - monitor and report revenue spend against profiled budget including a predictive out-turn position and explanations of major variances <p>Force - Information Services (IS) Quarterly Update PCC - Report funding decisions (if any)</p>	<p>PCC Casework Report Contact Management Confidence & Satisfaction Chief Constable's Scorecards PEEL Effectiveness/Leadership and HMIC Assessment</p>
18 April 2016	<p>Finance (Period 11) & Resources</p> <p>Force – Finance Briefing</p> <ul style="list-style-type: none"> - monitor capital programme delivery and expenditure against budget - estates update setting out progress on key capital schemes - monitor and report revenue spend against profiled budget including a predictive out-turn position and explanations of major variances <p>Force - Insurance Renewals 2014/15 Force - people plan Force - Procurement and Contracts Quarterly Update Force – Update 2016-2017budget – New Risks PCC - Report funding decisions (if any)</p>	<p>Acquisitive Crime & Offender Management Reoffending (Partner Report) Risk and Spending (Force) PCC Performance Report ICV Update JARAC Minutes PCC Annual and End of Term Summary Internal Audit Plan Confirmation of JARAC Appointments</p>

Strategic Governance Board 4 Month Forward Plan		
Date of Meeting	Finance	Performance and Other Issues
23 May 2016	Finance (Period 12) & Resources Force - monitor capital programme delivery and expenditure against budget Force - estates update setting out progress on key capital schemes Force - Information Services (IS) Quarterly Update PCC - Report on Funding Decisions (if any)	PCC Performance Report Health & Safety Report Helicopter Deployments Safeguarding Boards Report Safeguarding Children Safeguarding Adults
27 June 2016	Finance (Period 1) & Resources PCC & Force - Revenue Budget Outturn 2014/15 PCC & Force - Capital Outturn 2014/15 PCC & Force - Annual Report on Treasury Management and Prudential Indicators 2014/15 Force - monitor capital programme delivery and expenditure against budget Force - estates update setting out progress on key capital schemes Force - Estates Services and PFI Financing Quarterly Update PCC Report on funding Decisions (if any)	Chief Constable's Scorecards PSD Domestic Abuse Rape and Serious Sexual Assault SMART Motorways Report PCC Consultation & Engagement Plan

**Section B
Part I -
For Publication**

STRATEGIC GOVERNANCE BOARD
21ST MARCH 2016
REPORT OF THE CHIEF EXECUTIVE

11A: COMMISSIONER'S CASEWORK UPDATE REPORT

1. PURPOSE OF THE REPORT

- 1.1 To provide an update on the Commissioner's "casework" handled over the last 12 months.

2. INFORMATION AND ANALYSIS

- 2.1 As the elected representative for people in Derbyshire the Commissioner receives many enquiries, queries and sometimes complaints from members of the public. Such matters are dealt with under the broad heading of Casework.
- 2.2 A report was provided to the Strategic Governance Board in September 2014 giving information about the casework process, since then the PCC has reported to the Strategic Governance Board in February 2015 on casework.
- 2.3 The Commissioner's office has continued to respond to queries and requests using the same process. The office works with the Force to manage contact and jointly help to ensure that members of the public receive timely responses to queries and that their complaints and concerns are addressed.
- 2.4 The Office also introduced a new Case Management system which has meant that we are able to better understand the breadth of issues raised.

3. CASEWORK STATISTICS AND THEMES – MARCH 2015 – FEBRUARY 2016

- 3.1 Over the last 12 months the Office has received 343 pieces of case work. This does not include repeat contacts from regular correspondents. This represents an increase of around 18% or 52 cases, though it should be noted that this is for a full 12 months, rather than the 10 months reported on in 2015.

- 3.2 On receipt of a piece of casework it is necessary to establish who the 'Appropriate Authority' is for the issue. That is to say, who is responsible for dealing with the matter? Over the past 12 months 78 pieces of casework (c. 28%) were the Commissioner's responsibility with the remaining 265 pieces requiring a referral over to the Force to consider.
- 3.3 Email is the most common method of communication (237), followed by letter (67) and phone (22). The PCC also received contact via social media (Twitter, Facebook etc) as well as enquiries in person when out and about (17)
- 3.4 Over the past 12 months the Commissioner has continued to be contacted for a variety of reasons:

Reason	Number
Complaint or Dissatisfaction	168
Crime Report	12
General Enquiry	83
Feedback	33
Intelligence	27
Not for Derbyshire PCC/Force	20

- 3.5 The reason for contacting the PCC is split into 12 broad categories¹:

Reason	Number
Abuse suffered	13
Acquisitive Crime	18
Anti-Social Behaviour	26

¹ For breakdown of categories see Appendix 1

Reason	Number
Budget & Resources Issues	19
Drugs & Alcohol	11
Indecipherable/Unclear	15
PCC Matters	14
Personnel Issues	2
Serious & Organised Crime	8
Service & Police Performance	153
Traffic/Roads Policing	55
Wildlife Crime	9

3.6 The office monitors the subject matter of complaints and where necessary highlights trends or patterns so the PCC is able to raise any themes with the Chief Constable directly or through a specific report to the SGB.

4 RECOMMENDATIONS

- i. That the contents of the report are noted and that assurance can be gained from the way in which public concerns are handled by the Commissioner's office.

5. IMPLICATIONS

All implications are assessed and scored to the table below.

HIGH – supporting explanation and narrative required and to be contained within the report

MEDIUM – narrative to be contained within the report at the discretion of the author

LOW – no narrative required

	LOW	MEDIUM	HIGH
Crime & Disorder	X		
Environmental	X		
Equality & Diversity	X		
Financial	X		
Health & Safety	X		
Human Rights	X		
Legal	X		
Personnel	X		

Contact details in the event of enquiries	Name: David Peet External telephone number: 0300 1226000 Email address: david.peet.16406@derbyshire.pnn.police.uk
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BACKGROUND PAPERS

None

ATTACHMENTS

Appendix 1

Appendix 1

Contact Categories

The following is a breakdown of the type of contact made to the PCC office

Abuse suffered (13)

- Child Sexual Exploitation 0
- Domestic Violence 2
- Hate Crime 2
- Human Trafficking/slavery 1
- Sexual Violence 3
- Violence - other 5

Acquisitive Crime (18)

- Burglary, robbery, theft 4
- Cyber fraud 2
- Fraud 11
- POCA 1

Anti-Social Behaviour (26)

- Criminal Damage 3
- Harassment & Bullying 8
- Neighbour disputes 5
- Noise & Nuisance 10

Budget & Resources issues (19)

- Budget/precept 4
- Estate – police buildings 4
- Resources – allocation/reduction 11

Drugs & Alcohol (11)

- Alcohol related harm 0
- Drug supply/dealing 7
- Drug taking 4
- Licensing 0
- Street drinking 0

Indecipherable or Unclear (15)

PCC Matters (14)

- Community Engagement 0
- Complaints against the PCC 0
- Complaints against PCC Staff 0
- PCC role, costs and accountability 5
- Policy & Performance 3
- Political comments & opinions 2
- Victims Services, commissioning & grants 4

Personnel Matters (2)

- Employment issues inc. pensions 1
- Work/work experience, student projects 1

Serious & Organised Crime (8)

Service & Police Performance (153)

- Contact & response times 16
- Data issues inc. DBS applications 12
- General policy and procedure 25
- General quality of service 65
- Performance & Crime States 1
- Police Complaint 24
- Police Powers 10

Traffic/Roads Policing (55)

- Cyclists 2
- Drink/Drug driving 1
- Off-roading/green lanes 3
- Other roads policing 25
- Parking 10
- Speed 14

Wildlife Crime (9)

INFORMATION ITEM

STRATEGIC GOVERNANCE BOARD

21 MARCH 2015

REPORT OF THE CHIEF CONSTABLE

12A: PERFORMANCE SCORECARDS

1. PURPOSE OF THE REPORT

- 1.1 To note the latest scorecards outlining Derbyshire Constabulary's performance in each of the Chief Officers' areas of responsibility.

2. INFORMATION AND ANALYSIS

- 2.1 The latest performance scorecards have been presented to the Chief Constable by the respective Chief Officers and are attached for noting at Appendix A.
- 2.2 Overall all recorded crime is showing an increase of 2.3% in comparison to 2014/15, the increase has reduced in comparison to the previous quarterly report when it stood at 3.3%. This appears to be in line with the national trend of increased reported crime, albeit nationally there continues to be a higher increase compared to Derbyshire based on the first three quarters of 2015/16.
- 2.3 Traditional theft offences and burglary continue to fall. The areas of concern continue to be violence against the person and sexual offences. Again the rise in violence continues the trend from last year, both in Derbyshire and nationally. Offences of violence are up by 20.9% on the same period last year.
- 2.4 Previous updates have highlighted that cyber related violence and domestic abuse has risen. In addition the changes to recording practices such as the new harassment codes for distribution of photographs have contributed to the increase, but this does not account for the totality of the increase. Nationally this rise in violence against the person is higher than in Derbyshire, as it is for overall crime. Geographical trends and/or hotspots are monitored and do not appear to be a feature as most of the offences occur in a dwelling.
- 2.5 With regard to reported sexual offences, crimes of both rape and other sexual offences have continued to see a rise when compared to last year's figures. Public awareness and confidence to report these offences account for increased reporting. The rise and referrals in domestic abuse are starting to show signs of stabilising, although child abuse referrals continue to show significant rises, primarily as a result of our developing links and relationship with partners and increased third party reporting.

- 2.6 In relation to crime investigation the outcomes for rape and sexual offences continue to improve when compared to last year. We are still seeing reductions in other positive outcomes across the majority of crime types and work is underway led by Assistant Chief Constable for Crime and Territorial to address this and a number of key themes have been identified and are currently being looked at. One of these themes relates to crimes that are taken into consideration (TIC) and the fall in these types of outcomes in recent years. A Superintendent is currently leading on some research with a student from Sheffield Hallam University to look at the appropriateness of the use of TICs. Reductions in positive outcomes have also been seen across England and Wales.
- 2.7 During the last period performance in the Force Operations Centre has been challenging, particularly in relation to call answering times for non-emergency calls. This performance, however, needs to be seen in the wider context of the implementation of the Threat, Harm, Risk, Investigation, Vulnerability and Engagement model (THRIVE) which continues to have a significant impact in supporting the force to manage demand more appropriately according to the needs of the caller. A detailed report in relation to Contact Management will be presented at the Strategic Governance Board meeting.
- 2.8 After an increase in fatalities and those killed or seriously injured (KSI) on Derbyshire's roads in 2014, we saw a reduction in casualty levels in 2015. In the year to date (up to 8 March 2016) we are seeing a further reduction in fatalities and KSI compared to the same period in 2015 which is positive for the public of Derbyshire.
- 2.9 The force will continue to work in Partnership with the Derby and Derbyshire Road Safety Partnership (DDSRP) again this year on Operation Safe Ride to reduce the number of motorcycle collisions on the identified high risk roads of Derbyshire. We are also engaging in Young Driver Education Programme which involves officers attending schools and further education establishments to speak with teenagers about driving and the risks. This programme is again run in partnership with Roads Policing/Collision Investigation, Derbyshire Fire and Rescue Service and DDSRP and its success has seen an increase in demand for talks and presentations to educate this group of roads users.
- 2.10 Firearms and Taser deployments continue to be made as a proportionate response to the threats faced by the public and officers. In January, there were 48 authorisations of Taser, with one deployment necessitating the firing of a Taser in response to the threat posed by a white male. In February, there were 42 authorisations, but none fired.
- 2.11 Although the force has seen a decrease in the number of active Special Constables, the number of Police Support Volunteers (PSV) has increased. For the year to date, our Special Constables have given 29,370 hours of voluntary duty to protect the public of Derbyshire and along with our PSVs have performed a variety of duties in the last three months as illustrated:-

Specials - December 2015 to February 2016

- Plain clothes burglary operation
- Derby and Leicester joint roads policing operation
- Drink aware operation
- Shoplifting patrols
- Early intervention teams
- High visibility patrol
- Traffic operations
- Bike marking events
- Football (Derby vs Birmingham), (Derby vs Manchester), (Derby vs Milton Keynes)
- Licensing operations
- Operation Safedrive

PSVs - December 2015 to February 2016

- Role actors – camera operator, firearms, riot training, custody search video, firearms dynamic search training
 - Crime prevention
 - Body recovery and temporary mortuary exercise
 - Casualty hospital documentation exercise
 - Prevent training
 - Cadet leadership
 - Distribution of hate crime material across the force
- 2.12 The force continues to perform well in relation to first time guilty pleas in both the Magistrates and Crown Court. The most recent Transforming Summary Justice data also indicates that Derbyshire is outperforming the East Midlands region for the last quarter in the cross agency delivery of cases in the Magistrates Court.
- 2.13 Year one of the Priority Based Budgeting (PBB) work programme is almost complete, with the number of FTE police officers (Full Time Equivalent) currently standing at 1780.3, the number of PCSOs at 154.3 and the number of FTE police staff at 1210. These numbers will continue to change in the months ahead as a result of the existing PBB programme, the detailed delivery plans of which will now be further reviewed to take account of the Moving Forward Operational review.
- 2.14 As previously reported, police officer sickness levels continue to increase slightly and the current level stands at an average of 8.92 days per year, compared with the 2014/15 outturn figure of 8.35 days. This is above the threshold of 8.20 days.
- 2.15 Police staff sickness however has seen a significant fall in recent months and currently stands at 7.04 working days per year which is substantially below the 2014/15 outturn figure of 8.34 days and is below the 8.20 days threshold.

