

INDEPENDENT CUSTODY VISITING SCHEME – ACTION PLAN 2020-21

The action plan is a living document and actions and findings are added as they arise.

Actions can remain on the plan to ensure monitoring in a particular area. Actions that are complete will no longer be monitored.

Finding	Action	Owner	Due Date	Update (with date)	RAG Status
By April 2020 visiting to custody had ceased (due to COVID). Oversight was being maintained by CRRs only.	To ensure the DPs voice is heard, investigate and implement remote visiting to custody	LK/RP	ASAP	<ul style="list-style-type: none"> Video visiting to Custody established by July 2020. 	COMPLETE
Due to COVID and the inability of ICVs to enter force buildings, Custody Record Reviewing is being undertaken by staff.	To ensure there is independence to the CRR methodology a remote system of reviewing should be investigated and implemented.	LK/RP	ASAP	<ul style="list-style-type: none"> Investigations into a remote solution commenced (September 2020) Remote solution identified (December 2020) Compile DPIA for sign off (December 2020) Formal agreement and procurement of remote system agreed (February 2020) ICV training delivered (March 2020) Remote system in place (March 2020) 	COMPLETE
With the easing of lock down restrictions, a return to physical visiting should be planned.	Set a date and plan for a return to physical visiting.	LK/RP		<ul style="list-style-type: none"> Waiting for custody staffing levels to stabilise before planning the return 	ONGOING

<p>The joint Interim Interview Protocol allows for remote legal advice (established during covid). DPs should give their consent to receiving advice remotely.</p>	<p>This should be monitored to ensure compliance with gaining consent. Add criteria to the CRR process to enable monitoring.</p>	<p>LK/RP</p>		<ul style="list-style-type: none"> • Ability to add consent to Custody Record included November 2020. Criteria added to the CRR monitoring November 2020. • Feedback to the Inspector on compliance at monthly meetings. Included in regular monthly meetings. • Continue to monitor compliance. 	<p>ONGOING</p>
<p>Allocation of female Officers for female DPs is not always provided.</p>	<p>Monitor compliance of allocation through CRRs and ensure this continues through every handover.</p>	<p>LK/RP</p>		<ul style="list-style-type: none"> • A specific entry included on Niche to demonstrate compliance. • Monitoring has demonstrated great improvements in this area. 	<p>IMPROVED BUT CONTINUE TO MONITOR</p>
<p>Through the CRR oversight it was noted that there are often delays in authorising detention and also delays in reviews.</p>	<p>Monitor compliance in this area through the CRR oversight process. Where there are delays rationale should be provided.</p>	<p>LK/RP</p>		<ul style="list-style-type: none"> • Regular feedback to the Inspector at monthly meetings. • Monthly report show improvements in this area. 	<p>IMPROVED BUT CONTINUE TO MONITOR</p>
<p>DPs are (most often) informed on the entitlement to showers and exercise soon after detention authorised. Not always reminded of this after a long period of detention (24 hours).</p>	<p>Use the CRR process to examine if DPs are reminded of this entitlement or provided with shower/exercise if held in excess of 24 hours.</p>	<p>LK/RP</p>		<ul style="list-style-type: none"> • Criteria added • The recording of this has improved as DPs are often now reminded at charge. 	<p>IMPROVED BUT CONTINUE TO MONITOR</p>