

INDEPENDENT CUSTODY VISITING SCHEME – ACTION PLAN 2021-22

The action plan is a living document and actions and findings are added as they arise.

Actions can remain on the plan to ensure monitoring in a particular area.

Finding	Action	Owner	Due Date	Update (with date)	RAG Status
With the easing of lock down restrictions, a return to physical visiting should be planned.	Set a date and plan for a return to physical visiting.	LK/RP		<ul style="list-style-type: none"> Waiting for custody staffing levels to stabilise before planning the return 	ONGOING (bf from 20/21)
The joint Interim Interview Protocol allows for remote legal advice (established during covid). DPs should give their consent to receiving advice remotely.	This should be monitored to ensure compliance with gaining consent. Add criteria to the CRR process to enable monitoring.	LK/RP		<ul style="list-style-type: none"> Ability to add consent to Custody Record included November 2020. Criteria added to the CRR monitoring November 2020. Feedback to the Inspector on compliance at monthly meetings. Included in regular monthly meetings. Continue to monitor compliance. 	ONGOING (bf from 20/21)
Allocation of female Officers for female DPs is not always provided.	Monitor compliance of allocation through CRRs and ensure this continues through every handover.	LK/RP		<ul style="list-style-type: none"> A specific entry included on Niche to demonstrate compliance. Monitoring has demonstrated great improvements in this area. 	IMPROVED BUT CONTINUE TO MONITOR (bf from 20/21)
Through the CRR oversight it was noted that there are often delays in authorising detention and also delays in reviews.	Monitor compliance in this area through the CRR oversight process. Where	LK/RP		<ul style="list-style-type: none"> Regular feedback to the Inspector at monthly meetings. Monthly report show improvements in this area. 	IMPROVED BUT CONTINUE

	there are delays rationale should be provided.				TO MONITOR (bf from 20/21)
DPs are (most often) informed on the entitlement to showers and exercise soon after detention authorised. Not always reminded of this after a long period of detention (24 hours).	Use the CRR process to examine if DPs are reminded of this entitlement or provided with shower/exercise if held in excess of 24 hours.	LK/RP		<ul style="list-style-type: none"> • Criteria added • The recording of this has improved as DPs are often now reminded at charge. 	IMPROVED BUT CONTINUE TO MONITOR (bf from 20/21)