- 2.16 Over the last 12 months, for both police officers and police staff, more working days were lost due to psychological reasons such as anxiety, stress and depression, accounting for 32% and 29% respectively of all sickness. A Health and Wellbeing working group has been set up with the objective of 'developing and implementing a pro-active and engaging approach to enhancing the health and wellbeing of the workforce'. From this, a Wellbeing zone was created on the force intranet, giving details of the free confidential care counselling service available to all staff, along with links to a free website to monitor health and give advice on stress-busting tips, information on diet, exercise and wellbeing.
- 2.17 Levels of user satisfaction currently stand at 83.5 - 0.5% above the 2014/15 outturn figure, which is a slight increase from the 82.6% reported during the previous period. This performance indicator has the potential for volatility between reporting periods and continues to be closely monitored for evidence of sustained improvement. The primary causes for dissatisfaction continue to be in the areas of 'follow up' and 'keeping people informed', which remain under close scrutiny by the Confidence and Ethics Board. All dissatisfaction comments are sent to Basic Command Units for service recovery and/or organisational learning if the victim indicates they do not want additional contact.
- 2.18 The latest available national figures in respect of public confidence to September 2015 report Derbyshire's performance as 74.2% which is in line the outturn figure for 2014/15. This gives Derbyshire a comparative position of third regionally and 31st nationally in relation to other Forces.
- 2.19 During this reporting period complaints have fallen slightly with 338 complaints received year to date April 2015 – December 2015, compared to 343 for the same reporting period of 2014. The proportion of those complaints which have been dealt with by local resolution has increased from 57% in 2014 to 70% in 2015 which demonstrates the Constabulary's desire to resolve complaints at the earliest opportunity and at the lowest level. In addition only 11% of complaints were upheld this year compared to 13% last year, which again is encouraging.

3. RECOMMENDATIONS

- 3.1 To determine if the PCC can gain direct assurance that this area of business is being managed efficiently and effectively.

4. IMPLICATIONS

All implications are assessed and scored to the table below.
HIGH – supporting explanation and narrative required and to be contained within the report
MEDIUM – narrative to be contained within the report at the discretion of the author
LOW – no narrative required

	LOW	MEDIUM	HIGH
Crime and Disorder			X
Environmental	X		
Equality and Diversity		X	
Financial	X		
Health and Safety		X	
Human Rights	X		
Legal	X		
Personnel		X	

Contact details in the event of enquiries	Name: Chief Superintendent Sunita Gamblin External telephone number: 0300 122 4039 Email address: sgbenquiries@derbyshire.pnn.police.uk
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BACKGROUND PAPERS

Appendix A – Chief Officer Scorecards

CHIEF CONSTABLES PERFORMANCE PANEL

SGB Date: 21 MARCH 2016

PERFORMANCE REPORT - DCC GOODWIN

HUMAN RESOURCES

FORCE PERSONNEL	Unit	Time period covered	Headcount This Year	Headcount Outturn 2013/14	FTE This Year	FTE Outturn 2013/14	Direction of Travel
Total Number of Police Officers	Volume	As at 1st February 2016	1823	1916	1780.3	1875.2	↓
Number of Police Staff excl PCSOs	Volume	As at 1st February 2016	1394	1427	1210.0	1219.8	↓
Number of PCSOs	Volume	As at 1st February 2016	160	171	154.3	165.4	↓

SICKNESS	Unit	Time period covered	Standard	This Year	Outturn 2014/15	Change
Police Officer Sickness	Working days lost	12 months ending Dec '15	8.20	8.92	8.35	↑
Police Staff Sickness	Working days lost	12 months ending Dec '15	8.20	7.07	8.34	↓

CONFIDENCE AND SATISFACTION





INDICATOR	Unit	Time period covered	This Year to Date	2014/15 Outturn	2013/14 Outturn	Direction of Travel	Region (5)	E&W (43)
% of people who have confidence in the police in their local area	%	12 months to Sep '15	74.2%	74.0%	77.6%	↑	3rd	30th
% of victims satisfied with the overall service provided by the police	%	Apr '15 to Jan '16	83.5%	83.0%	87.2%	↑	4th	35th

PROFESSIONAL STANDARDS

DEMAND	Unit	Time period covered	This Year to Date	2014/15	Direction of Travel
Total complaints recorded	Volume	Apr to Dec '15	338	343	↓
Of the number of complaints recorded in the period the proportion that were suitable for local resolution	%	Apr to Dec '15	70%	57%	↑
Of the number of complaints recorded in the period the proportion that are under investigation	%	Apr to Dec '15	30%	43%	↓

INVESTIGATION	Unit	Time period covered	This Year to Date	2014/15	Direction of Travel
Number of complaints finalised within the period	Volume	Apr to Dec '15	299	325	↓
-of which the proportion that were upheld	Volume	Apr to Dec '15	11%	13%	↓

SOURCE INFORMATION
 Human Resources information is from Origin HR.
 Confidence information is from CSEW
 User Satisfaction data is from USAT database

KEY
 Increasing/decreasing BUT improving
 Stable
 Increasing/decreasing BUT within reasonable bounds
 Increasing/decreasing BUT deteriorating

SPECIFIC DETAILS
 Police officer information excludes all officers that are seconded, on regional units or on a career break. Direction of travel is based on FTE and not headcount where applicable.
 The ranking data for confidence (line 6) for the Region and England & Wales is based upon the latest available national data for the 12 months ending September 2015.
 The ranking data for user satisfaction (line 7) for the Region and England & Wales is based upon the latest available national data for the 12 months ending September 2015.
 The previous years information for complaints related to the same period of 2014/15 and not the outturn.

COMMENTS
 User satisfaction levels are slightly higher than the levels recorded in 2014/15. Overall satisfaction currently stands at 83.5% which is 0.5% above the outturn for 2014/15
 Sickness levels have begun to fall for Police Staff and is now below significantly below the threshold of 8.2 working days lost at just 7.07 working days lost. Police Officer sickness continues to increase but not considerably in the latest month. Police officer sickness currently stands at 8.92.
 Some complaints information is available and shown above. The volume of complaints have remained with previous years. Information relating to the volume of contacts received is currently being collated.

CHIEF CONSTABLES PERFORMANCE PANEL
SGB Date: 21 MARCH 2016

PERFORMANCE REPORT - ACC KNIGHTON

CONTACT MANAGEMENT

INDICATOR	Unit	Time period covered	This Year to Date	2014/15 Outturn	Direction of Travel	Latest Month
1 % 999 calls within 15 seconds	%	Apr '15 to Jan '16	92.5%	95.3%		91.9%
2 % 999 calls abandoned	%	Apr '15 to Jan '16	1.7%	1.2%		2.0%
3 Average call time to answer for non-999	seconds	Apr '15 to Jan '16	82.64	51.10		110.00
4 % non-999 calls abandoned	%	Apr '15 to Jan '16	12.2%	6.3%		20.2%

OPERATIONAL SUPPORT

INDICATOR	Unit	Time period covered	This Year to Date	2014/15	2013/14	Direction of Travel
5 No of fatal/serious road traffic casualties	Volume	12 months ending Nov 15	385	499	431	
6 No of fatal road traffic collisions	Volume	12 months ending Nov 15	26	34	20	
7 Number of firearm deployments	Volume	12 months ending Jan 16	150	180	138	
8 Number of taser deployments	Volume	12 months ending Jan 16	543	586	391	

SPECIAL CONSTABULARY

FORCE PERSONNEL	Unit	Time period covered	This Year	Outturn 2014/15	Direction of Travel
9 Number of Specials	Volume	As at 1st Feb '16	184	278	
10 Number of Police Service Volunteers (PSV)	Volume	As at 1st Feb '16	88	n/a	
11 Number of Specials Duty Hours	Hours	Apr '15 to Jan '16	29370	33153	
12 Number of PSV Duty Hours	Hours		n/a	n/a	

CRIMINAL JUSTICE

INDICATOR	Unit	Time period covered	This Year	2014/15	Direction of Travel
13 Guilty Plea at First Hearing	%	Apr '15 to Dec '15	72.3%	71.7%	
14 Conviction Rate for Magistrates Court	%	Apr '15 to Dec '15	83.0%	83.1%	
15 Conviction Rate for Crown Court	%	Apr '15 to Dec '15	83.2%	82.4%	

SOURCE INFORMATION

Data from Contact Management Department.
RTC information is sourced from the accidents database.
Special Constabulary information is sourced from HR.

KEY

	Increasing/decreasing BUT improving
	Stable
	Increasing/decreasing BUT within reasonable bounds
	Increasing/decreasing BUT deteriorating

SPECIFIC DETAILS

COMMENTS

999 performance has fallen slightly but continues to remain high. Non-999 performance has fallen significantly in recent months due to a number of issues and is now significantly below the performance of 2014/15.

The number of KSIs and fatalities on Derbyshire roads has fallen in the latest twelve month period in comparison to the previous twelve months.

Firearms and Taser deployments are now slightly below the volumes seen in 2014/15.

The number of specials continues to fall as non-active specials are leaving the organisation. Of the specials that remain, these are more productive producing higher work rates than the previous year but due to the numbers falling, this has resulted in the total contribution falling.

CHIEF CONSTABLES PERFORMANCE PANEL
SGB Date: 21 MARCH 2016

PERFORMANCE REPORT - ACC BATES

RECORDED DEMAND	Unit	Time period covered	This Year to Date		2014/15 Outturn		2013/14 Outturn		Direction of Travel
			% Change/volume	Value	% Change/volume	Value	% Change/volume	Value	
1 Total Recorded Crime	% Change/volume	01/04/2015-21/02/2016	2.3%	1,051	-1.3%	-682	2.4%	1,239	↑
2 Violence Against the Person	% Change/volume	01/04/2015-21/02/2016	20.9%	1,152	9.6%	876	-15.0%	-667	↑
3 Rape & Sexual Offences	% Change/volume	01/04/2015-21/02/2016	37.2%	386	40.3%	360	14.2%	112	↑
4 Gun Crime Offences	% Change/volume	Apr to Dec '15	1.4%	1	32.7%	17	-18.8%	-12	↑
5 Knife and Sharp Instrument Offences	% Change/volume	Apr to Dec '15	17.0%	38	-7.8%	19	14.6%	31	↑
6 Domestic Violence Referrals	% Change/volume	Apr '15 to Jan '16	-3.2%	529	0.6%	108	n/a	n/a	↓
7 Child Abuse Referrals	% Change/volume	Apr '15 to Jan '16	14.0%	556	7.7%	349	n/a	n/a	↑
8 Child Sexual Exploitation cases	% Change/volume	Apr '15 to Jan '16	-7.4%	-19	1.5%	5	n/a	n/a	↓
9 Missing Person incidents	% Change/volume	Apr '15 to Jan '16	2.0%	64	-10.6%	456	n/a	n/a	↑
10 Absent Person incidents	% Change/volume	Apr '15 to Jan '16	7.0%	114	114.6%	1,045	n/a	n/a	↑

CRIME INVESTIGATION	Unit	Time period covered	This Year to Date		2014/15 Outturn		2013/14 Outturn		Direction of Travel
			SDR	POR	SDR	POR	SDR	POR	
11 All Crime Investigation	Rate	01/04/2015-21/02/2016	25.2%	31.7%	28.4%	34.0%	27.1%	35.3%	↓
12 Restorative Disposal Rate	Rate	01/04/2015-21/02/2016	6.5%		5.6%		8.2%		↑
13 Rape & Sexual Offences Investigation	Rate	01/04/2015-21/02/2016	19.2%	20.6%	19.7%	19.7%	27.9%	29.2%	↑
14 Domestic Violence Investigation	Rate	01/04/2015-21/02/2016	41.6%	45.7%	46.4%	50.3%	41.6%	56.9%	↓

ANTI-SOCIAL BEHAVIOUR	Unit	Time period covered	This Year to Date		2013/14 Outturn		2012/13 Outturn		Direction of Travel
15 Anti-Social Behaviour Incidents	% Change/volume	01/04/2015-21/02/2016	-5.0%	-2,059	-3.3%	-1,548	-7.0%	-3,524	↓

SOURCE INFORMATION
 All indicators included within this scorecard have information sourced from both Guardian for Force information and IQuanta for comparative information

KEY	
	Increasing/decreasing BUT improving
	Stable
	Increasing/decreasing BUT within reasonable bounds
	Increasing/decreasing BUT deteriorating

SPECIFIC DETAILS

The volume of gun crime offences and knife crime offences and restorative disposals (lines 6 and 7) shown in the 2013/14 and 2014/15 outturn columns are based on the same period of the previous year and not the whole of year in question.

The direction of travel alert for the crime investigation indicators (lines 11, 13 and 14) is based upon the Positive Outcome Rate (POR) in comparison to the previous year.

Of the firearms offences, 13 were classified as actual firearms, 13 were imitation firearms, 38 were air weapons and six other types of weapons.

COMMENTS

The increase in both violence and sexual offences continues to be high. Whilst the number of domestic abuse referrals has fallen over the period, the number of domestic abuse offences has risen. This is likely to be due to an increased accuracy of recording as the number of incidents being referred to Derbyshire has not increased.

Firearms offences have seen an increase compared to the previous year but by only one offence. Whilst the total number of firearms offences has gone up, it is worth noting that the proportion of the offences that involve weapons classed as firearms is the lowest it has been in recent years with only 13 offences involving actual firearms. Over half of all the offences recorded involved air weapons.

Positive outcomes continue to be lower than the previous year across the majority of crime categories.

Anti-social behaviour incidents continue to fall.

STRATEGIC GOVERNANCE BOARD

21 MARCH 2016

REPORT OF CHIEF CONSTABLE

12B: CONTACT MANAGEMENT DEPARTMENT (CCMC) - UPDATE

1. PURPOSE OF THE REPORT

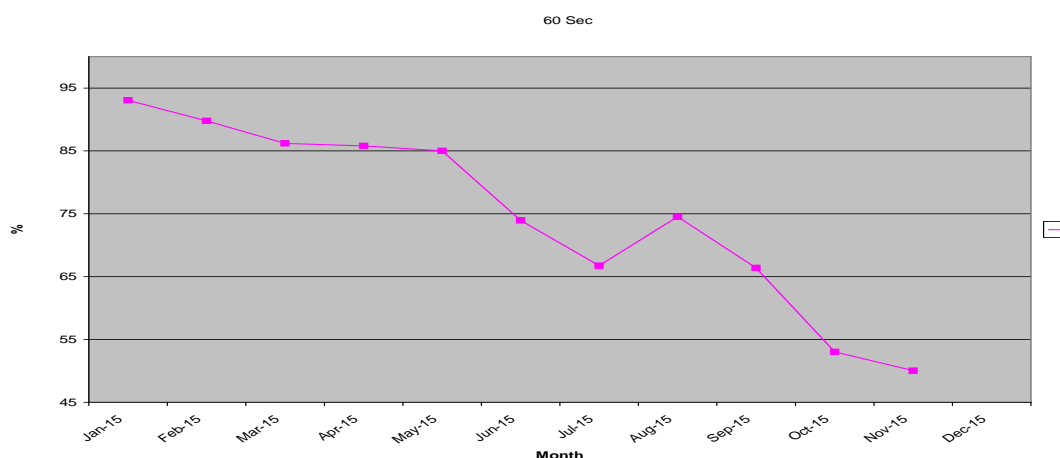
- 1.1 To inform and update the Police and Crime Commissioner (PCC) in respect of performance and resources in the CCMC arena; and provide updates in respect of THRIVE.
- 1.2 The previous update report to the PCC was in September 2015.

2. INFORMATION AND ANALYSIS

2.1 Performance

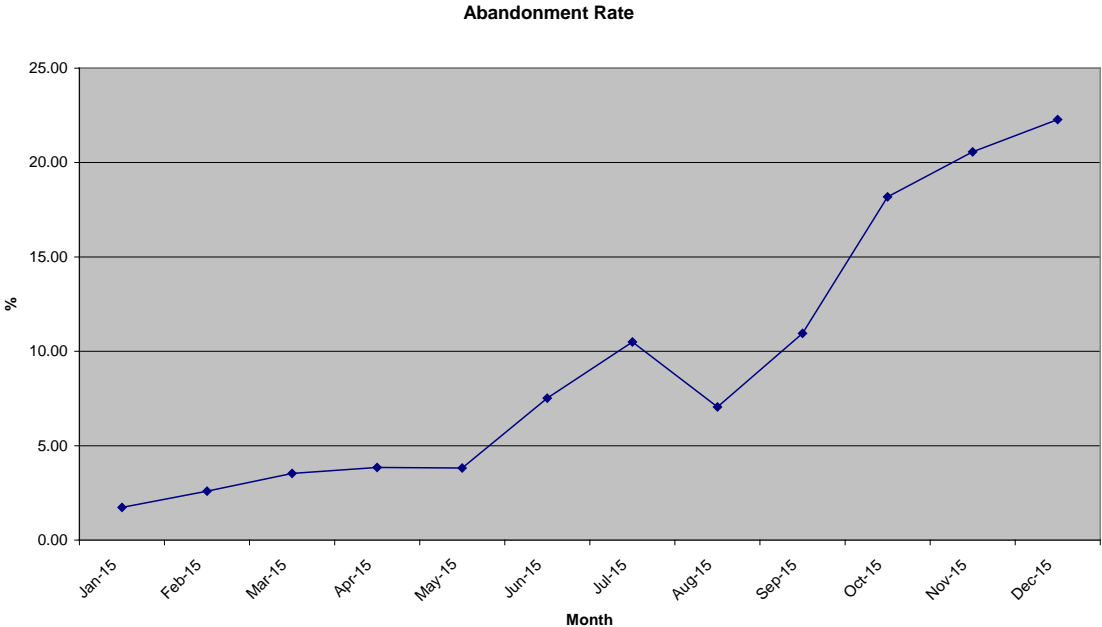
2.2 Force Operations Room (FOR)

- 2.3 The Constabulary adheres to the College of Policing National Contact Management Principles and Guidance in relation to the Force Contact Centre (FCC). Whilst there is no national target, the Force Operations continues to measure performance as per a locally agreed service level for emergency and non-emergency calls. Research has shown that nationally forces receive and manage calls in a number of ways. Performance is therefore not easily comparable. Forces also report to their Police and Crime Commissioners in a variety of ways from nil reporting to weekly reports.
- 2.4 The below graphs outline performance for non-emergency calls within the Department for the past 12 months.
- 2.5 **Line graph to show monthly average of the percentage of non-emergency calls answered within 60 seconds for the 12 months.**

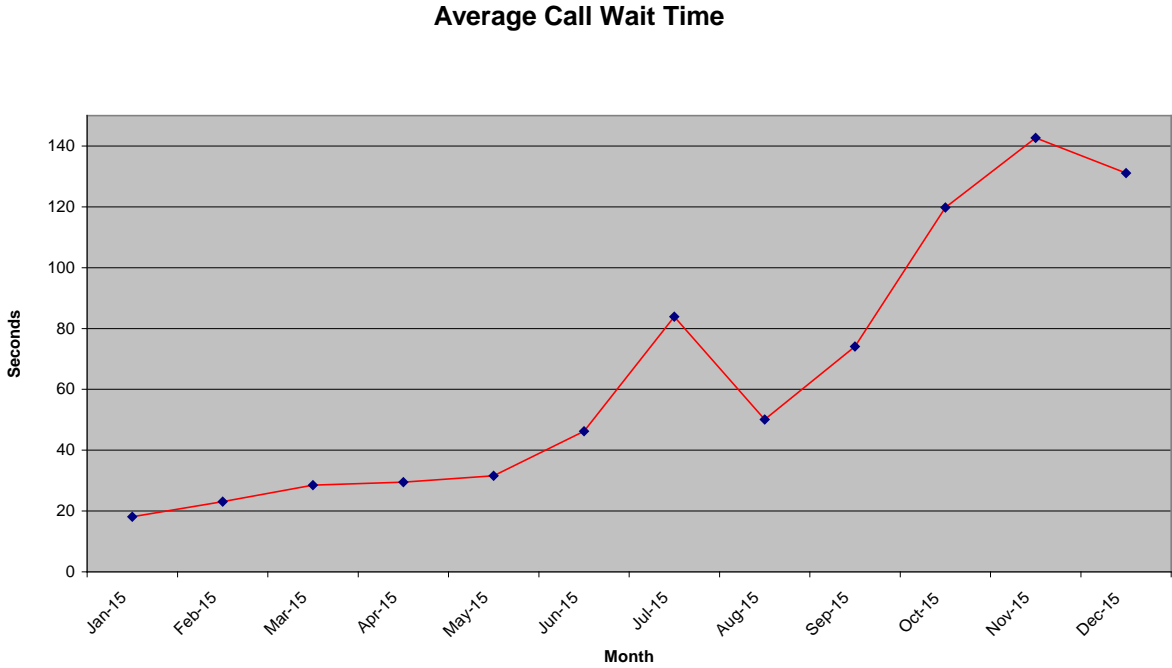


NB: Since December due to technical issues it hasn't been possible to report this figure. Work is being undertaken to rectify this as soon as possible.

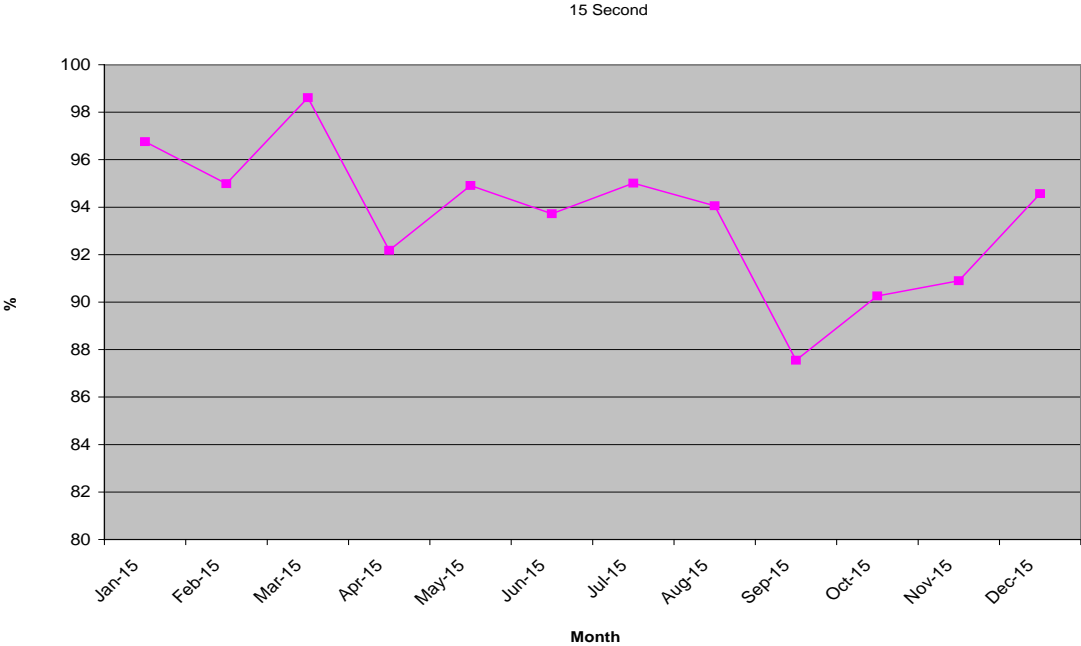
2.6 Line graph to show monthly average the abandonment rate for non-emergency calls for the past 12 months.



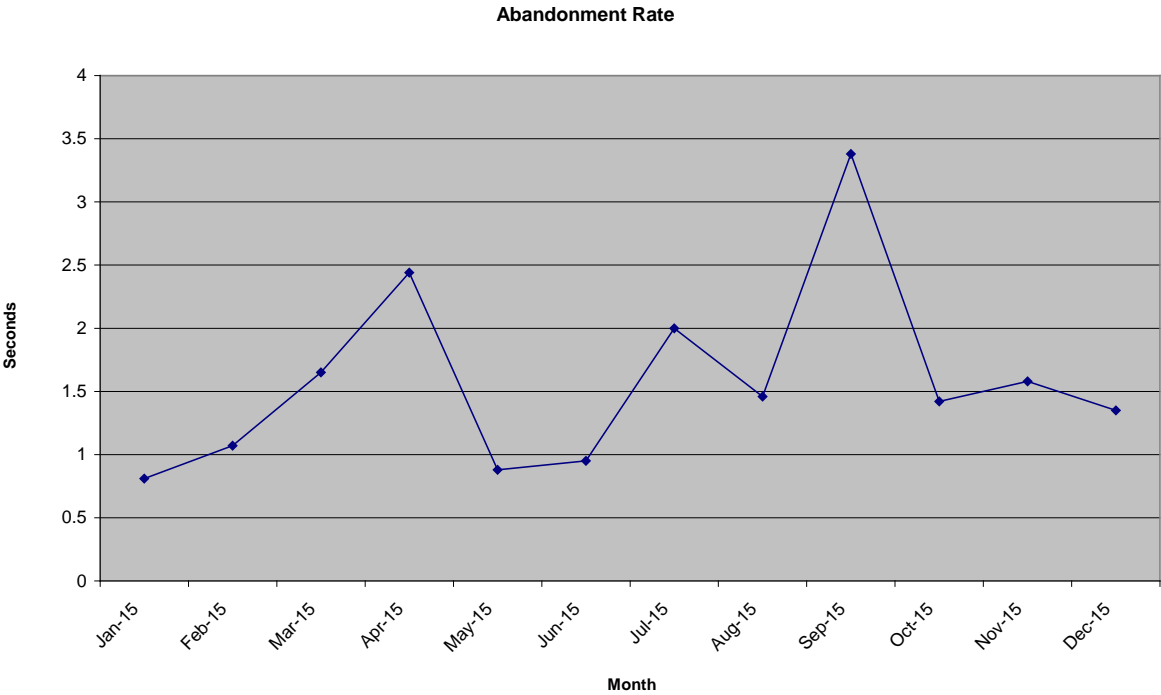
2.7 Line graph to show monthly call waiting time for non-emergency calls for the past 12 months.



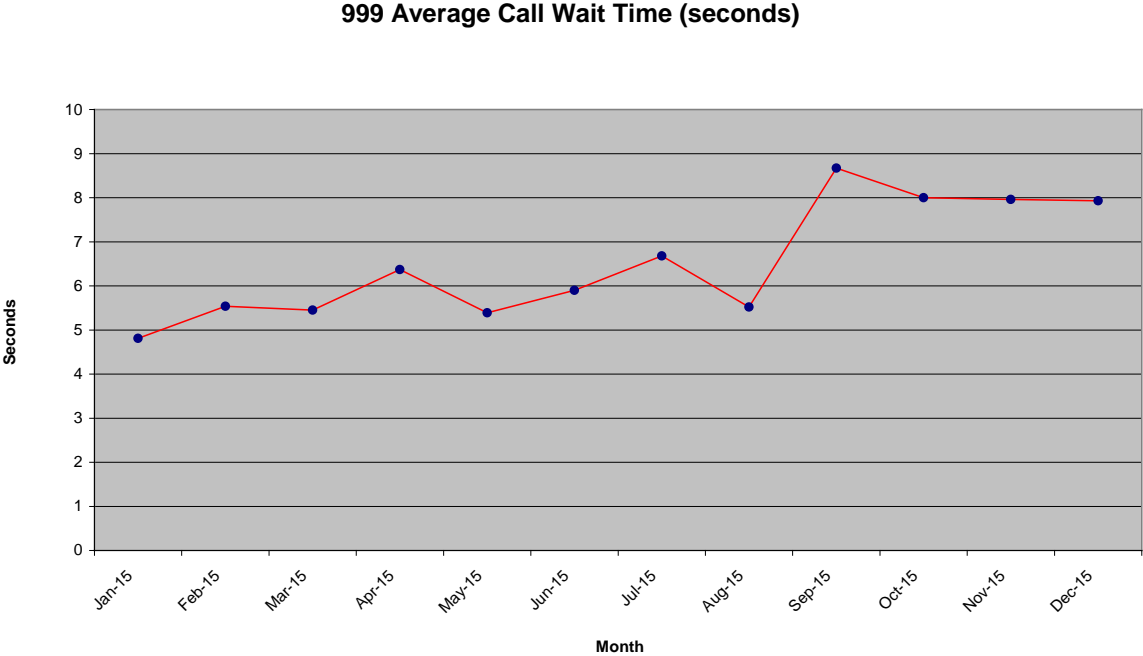
2.8 Line graph to show monthly average of the percentage of 999 calls answered within 15 seconds for the past 12 months.



2.9 Line graph to show monthly average the abandonment rate for 999 calls for the past 12 months.

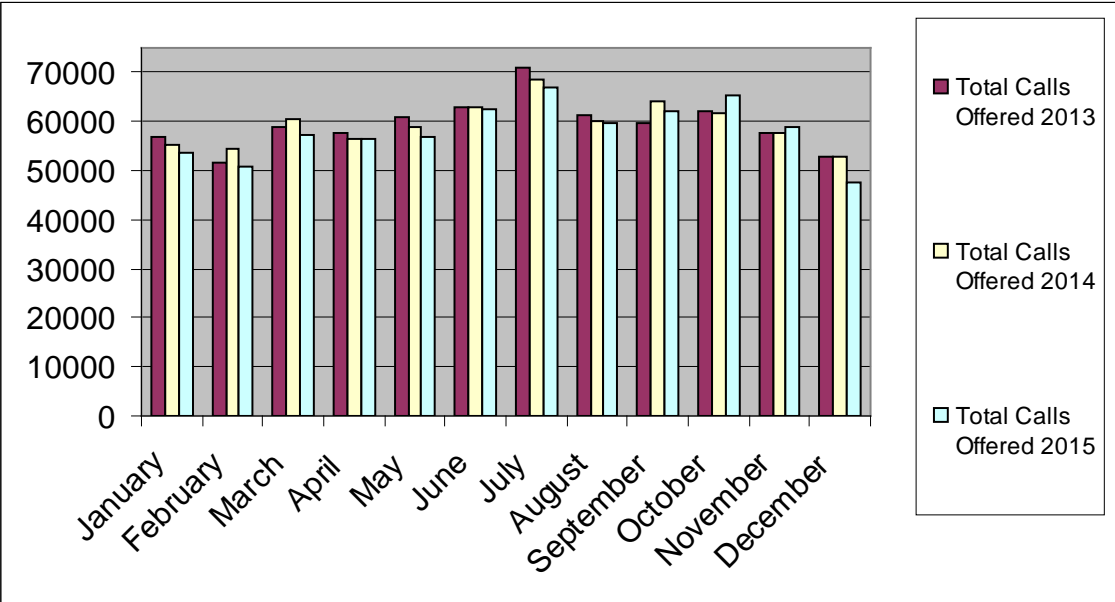


2.10 Line graph to show monthly average call waiting time for 999 calls for the past 12 months.

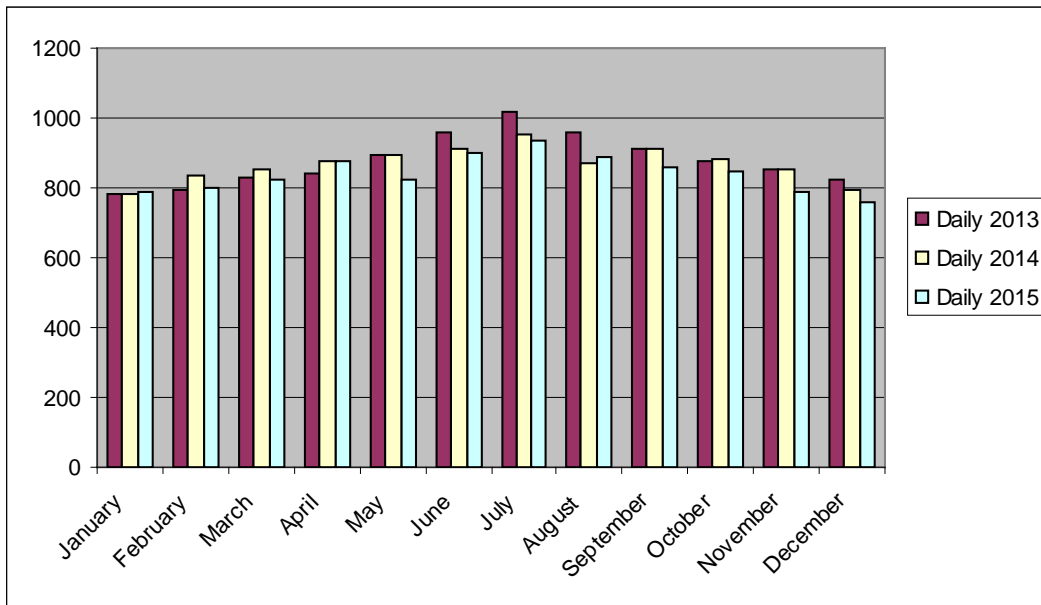


2.11 **Demand**

2.12 Bar Chart to show a comparison of calls offered during the last three years



2.13 Bar Chart to show a comparison of the number of daily incidents during the last three years.



2.14 Performance in all areas has reduced. We have maintained performance of 90% of 999 calls being answered within 15 seconds but this compares to an average of 95% in previous years. The most significant reduction has been performance for non-emergency calls. Call waiting times and the number of abandoned calls have increased throughout the reporting period.

2.15 A number of factors have influenced the recent change in performance. This includes:-

- A high level of staff vacancies
- The introduction of the THRIVE incident assessment model
- The relocation from CCMC to fall-back sites at St Mary's Wharf, and Cotton Lane Derby respectively for 3 months to allow for building works and IT/telephony upgrades at the Ripley site
- Abstractions for training of THRIVE, Control Works and Niche
- The introduction of, and subsequent issues with, new telephony within the Force Contact Centre arena upon return to the new combined Force Operations Room.

2.16 A higher than anticipated number of staff left the department during the reporting period. This included staff transferring to other roles in the organisation together with a number of staff retiring. Recruitment for vacant posts both within FCC and FCR continues with 19 staff commencing training in October 2015. These staff moved to the mentored stage of their training at the beginning of February and are now taking independent calls. A further intake of nine staff began training on 18th January 2016. Additional staff will be recruited in May 2016, with a further planned intake in September 2016. A review of the establishment in

Force Operations room to meet the increased demands through new ways on working (Thrive, telephone resolution) is underway.

- 2.17 The introduction of THRIVE has resulted in a significant reduction in the number of priority graded incidents and an increase in both managed contact (ie resolved at first point of contact in FCC without deployment) and scheduled appointment incidents. Whilst such changes have improved the ability of the force to deal with incidents of threat, harm and risk, and managed officer deployments more effectively, it has resulted in calls taking longer to be dealt with in FCC, and as a consequence, the average wait time to answer has increased significantly.
- 2.18 Several changes to procedures such as THRIVE, coupled with the introduction of new computer systems has resulted in substantial training abstractions which has affected staffing levels. This has been unavoidable but will put the department in a position to provide a better service moving forward.
- 2.19 Since December there have been some technical issues within the contact centre which has affected performance. We continue to work closely with the supplier, and internally, to resolve these issues. Resolution will include the introduction of an automated switchboard function which will provide a more efficient and effective response to members of the public calling the force.

3. THRIVE

- 3.1 Thrive is an assessment tool being used by Derbyshire Constabulary in conjunction with the national decision making model to assess the potential threat to a victim and the identification of an appropriate response.
- 3.2 Introduced in November 2015 the program seeks to manage risk more effectively at the point of contact by delivering a more tailored victim service in line with the needs of the caller at the earliest opportunity. This could mean the deployment of a police officer or the provision of advice, signposting to a partner agency or the telephone resolution of a crime.
- 3.3 This process has also allowed us to realign resources to threat and risk and ultimately deliver better service to the community. A key statistic that supports this notion is that we have seen a significant reduction in the grading of priority calls sat alongside an increase in both managed contact and appointments. Since the introduction of thrive Derbyshire Constabulary is now better managing its complex demand and grading incidents commensurate with the assessment of threat, harm and risk.

	02/11/2014-06/01/2015	02/11/2015-06/01/2016	% Change
Immediate	14485	13405	-7.5%
Priority	18595	12512	-32.7%
Scheduled	2485	3776	52.0%
Managed contact	13669	16524	20.9%
Police Generated	4206	4569	8.6%

3.4 By being victim and not priority focused, and by ensuring we better engage with partner agencies, we aim to continue to deliver against our force commitment of providing a high-quality policing service to everyone in Derbyshire.

4. **SUMMARY**

4.1 The last 3-6 months has been an extremely challenging period for the department in respect of how quick we answer non-emergency calls.

4.2 We will continue to explore and develop all opportunities to improve performance, both in the short and long term, in order to improve our service to the public in this complex area of business.

5. **RECOMMENDATIONS**

5.1 To determine if the PCC can gain direct assurance that this area of business is being managed efficiently and effectively.

6. **IMPLICATIONS**

6.1 All implications are assessed and scored to the table below.

High – supporting explanation and narrative required and is contained within report

Medium – narrative to be contained within the report at the discretion of the author

Low – no narrative required.

	LOW	MEDIUM	HIGH
Crime & Disorder		X	
Environmental	X		
Equality & Diversity	X		
Financial	X		
Health & Safety	X		
Human Rights	X		
Legal	X		
Personnel		X	
Risk		X	

Contact details in the event of enquiries	Name: C/Superintendent S Gamblin External telephone number: 0300 122 4196 Email address: sgbenquiries@derbyshire.pnn.police.uk
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STRATEGIC GOVERNANCE BOARD
21 MARCH 2016
REPORT OF THE CHIEF CONSTABLE

12C: CONFIDENCE AND SATISFACTION UPDATE

1. PURPOSE OF THE REPORT

- 1.1 To update the Board concerning the latest work undertaken by the Derbyshire Constabulary to increase confidence and satisfaction.

2. INFORMATION AND ANALYSIS

- 2.1 Derbyshire Constabulary is committed, in line with objective 1 of the Police and Crime Commissioner's policing and crime plan, to support victims and witnesses. Ensuring that the communities of Derbyshire have confidence in the police and are satisfied in their dealings with the police is absolutely essential.
- 2.2 The force primarily uses the Crime Survey of England and Wales (CSEW) and User Satisfaction (USAT) Surveys to measure performance in this area. The Confidence and Ethics Board (CEB), chaired by the Deputy Chief Constable, continues to provide strategic oversight of these areas.
- 2.3 Appendix A shows that according to the latest CSEW figures confidence in Derbyshire Constabulary remains at a high level of 75%. The latest available information for USAT surveys shows that 83.5% of those victims of crime surveyed were satisfied with the service provided by the Derbyshire Constabulary.
- 2.4 USAT surveys provide the most comprehensive feedback about victim satisfaction and there are no new specific issues raised since the previous Strategic Governance Board (SGB). Dissatisfaction is generally caused by lack of follow up or communication (Kept Informed) or lack of a result or outcome to the case (Actions Taken) although following work undertaken by the service improvement team we have seen increases in satisfaction in these areas – Kept Informed for example has increased 2% in the past 12 months to 77%.
- 2.5 The Service Improvement team continue to regularly speak with officers and staff from around the force to promote the 'Think Victim' message and keep this at the forefront of the service provided. The crime/incident contract is an integral part of this process. The contract is currently being reviewed to bring it in line with the Victims Code of Practice (VCOP) 2015 with a launch of the revised version aimed for late spring.

- 2.6 During 2015 the Service Improvement team undertook an in-depth review of how victim satisfaction was managed at one policing section. This is now being repeated at a second section for comparison purposes. The intention is to then report to the CEB in early summer the detailed findings from these reviews. These findings will shape the 'Think Victim' service improvement plan going forward.
- 2.7 The Service Improvement team has also been working closely with the Public Protection unit to develop a victim contact strategy specific to the area of Child Sexual Exploitation (CSE). Recognising the effect this type of crime can have on the victim and their families and friends is important so that the force hears the voice of the victim and gets it right. A CSE specific crime contract has been developed that includes the opportunity to complete an on-line survey, anonymously or not, so that from the moment the crime is reported we can receive feedback.
- 2.8 In October 2015 the force expanded the use of text messaging to give officers and staff another tool for keeping victims updated. Initial evidence is that this has been well received by victims, and is being utilised by officers where other methods of contact have been difficult or where it is more convenient for the victim.
- 2.9 The completion of additional surveys for victims of Domestic Abuse (DA) will commence from April 2016, with results being reported back to the Home Office. It had been hoped to have launched this earlier, however the force had to be absolutely confident any data passed in order for the survey to be completed did not put the victim at any further risk.
- 2.10 Derbyshire completes additional USAT surveys with Black and Minority Ethnic (BME) victims to try to understand why this community sometimes appear less satisfied than white victims. The Satisfaction Gap varies and has been as low as 3% over the past year. The last calculation in December 2015 suggested this gap was 7%. The force continues to explore the reasons for this with members of the Independent Advisory Group (IAG) and our partners. Case reviews confirm there is no difference in service level. In addition to the extra surveys, a letter is sent to each BME victim of crime asking them to contact the force should they think things could have been done better or if they are unhappy with the service received. Any issues are then passed to the local Inspector to be resolved with the victim.
- 2.11 In conjunction with the Service Improvement Team the Criminal Justice Department (CJ) are also promoting 'Think Victim'.
- 2.12 In autumn 2015 a 'Think Victim' event for eighty Police Sergeants and Witness Care Unit staff was held. The event included a powerful speech from a victim of DA and a series of short workshops: trauma responses to crimes such as sexual assault; domestic abuse and the reasons victims may be reluctant to report; victim considerations relating to file quality; information about the Office of the Police and Crime Commissioner; information about the Witness Care Unit; and information about 'what makes a good Officer in Charge'. Feedback was very positive, which included a comment on how the DA victim and the speech they gave would always be remembered.

- 2.13 CJ is also launching a scheme aimed at newly promoted Sergeants who will spend a day within the department increasing their understanding of how to support victims through the court process.
- 2.14 Rate My Service was launched in December 2014 and to date the force has received only 39 responses, all of which have been extremely positive. Respondents are directed to 101 or the force website should they need to speak to an officer about their feedback.
- 2.15 In November 2015 the THRIVE (Threat Harm Risk Investigation Vulnerability Engagement) risk assessment tool was launched within the Force's contact centre. This is intended to ensure that a caller's needs are appropriately assessed at source and dealt with to the benefit of the caller. THRIVE has resulted in a 52% increase in the number of scheduled appointments made which ensures an officer is available at a time convenient to the caller. The THRIVE process has not resulted in any rise in complaints – however it is one reason for an increase in the time taken to answer calls within the contact centre which has resulted in a decrease in the satisfaction measure of 'ease of contact' from 92.7% satisfied (year to date from April 2015) to 92% satisfied in February. There is work on-going within the call centre, with the support of the service improvement team, to ensure that any delays are managed wherever possible.
- 2.16 Members of the public are also able to provide feedback to the force through a 'Contact Us' page on the force website. Comments received in this way are personally responded to by an officer and actioned as appropriate, including formal complaints.

3. RECOMMENDATIONS

- 3.1 To determine if the PCC can gain direct assurance that this area of business is being managed efficiently and effectively.

4. IMPLICATIONS

All implications are assessed and scored to the table below.

HIGH – supporting explanation and narrative required and to be contained within the report

MEDIUM – narrative to be contained within the report at the discretion of the author

LOW – no narrative required

	LOW	MEDIUM	HIGH
Crime and Disorder	X		
Environmental	X		
Equality and Diversity		X	
Financial	X		
Health and Safety	X		
Human Rights	X		
Legal	X		
Personnel	X		

Contact details in the event of enquiries	Name: Chief Superintendent Sunita Gamblin External telephone number: 0300 122 4196 Email address: sgbenquiries@derbyshire.pnn.police.uk
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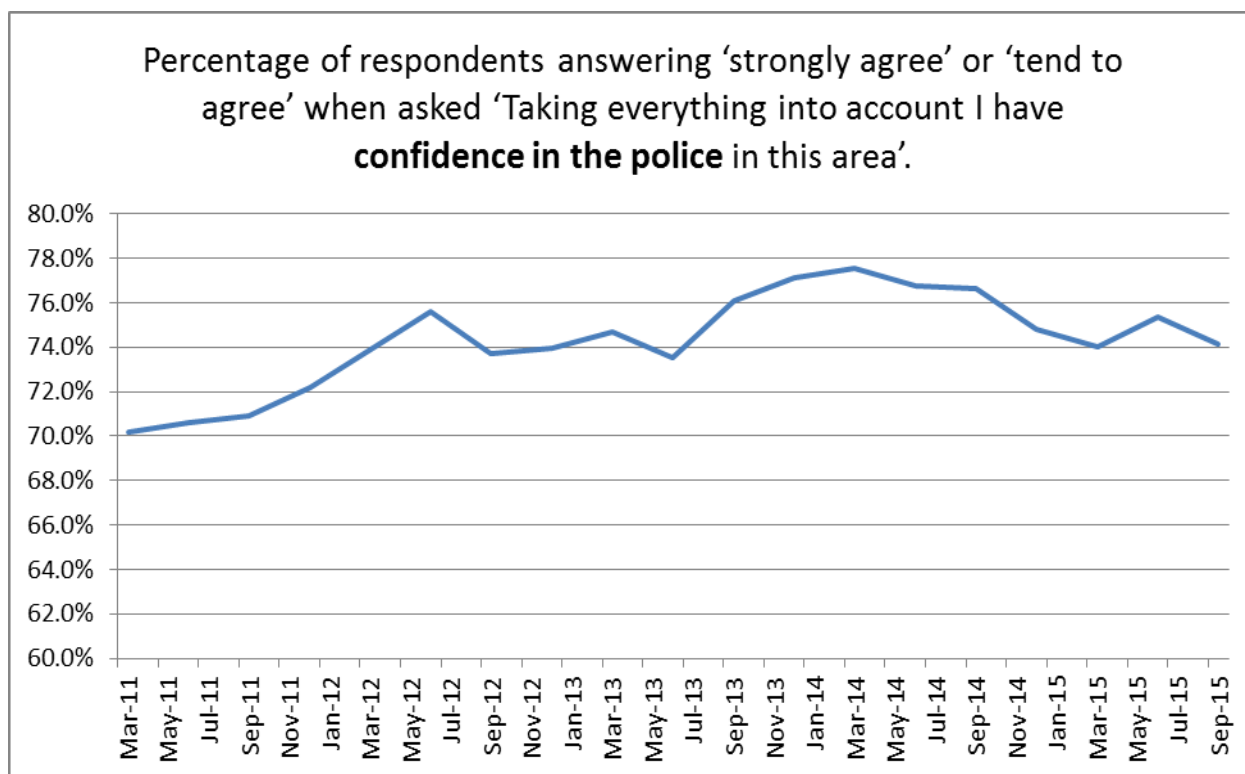
ATTACHMENTS

Appendix A Confidence and Satisfaction Overview

Confidence and Satisfaction

Crime Survey in England and Wales – “Overall Confidence”

Following twelve months of continued increases towards the end of 2013 and beginning of 2014 results have fallen back slightly.

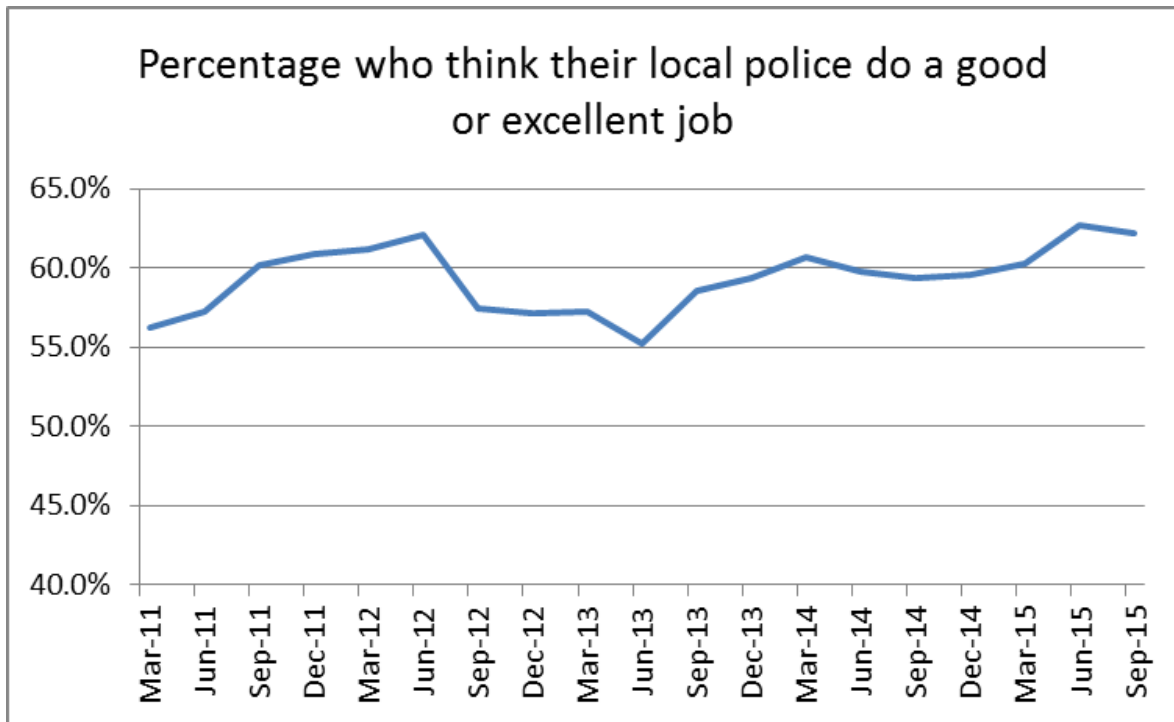


The following table shows the current performance and national and regional rank. Information from the 12 months ending September 2014 is shown in brackets:

Derbyshire	National Rank	Regional Rank
74.2% (76.6%)	24th (19 th)	3rd (2 nd)

Derbyshire has seen an decrease in performance in comparison to the previous year of 2.4%. Due to this, Derbyshire’s national position has fallen by one place to five places nationally. Derbyshire are now third in the region.

Crime Survey in England and Wales – “Police do a good or excellent job”



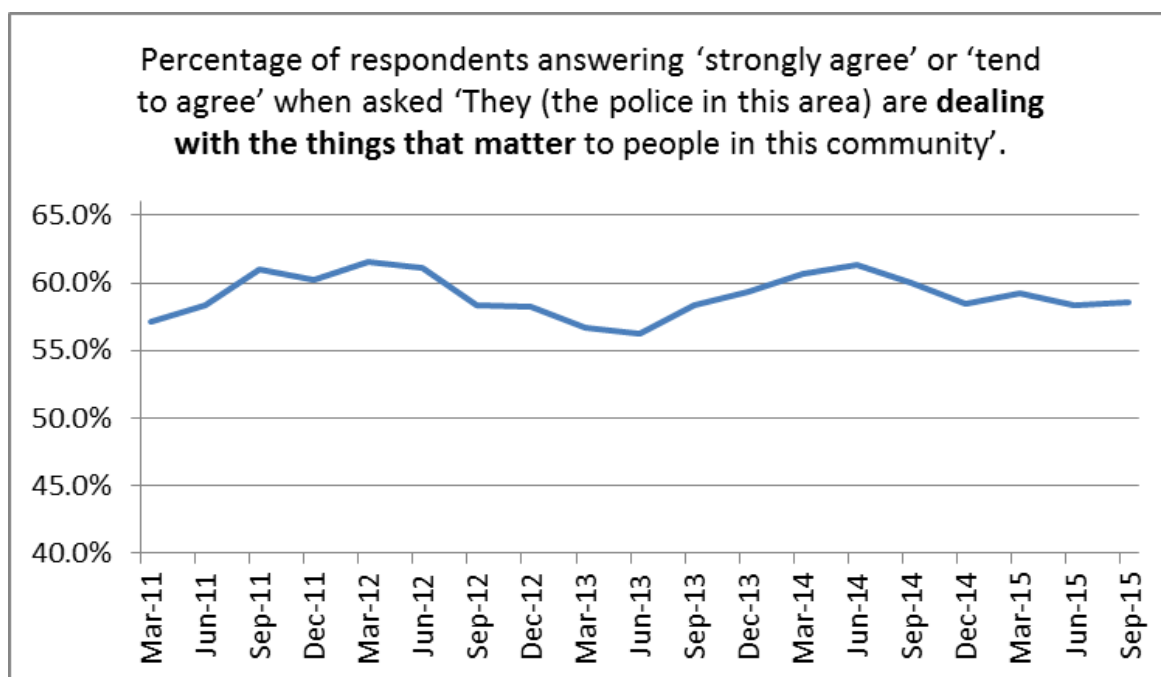
Although this measure showed some reductions in the 6 months post March '14 this has not recovered and remains is now at the highest level in four years. Information from the 12 months ending September 2014 is shown in brackets:

The following table shows the current performance and national and regional rank.

Derbyshire	National Rank	Regional Rank
62.2% (59.3%)	23rd (31 st)	3rd (4 th)

The last twelve months has seen the proportion of people that think, that the Derbyshire Constabulary do a good or excellent job, increase from 59.3% to 62.2%. This increase has resulted in an increase in the national position of eight places, and by one place regionally.

Crime Survey in England and Wales – “Community Priorities”



After continual rises in this measure between Jun '13 and Jun '14 there was a fall in the proceeding six months that has now plateaued. Information from the 12 months ending September 2014 is shown in brackets:

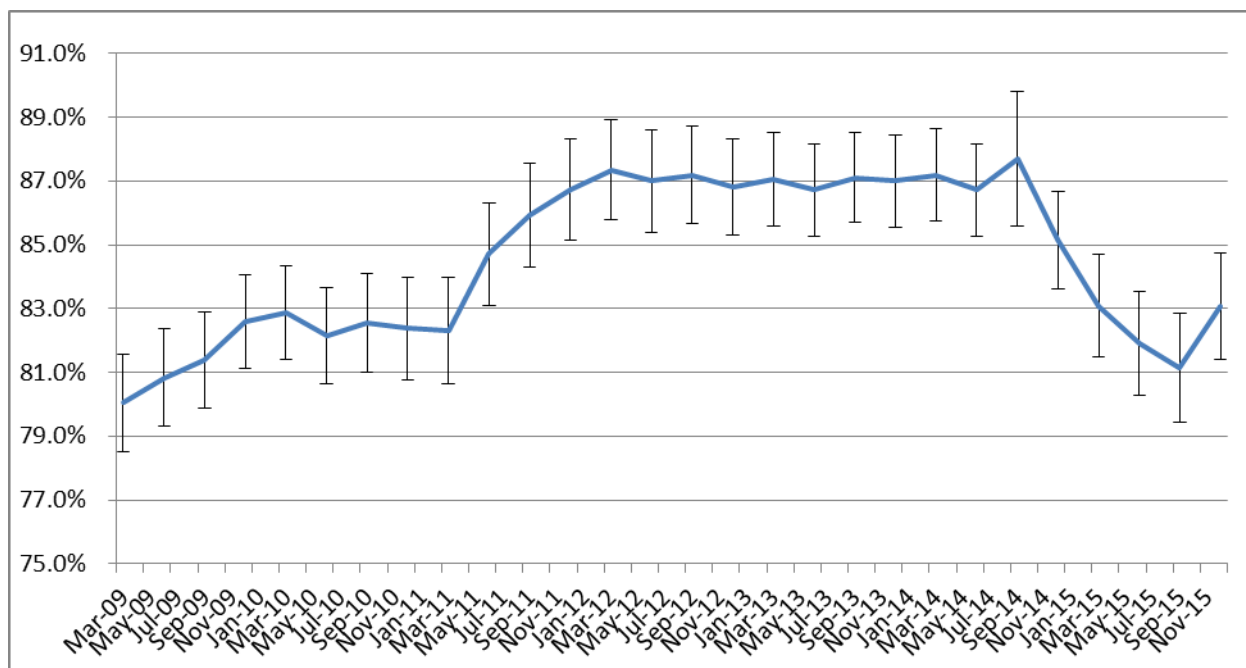
The following table shows the current performance and national and regional rank.

Derbyshire	National Rank	Regional Rank
58.6% (60%)	30th (30 th)	3rd (4 th)

The level of confidence in this area has decreased by 1.4% compared to the same period of the previous year. This decrease has not resulted in Derbyshire's national rank changing but has resulted in the regional rank improving by one.

User Satisfaction

The following chart shows the whole experience satisfaction level since March 2010:



Over the last two years performance has fallen although recent months have shown an upturn in performance.

The following table included the latest published information for the period 12 months ending December 2015. National ranking is shown in brackets.

	This Year	12 months ending December 2014	Significant Change
Whole Experience	83.1% (30 th)	85.1% (21 st)	Not Significant
Ease of Contact	92.7% (34 th)	94.5% (27 th)	Not Significant
Actions Taken	77.8% (30 th)	78.8% (26 th)	Not Significant
Kept Informed	77.9% (11 th)	75.4% (29 th)	Not Significant
Treatment	92.9% (30 th)	93.1% (33 rd)	Not Significant
Hate Crime*	80.9% (22 nd)	n/a	n/a
White Whole Experience	83.8% (22 nd)	85.2% (18 th)	Not Significant
BME Whole Experience	77.7% (26 th)	74.2% (40 th)	Not Significant

*Hate Crime is for the period April to December 2015 only and included in the 'This Year' column.

National information for the type of offence is not available except for Racist Incidents. All user satisfaction diagnostics have seen slight falls in performance although none of the changes has been significant.

Over the last twelve months, there have been some slight changes in performance in relation to user satisfaction but none of the changes are significant compared to the previous year's performance. Derbyshire's positions nationally have also changed slightly across the areas covered. The most noticeable change relates to being kept informed which has improved from 29th in England and Wales to 11th. Despite this noticeable uplift, this improvement is still not significant compared to the previous year due to the size of the confidence intervals.

STRATEGIC GOVERNANCE BOARD
21 MARCH 2016
REPORT OF THE CHIEF CONSTABLE

12D: HMIC ASSESSMENT 2015

1. PURPOSE OF THE REPORT

- 1.1 To report to the Office of the Police and Crime Commissioner the findings of Her Majesty's Inspector of Constabulary (HMIC) 2015 PEEL assessment following their 2015 inspection programme.

2. INFORMATION AND ANALYSIS

- 2.1 On 25 February the HMI with responsibility for Derbyshire (HMI Billingham) published her assessment of Derbyshire Constabulary based on their PEEL assessment of 2015.
- 2.2 This draws on findings from specific inspections which included efficiency, effectiveness, legitimacy and leadership. All of which have been previously reported on to this meeting.
- 2.3 Derbyshire Constabulary were graded as good in every area.
- 2.4 Twenty three out of the forty three forces nationally were graded as good, or better, in every area.
- 2.5 Some of HMI Billingham's comments included:-
"I am very pleased with the performance of Derbyshire Constabulary in keeping people safe and reducing crime."
"The force provides a good service in identifying and responding to the needs of vulnerable people, including victims of domestic abuse."
"I have been particularly impressed by the force's outstanding work on disrupting the activity of organised crime groups."
- 2.6 The next full assessment is expected in March 2017.

3. RECOMMENDATIONS

- 3.1 To determine if the PCC can gain direct assurance that this area of business is being managed efficiently and effectively.

4. IMPLICATIONS

All implications are assessed and scored to the table below.

HIGH – supporting explanation and narrative required and to be contained within the report

MEDIUM – narrative to be contained within the report at the discretion of the author

LOW – no narrative required

	LOW	MEDIUM	HIGH
Crime and Disorder	X		
Environmental	X		
Equality and Diversity	X		
Financial	X		
Health and Safety	X		
Human Rights	X		
Legal	X		
Personnel	X		

Contact details in the event of enquiries	Name: Chief Superintendent Sunita Gamblin External telephone number: 0300 122 4196 Email address: sgbenquiries@derbyshire.pnn.police.uk
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BACKGROUND PAPERS

1. The assessment can be viewed at
<https://www.justiceinspectorates.gov.uk/hmic/derbyshire/>

STRATEGIC GOVERNANCE BOARD
21 MARCH 2016
REPORT OF THE CHIEF CONSTABLE

12E: HMIC 2015 LEADERSHIP ASSESSMENT

1. PURPOSE OF THE REPORT

- 1.1 To report to the Office of the Police and Crime Commissioner the findings of Her Majesty's Inspector of Constabulary (HMIC) 2015 PEEL inspection into leadership - how well led Derbyshire Constabulary is at every rank and grade of the organisation.

2. INFORMATION AND ANALYSIS

- 2.1 Throughout their PEEL assessment programme for 2015 HMIC considered leadership within Derbyshire Constabulary.
- 2.2 This report was published on 25 February 2015.
- 2.3 Unlike some other areas of the PEEL programme forces, including Derbyshire, were not given a graded judgement in this area. The report is instead based on a narrative
- 2.4 HMIC sought to answer four questions;
- How well does the force have a clear understanding of the current state of its leadership at every level?
 - How well has the force provided a clear and compelling sense of the future direction of the organisation?
 - How is the force developing leadership, motivating the workforce and encouraging staff engagement?
 - To what extent is leadership improving the effectiveness, efficiency and legitimacy of the force?
- 2.5 HMIC made the following comment:-
- “Derbyshire Constabulary’s senior leadership team instils a people-focused leadership style which is based on values rather than performance targets. There is a culture of treating people well, which leads to better quality of outcomes and improved performance.”
- 2.6 The report highlighted the positive approach taken through the ‘Just Lead’ campaign which clearly set the standards expected of all leaders from sergeant and above.

- 2.7 The priority based budgeting system (PBB) was highlighted as ensuring the best mix of leadership skills were available to meet upcoming challenges.
- 2.8 During their inspection HMIC staff unambiguous about the need to prioritise resources towards areas of risk and threat.
- 2.9 HMIC noted that when reviewing their staff's performance the Constabulary focused on personal development rather than the quantity of work they might do.
- 2.10 HMIC quoted:-
"Leadership in Derbyshire has resulted in a stronger focus on their legitimacy in the way it keeps people safe and reduces crime."
- 2.11 Vulnerability will continue to be assessed by HMIC as part of PEEL. The timetable for 2016 inspections has not yet been confirmed.

3. RECOMMENDATIONS

- 3.1 To determine if the PCC can gain direct assurance that this area of business is being managed efficiently and effectively.

4. IMPLICATIONS

All implications are assessed and scored to the table below.
HIGH – supporting explanation and narrative required and to be contained within the report
MEDIUM – narrative to be contained within the report at the discretion of the author
LOW – no narrative required

	LOW	MEDIUM	HIGH
Crime and Disorder		X	
Environmental	X		
Equality and Diversity	X		
Financial	X		
Health and Safety	X		
Human Rights	X		
Legal	X		
Personnel	X		

Contact details in the event of enquiries	Name: Chief Superintendent Sunita Gamblin External telephone number: 0300 122 4196 Email address: sgbenquiries@derbyshire.pnn.police.uk
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BACKGROUND PAPERS

1. The national vulnerability report can be viewed at
<http://www.justiceinspectorates.gov.uk/hmic/wp-content/uploads/police-effectiveness-vulnerability-2015.pdf>
2. Derbyshire constabulary's report can be viewed at
<http://www.justiceinspectorates.gov.uk/hmic/wp-content/uploads/police-effectiveness-vulnerability-2015-derbyshire.pdf>

STRATEGIC GOVERNANCE BOARD
21 MARCH 2016
REPORT OF THE CHIEF CONSTABLE

12F: HMIC 2015 EFFECTIVENESS INSPECTION

1. PURPOSE OF THE REPORT

- 1.1 To report to the Office of the Police and Crime Commissioner the findings of Her Majesty's Inspector of Constabulary (HMIC) 2015 inspection into how effective Derbyshire Constabulary is at keeping people safe and reducing crime.

2. INFORMATION AND ANALYSIS

- 2.1 In 2015, HMIC conducted their second effectiveness inspection of Derbyshire Constabulary as part of their 2015 PEEL inspection programme.
- 2.2 In July 2015, seven inspectors from HMIC visited the force over a period of five days. The force had agreed to act as the pilot force for this inspection allowing Derbyshire to help shape the nature and scope of the inspection. This had been preceded by a request for various documents and data sets to allow HMIC to consider various aspects of the force's service provision.
- 2.3 The force was then re-visited in October to allow for any updates to be captured since the pilot.
- 2.4 During the visit, inspectors spoke to senior officers in order to fully understand the strategic direction of the force. They also spoke with strategic leads in several areas of business, including: Integrated Offender Management, a BCU Commander, Force OCG lead and several staff associations.
- 2.5 Inspectors also met with operational officers and staff through a number of focus groups (consisting of 8-12 attendees) as well as through a considerable number of visits to stations and departments across the county. These visits (referred to as 'reality testing') allowed inspectors to speak to staff in their own work places and obtain a view from the frontline.
- 2.6 Finally, inspectors also spoke with a number of partners from those agencies with whom the force works on community safety issues.
- 2.7 The inspection was based around one core question which was further broken down into four sub-questions. They were:-
- How effective is the force at keeping people safe and reducing crime?
 - How effective is the force at preventing crime and ASB, and keeping people safe?

- How effective is the force at investigating crime and managing offenders?
 - How effective is the force at protecting those from harm those who are vulnerable and supporting victims?
 - How effective is the force at tackling serious and organised crime, including its arrangements for fulfilling its national policing responsibilities?
- 2.8 When reporting on findings within their PEEL programme HMIC aim to give forces a grading in relation to the question set. These gradings range from:
- Inadequate
 - Requires Improvement
 - Good
 - Outstanding
- 2.9 On Thursday 18 February, HMIC published their national findings into the effectiveness of the police service in England and Wales. They also released individual findings for all 43 forces, including Derbyshire.
- 2.10 Derbyshire was given a grading within this report of GOOD overall and was given a further three gradings of good and one of outstanding in relation to the sub questions.
- 2.11 The force was also graded as good overall in the 2014 PEEL effectiveness assessment, although it should be noted that the sub-questions have since changed and therefore a direct comparison of these is not possible.
- 2.12 In summary, the force report states:-
- Derbyshire Constabulary is good at keeping people safe and reducing crime. The constabulary has an effective approach to crime and anti-social behaviour prevention and it works extremely well with others to keep people safe, including protecting victims and the most vulnerable people. The quality of crime investigation is good and the constabulary works well to stop re-offending. It is outstanding at disrupting the activity of organised crime groups and it has arrangements in place to ensure that it can fulfil its national policing responsibilities.
- 2.13 HMIC also noted that the force works well with other agencies to solve problems in neighbourhoods, including intervening early to stop them from escalating.
- 2.14 The work the force has undertaken to identify and protect the most vulnerable members of our communities was recognised.
- 2.15 In the area of serious and organised crime (SOC), HMIC considered the force's approach to be outstanding. They stated the force has an in-depth understanding of the threat posed by SOC.
- 2.16 Two areas for improvement were recommended.
- 2.17 One was to more routinely evaluate tactics, both internally and with partners, in order to continue to improve the approach to prevention of crime and disorder. In answer to this a 'what works' approach is being taken by the force. This provides a one stop shop for officers and staff to review tactics and

learn what has worked well locally, nationally, and through signposting to the College of Policing, internationally.

- 2.18 The second was to ensure that all staff had the appropriate training for the investigations they were involved in. This arose from the view that some PCSOs were investigating crimes – the approach the force takes is that PCSOs will not routinely be allocated crimes for investigation but for follow up and to provide reassurance to the victim. It also provides a link to the safer neighbourhood team for some crimes committed in their area.
- 2.19 The force is pleased HMC recognised that in Derbyshire when a crime has occurred, the constabulary acts quickly and carries out high quality investigations, including making sure victims are safe and keeping them informed about how their cases are progressing. The constabulary works well to identify, investigate and bring to justice repeat and dangerous offenders and to stop them re-offending.
- 2.20 The force will continue to be assessed in these areas through HMC's PEEL inspection programme in 2016 although no inspection dates are currently known.

3. **RECOMMENDATIONS**

- 3.1 To determine if the PCC can gain direct assurance that this area of business is being managed efficiently and effectively.

4. **IMPLICATIONS**

All implications are assessed and scored to the table below.

HIGH – supporting explanation and narrative required and to be contained within the report

MEDIUM – narrative to be contained within the report at the discretion of the author

LOW – no narrative required

	LOW	MEDIUM	HIGH
Crime and Disorder		X	
Environmental	X		
Equality and Diversity	X		
Financial	X		
Health and Safety	X		
Human Rights	X		
Legal	X		
Personnel	X		

Contact details in the event of enquiries	Name: Chief Superintendent Sunita Gamblin External telephone number: 0300 122 4196 Email address: sgbenquiries@derbyshire.pnn.police.uk
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BACKGROUND PAPERS

1. The national efficiency report can be viewed at
<http://www.justiceinspectorates.gov.uk/hmic/wp-content/uploads/peel-police-efficiency-2015.pdf>
2. Derbyshire constabulary's report can be viewed at
<http://www.justiceinspectorates.gov.uk/hmic/wp-content/uploads/derbyshire-police-efficiency-2015.pdf>

STRATEGIC GOVERNANCE BOARD
21 MARCH 2016
REPORT OF THE CHIEF CONSTABLE

12G: RESTORATIVE JUSTICE DATA

1. PURPOSE OF THE REPORT

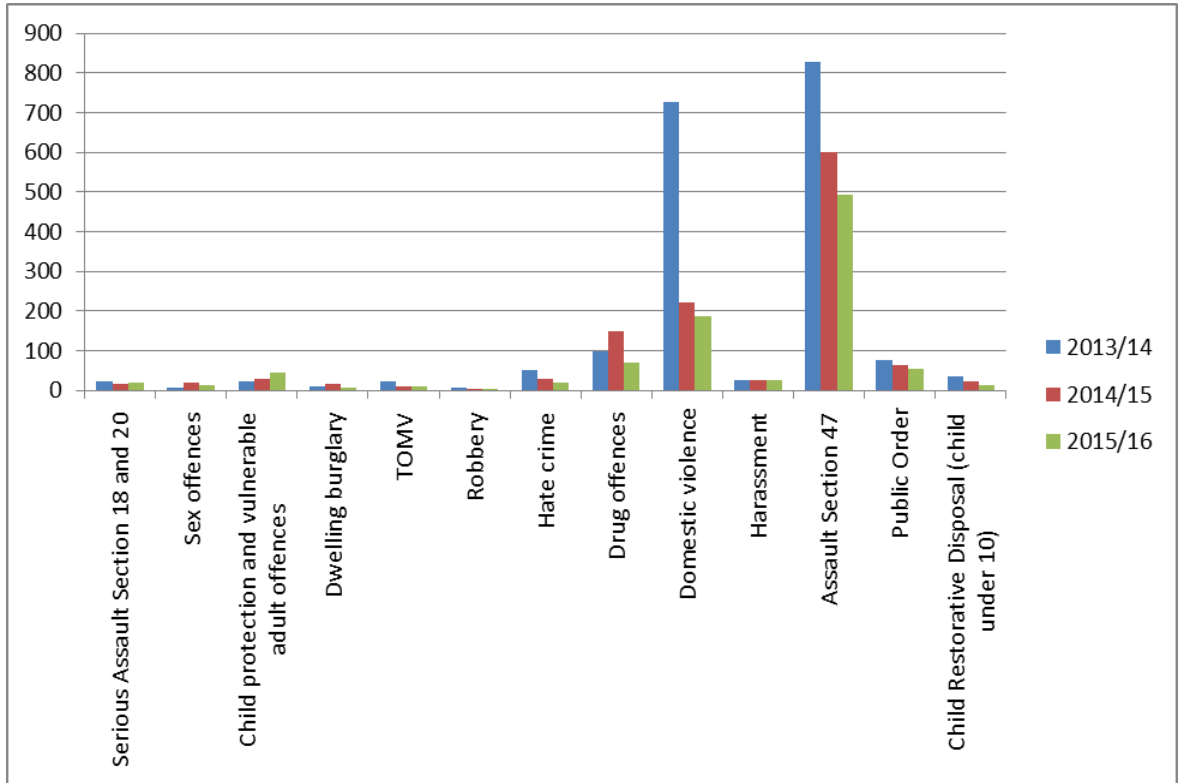
- 1.1 To provide to the Police and Crime Commissioner and to the Derbyshire public a breakdown of Community Remedy and Restorative Justice data for the last 3 financial years.

2. INFORMATION AND ANALYSIS

- 2.1 Community Remedy is a restorative process with an Out Of Court Disposal for Low Level Crime and Anti-Social Behaviour where the victim of an offence can choose from 13 different restorative outcomes. This is managed by the police.
- 2.2 Out of Court Restorative Justice is a restorative process with an Out Of Court Disposal for more serious crime or complex circumstances. This is managed by Remedi.
- 2.3 Prior to October 2014, the Constabulary combined Community Remedy and Restorative Justice together and called it Restorative Justice. The following data has been split into the current Community Remedy and Restorative Justice and this has been simulated for April 2013 to October 2014 in order for the data to be comparable.

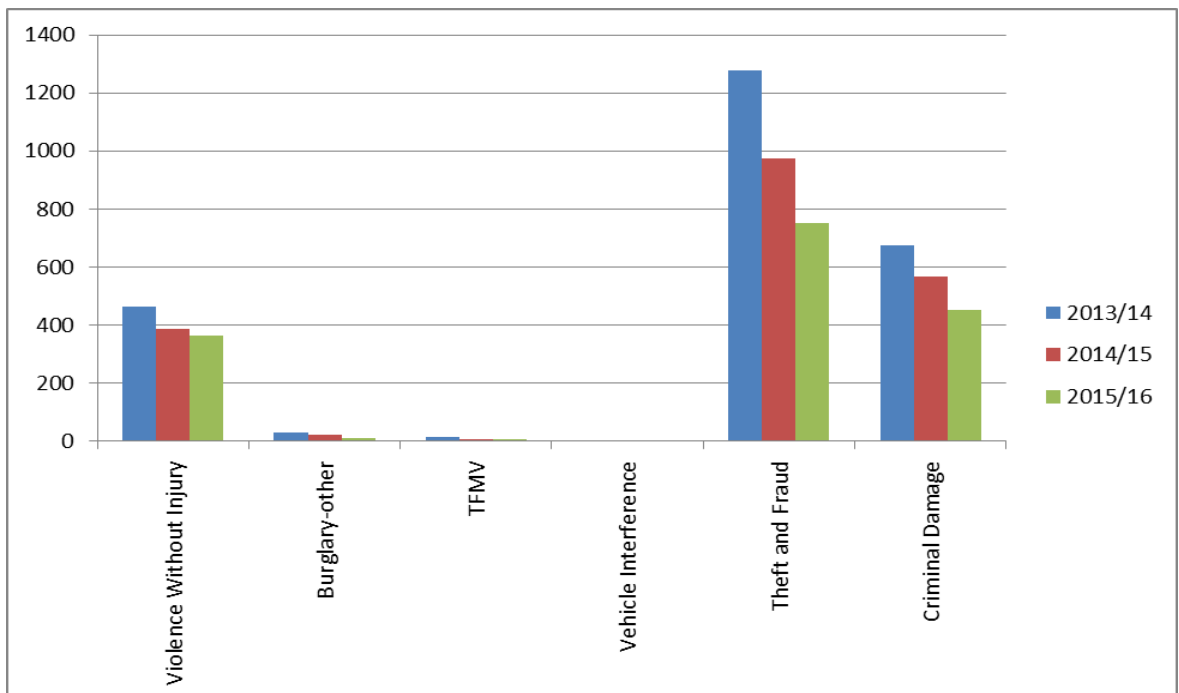
2.4 Restorative Justice

	2013/14	2014/15	2015/16: Apr to Feb
Serious Assault Section 18 and 20	24	16	20
Sex offences	7	19	13
Child protection and vulnerable adult offences	22	29	45
Dwelling burglary	9	15	7
TOMV	23	10	11
Robbery	6	2	3
Hate crime	50	28	18
Drug offences	98	150	69
Domestic violence	727	221	186
Harassment	25	27	25
Assault Section 47	827	599	493
Public Order	77	62	55
Child Restorative Disposal (child under 10)	34	23	13



2.5 Community Remedy

	2013/14	2014/15	2015/16: Apr to Feb
Violence Without Injury	464	387	362
Burglary-other	28	22	11
TFMV	14	8	7
Vehicle Interference	3	2	1
Theft and Fraud	1277	973	753
Criminal Damage	673	566	451



- 2.6 Current Constabulary systems do not allow the collection of data to exactly match the Community Remedy and Restorative Justice descriptions. Where there is a subjective test required for a Community Remedy or Restorative Justice decision (e.g. Perpetrator has significant offending history), these are not able to be included at present. It is anticipated that a more accurate summary of data will be possible in the future using Niche and data collection from Remedi.
- 2.7 There is some duplication of data ie any S.47 Assaults which are also Domestic Violence offences are included in both the S.47 data and the Domestic Violence data. This explains why S.47 Restorative Justice disposals have significantly reduced in a similar way to Domestic Violence following the removal of intimate partner assaults from the options for RJ.

3. RECOMMENDATIONS

- 3.1 To determine if the PCC can gain direct assurance that this area of business is being managed efficiently and effectively.

4. IMPLICATIONS

All implications are assessed and scored to the table below.

HIGH – supporting explanation and narrative required and to be contained within the report

MEDIUM – narrative to be contained within the report at the discretion of the author

LOW – no narrative required

	LOW	MEDIUM	HIGH
Crime and Disorder		X	
Environmental	X		
Equality and Diversity	X		
Financial	X		
Health and Safety	X		
Human Rights	X		
Legal	X		
Personnel	X		

Contact details in the event of enquiries	Name: Chief Superintendent Sunita Gamblin External telephone number: 0300 122 4196 Email address: sgbenquiries@derbyshire.pnn.police.uk
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STRATEGIC GOVERNANCE BOARD
21 MARCH 2016
REPORT OF THE CHIEF CONSTABLE & TREASURER

14A: FINANCE BRIEFING – PERIOD 10

1. PURPOSE OF THE REPORT

- 1.1 This report provides an overview of the financial position for the Force as a whole as a period 10 – end of January 2016.

2. INFORMATION AND ANALYSIS

- 2.1 The budget is now monitored against the revised budget that was approved in December. At that stage the report declared an under-spend of some £1.5m that has now been added to reserves.
- 2.2 At the revised budget statement there was still a further projected under-spend of some £1m that had not been added to reserves on the basis that it may be needed for unforeseen and urgent spending by the year end.
- 2.3 So far there have been no unexpected additional pressures on the budget and the latest monitoring position shows that the under-spend has in fact increased slightly from £1.267m in the last period to some £1.334m.
- 2.4 The main area of under-spend continues to be around police staff costs with a particularly high turnover of staff within the contact management centre and the loss of some staff within Criminal Justice due to re-location. These savings have been partially reduced by additional overtime in Contact Management.
- 2.5 Investment returns continue to be suppressed with returns still lower than the previous financial year. They are also likely to drop further as long term investments at a slightly higher rate are repaid.
- 2.6 In relation to the capital programme major building schemes (the new joint headquarters) and IS schemes (major system replacements) mean that a much larger proportion of the programme will be delivered in this financial year.

3. RECOMMENDATIONS

- i. That the Commissioner notes the current financial position of the Derbyshire Police as set out in the Finance Briefing Document.

4. IMPLICATIONS

	LOW	MEDIUM	HIGH
Crime & Disorder	X		
Environmental	X		
Equality & Diversity	X		
Financial		X	
Health & Safety	X		
Human Rights	X		
Legal	X		
Personnel	X		

Contact details in the event of enquiries	Name: Chief Superintendent Sunita Gamblin External telephone number: 01773 572020 Email address: sgbenquiries@derbyshire.pnn.police.uk
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ATTACHMENTS

Appendix A Finance Briefing (Period 10)

FINANCIAL BRIEFING – DERBYSHIRE POLICE

Executive Summary

Finance

	Last Month (December)	This Month (January)
Budget Projection	£1.267m under-spend	£1.334m under-spend
Collaboration	£0.004m over-spend	£0.004 over-spend
Treasury Management Return	0.498%	0.497%
Capital Programme committed	59%	68%
Reserves (projected)	£40.2m	£40.2m

The monitoring has now been carried out against the revised budget that already captures a £1.5m underspend (including a £70,000 under-spend on collaboration). The projected year end level has grown slightly during January by some £67,000. There are no significant new variances to report that have contributed to this.

Estates

The estates team have worked with fire to complete the specification for the new joint training and firearms range. A planning application has now been submitted and work is being tendered for previous helicopter base and hangar to locate existing operations within the workshops to enable the training and firearms range to commence. Condition surveys have now been prepared for all force buildings and are being assessed. Discussions are also commencing with the Fire Service to look at further co-location of police and fire teams over our existing estate. Specific proposals are being developed for the co-location of police teams at Ashbourne and Bakewell.

IS

The implementation date for Command and Control has been rescheduled to Autumn 2016. Site testing highlighted a major issues that we have worked with the supplier to address. This means that further testing is now needed to ensure that this system can be implemented safely. The ICCS solution remains a risk to the force and again we are working with the supplier to make this more resilient.

Procurements

The following table shows the current level of procurement activity. There are now a steady flow of procurements being completed but as the table demonstrate new procurement soon take their place. It is good to note that the new in-house team has established strong relationships with business heads they are capturing an increasing number of procurements.

		Values
Procurements underway	28	£10,000 - £4m
Procurements at scoping stage	8	
Procurements Completed last month	7	£9,500 - £256,000

Many of the completed procurements this month centred on specialist IS equipment. Major contracts for Laundry and CCTV maintenance have also been let during this period.

FINANCIAL BRIEFING – DERBYSHIRE POLICE

Overall Financial Performance	Precept Original Budget £000	Revised Budget * £000	Expected Year-end Projection £000	Variance £000
Office of the PCC	1,032	1,032	937	(95)
Grants & Commissioning	1,434	1,434	1,434	-
Income & Accounting (incl MOJ)	1,374	1,790	1,840	50
Derbyshire Constabulary	157,796	155,751	154,461	(1,289)
Budget Requirement For The Year	161,636	160,007	158,672	(1,334)
Transfer to / (from) Operational Funding Reserve *	(129)	800	800	-
Transfer to / (from) General Reserve *	-	700	700	-
Central and Precept Funding For The Year	161,507	161,507	160,172	(1,334)

* Note : agreed & approved per the Revised Budget Report submitted to the SGB on 14th December 2015

The financial position for the Constabulary has been reviewed up to and including the end of January 2016 (period 10). Variances shown above have been measured against the Revised Budget, approved at the SGB on 14th December 2015.

The projected year-end position of an underspend of £1.334m is consistent with the position for the end of December 2015. From last month the underspend has slightly increased by £0.067m.

There are no new variances or changes worthy of note from those reported last month.

FINANCIAL BRIEFING – DERBYSHIRE POLICE

Key Variances			
Anticipated Savings	£000	Additional Spending	£000
Police Officer Salaries (incl Overtime)	(22)	Police Pensions	348
Police Staff Pay	(901)	Police Staff Overtime	362
		Indirect Staff Costs	48
Premises Costs		Premises Costs	
Remote Storage Facility	(14)	Bio Mass Boiler	95
Utilities	(37)		
Various	(24)		
Transport Costs			
Commissioning / Decommissioning	(27)		
Tyres	(25)		
Fuel	(112)		
Travel	(64)		
Various	(59)		
Supplies & Services and Agency Costs		Supplies & Services and Agency Costs	
Equipment	(54)	Photocopiers	91
Interpreters	(48)	Uniform	75
IS Costs	(130)	Stray Animals	25
Forensics	(12)	Various	66
Income		Income	
Local Authority - Contributions	(52)	POCA (Non-incentivisation) Income	46
Firearms Licences	(57)		
Mast Rent	(93)		
Contractor Vetting	(30)		
Various	(297)		
Regional & National Operations	(103)		
Grants & Partnerships			
Public Protection Panel	(129)		
Safer Derbyshire Partnership	(16)		
Various	(89)		
Office of the PCC	(95)		
TOTAL	(2,490)	TOTAL	1,156

FINANCIAL BRIEFING – DERBYSHIRE POLICE

Collaboration

Collaboration	Original Budget £000	Revised Budget £000	Projected Out-turn £000	Variance £000
Cash Contributions	5,647	5,681	5,681	-
Officers in Kind Contributions	1,789	1,759	1,759	-
Non-shared Contributions - E M Major Crime Unit	1,953	1,884	1,888	4
Non-shared Contributions - Contrib to Software Maint	20	15	15	-
TOTAL	9,409	9,339	9,343	4

Treasury Management

	Previous Year £m	Original Budget £m	Revised Budget £m	This Month £m	Last Month £m
PWLB & Transferred Debt	6.557	6.011	6.011	6.192	6.221
PFI Liabilities	12.683	12.022	12.022	12.132	12.188
Total Borrowing	19.240	18.033	18.033	18.324	18.409
Total Average Investments	48.08	50.00	42.50	41.26	42.19
Total Investment Income	(0.249)	(0.280)	(0.210)	(0.205)	(0.192)
Average Interest Earned	0.498%	0.54%	0.495%	0.498%	0.497%
Average LIBID Rate	0.35%			0.36%	0.36%
Base Rate	0.50%	0.50%	0.50%	0.50%	0.50%

It is estimated that total investment income by the end of the financial year will be £210k.

The equivalent rates we were earning at the same time last year was 0.50%, compared to 0.498% this year. The average weekly amount invested was £49.68m at the same time last year compared to £41.26m this year.

FINANCIAL BRIEFING – DERBYSHIRE POLICE

Capital Programme							
	Buildings £m	Equipment & vehicles £m	IT £m	Invest to Save £m	EMCTIU £m	Regional lead force £m	Total £m
Actual to 29 January 2016	3427	580	2290	0	86	413	6,796
Commitments & Contracts to be paid	65	630	1039	0	94	27	1,855
Total to 29 January 2016	3,492	1,210	3,329	0	180	440	8,651
Revised Capital Programme	6,255	1,269	5,033	29	199	0	12,785
Budget remaining	2,763	59	1,704	29	19	(440)	4,134

Reserves					
	Balances at 31/03/15	Projected Movements 2015/16	Transfers Between Reserves	Projected Contributions to Capital 2015/16	Estimated Balances at 31/03/16
	£000	£000	£000	£000	£000
GENERAL RESERVES	3,300	700			4,000
Useable:-	32,961	(17)	0	(1,952)	30,992
Non-useable:-	5,492	(234)	0	-	5,258
TOTAL EARMARKED RESERVES	38,453	(251)	0	(1,952)	36,250
TOTAL RESERVES	41,753	449	0	(1,952)	40,250

Note

The projected movements on reserves are those proposed within the 2015/16 Revised Budget report which was approved at SGB on 14th December 2015.

FINANCIAL BRIEFING – DERBYSHIRE POLICE

Detailed Budget Analysis					Appendix A	
	Precept Original Budget £000	Revised Budget * £000	Expected Year-end Projection £000	Variance £000		
Derbyshire Police						
Crime & Territorial Policing	16,351	16,428	15,985	(443)	●	
Operational Support	15,944	15,893	15,784	(109)	●	
Corporate Services	5,697	5,670	5,473	(197)	●	
Finance & Business Services	12,862	12,940	12,643	(297)	●	
Force	97,404	96,981	96,734	(247)	●	
Contributions to Regional Units	9,409	9,339	9,343	4	●	
Office of the PCC	1,032	1,032	937	(95)	●	
Grants & Commissioning	1,434	1,434	1,434	-	●	
Income & Accounting (incl MOJ)	1,374	1,790	1,840	50	●	
TOTAL	161,507	161,507	160,173	(1,334)	●	
Subjective Analysis	Original Budget £000	Revised Budget * £000	Expected Year-end Projection £000	Variance £000		
Police Officers & Pensions	92,053	91,989	92,315	326	●	
Police Staff	34,763	34,501	33,962	(539)	●	
Other Indirect Officer/Staff Costs	462	462	510	48	●	
Premises	8,209	8,109	8,129	20	●	
Transport	3,679	3,400	3,113	(287)	●	
Supplies & Services, Agency, Pay and Price Contingency, Debt Charges	16,147	15,516	15,529	13	●	
Regional Units	9,409	9,339	9,343	4	●	
Secondments	0	0	0	-	●	
Contribution to National Policing	287	211	104	(107)	●	
BCU Funds	305	358	344	(14)	●	
Partnerships & Other Grants	549	753	533	(220)	●	
Contribution to/(from) Reserves	(894)	449	449	-	●	
Office of the PCC (net of MOJ Grant)	2,466	2,466	2,371	(95)	●	
Income	(5,928)	(6,047)	(6,530)	(483)	●	
TOTAL	161,507	161,507	160,173	(1,334)	●	
<p>() Underspend ● Low risk/no action required ● Medium risk/management review required ● High risk/management attention required</p>						

FINANCIAL BRIEFING – DERBYSHIRE POLICE

Detailed Capital Analysis					Appendix A
Scheme	Total Original Budget	Total Revised Budget	Actual, Commitments & Contracts to be paid	Budget Remaining	Spend
	£000	£000	£000	£000	%
Expenditure					
Joint Venture - Police/Fire HQ	3,910	5,560	3,195	2,365	57%
Other Building Work/Land	1,612	695	297	398	43%
IS/Communications	4,970	5,033	3,329	1,704	66%
Invest to Save Schemes	165	29	0	29	0%
Vehicles	1,172	1,021	1,017	4	100%
Equipment	405	248	193	55	78%
EMCTIU	0	199	180	19	0%
TOTAL	12,234	12,785	8,211	4,574	64%
Regional Projects (to be recharged)		0	440	(440)	
TOTAL	12,234	12,785	8,651	4,134	

Properties Sold

The revised budget for 2015/16 for assets to be sold is £215k. One property has been sold in 2015/16.

Reserves					
	Balances at 31/03/15	Projected Movements 2015/16	Transfers Between Reserves	Projected Contributions to Capital 2015/16	Estimated Balances at 31/03/16
	£000	£000	£000	£000	£000
GENERAL RESERVES	3,300	700			4,000
EARMARKED RESERVES					
Useable:-					
Operational Priorities	1,325				1,325
Operational Funding	23,669	800			24,469
Contribution to Capital	1,758			(1,758)	0
Carry-forwards	4,002	(567)			3,435
PCC Grants & Commissioning Reserve	1,513	(250)			1,263
Pensions	500				500
Invest To Save	194			(194)	0
	32,961	(17)	-	(1,952)	30,992
Non-useable:-					
PFI - Ilkeston	1,211	(35)			1,176
PFI - Derby	3,838	(206)			3,632
Insurance	443	7			450
	5,492	(234)	-	-	5,258
TOTAL EARMARKED RESERVES	38,453	(251)	-	(1,952)	36,250
TOTAL RESERVES	41,753	449	-	(1,952)	40,250

STRATEGIC GOVERNANCE BOARD
21 MARCH 2016
REPORT OF THE CHIEF EXECUTIVE

15A DECISIONS TAKEN BUT NOT YET REPORTED TO THE STRATEGIC GOVERNANCE BOARD

1. PURPOSE OF THE REPORT

1.1 This report is a formal record of the Decisions that have been taken by the Commissioner that have not yet been included on a Strategic Governance Board agenda.

2. INFORMATION AND ANALYSIS

2.1 The Meetings and General Protocols policy requires that any decision taken by the Commissioner between Strategic Governance Board meetings are reported to the next Board Meeting.

2.2 A record of all decisions made are published on the Commissioner's website as soon as possible after the decision is made and are therefore available as public information at <http://www.derbyshire-pcc.gov.uk/Public-Information/PCC-Decision-Making.aspx>. The non-confidential reports that informed the decisions made are attached to this report for information.

2.3 The following Decisions have been made by the Commissioner:

Report Title	Decision No.	Date Signed	Report attached
Rephrasing of joint HQ work	15	4 March 2016	Contains information that may prejudice negotiations and so is commercially sensitive.
Police and Crime Commissioner grant extension to DDVSAS 2016-17	16	4 March 2016	Appendix A

3. RECOMMENDATION

3.1 That the Decision referenced 15-16/2016 is noted as being published documents contained within the Commissioner's decision log which can be accessed on the Derbyshire Police and Crime Commissioner website.

4. IMPLICATIONS

All implications are assessed and scored to the table below.

HIGH – supporting explanation and narrative required and to be contained within the report

MEDIUM – narrative to be contained within the report at the discretion of the author

LOW – no narrative required

	LOW	MEDIUM	HIGH
Crime & Disorder	√		
Environmental	√		
Equality & Diversity	√		
Financial	√		
Health & Safety	√		
Human Rights	√		
Legal		√	
Personnel	√		
Contact details in the event of enquiries	Name: David Peet External telephone number: 03001226007 Email: david.peet.16406@derbyshire.pnn.police.uk		

DECISION REPORT
3RD MARCH 2016
REPORT OF THE TREASURER

POLICE AND CRIME COMMISSIONER GRANT EXTENSION
TO DDVSAS 2016-17

1. **PURPOSE OF THE REPORT**
 - 1.1 To approve the extension of funding for a Court IDVA post in the North of the county for six months with Derbyshire Domestic Violence and Sexual Abuse Service (DDVSAS).
2. **BACKGROUND INFORMATION**
 - 2.1 The Commissioner is allocated funding from the Ministry of Justice to support victims to cope and recover from the impact of crime, in line with the national Code of Practice for Victims of Crime. In particular this funding allows the Commissioner to provide, or arrange for the provision of, services to help victims of sexual violence and domestic violence to cope and recover.
 - 2.2 This report supports a further decision on the Commissioner's award of grants to support victims of crime. The overarching aim is to meet the national and EU requirements of the Code of Practice and the drive to provide victim focussed services.
 - 2.3 The PCC proposes to extend the support to the Court IDVA post in the North of the County for a six month period April 2016 –September 2016. This will be provided by DDVSAS (see Table 1). This is to provide continuation of service to victims whilst a full needs analysis and review of service in the County is being conducted in the interim period.

Table 1

Organisation	Project	Period to extend contract to end September 2016	Value	Value for Money
DDVSAS	Court based IDVA post (County)	6 months	£17,096	Contributes to Police and Crime Plan Objective 1

Grant criteria will be set and regular monitoring reporting will be required from the recipients.

3. RECOMMENDATION

To award a Commissioner's Grants to the organisations and at the values as listed in Table 1 of the report.

4. IMPLICATIONS

All implications are assessed and scored to the table below.

HIGH – supporting explanation and narrative required and to be contained within the report

MEDIUM – narrative to be contained within the report at the discretion of the author

LOW – no narrative required

	LOW	MEDIUM	HIGH
Crime & Disorder	x		
Environmental	x		
Equality & Diversity	x		
Financial	x		
Health & Safety	x		
Human Rights	x		
Legal	x		
Personnel	x		

Contact details in the event of enquiries	Name: Helen Boffy External telephone number: 0300 122 6005 Email address:helen.boffy.4808@derbyshire.pnn.police.uk
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BACKGROUND PAPERS: GRANT APPLICATIONS

ATTACHMENTS NONE