

## INDEPENDENT CUSTODY VISITING SCHEME – ACTION PLAN 2019 - 2020

Finding	Action	Owner	Due Date	Update (with date)	RAG Status
Some days of the week had no visits on/less visits on	Continue to highlight the days/time of week visited and encourage more visiting on the less well attended days.	LK		<ul style="list-style-type: none"> <li>• ICVs informed of days where coverage is poor and efforts made to cover these slots.</li> </ul>	
Good range of visit times (although a lot at 11 and 7)	Continue to highlight the times of visits to encourage more visiting at a variety of times of day.	LK		<ul style="list-style-type: none"> <li>• ICVs informed of visit timings to try and improve range of visiting times.</li> </ul>	
DPs not always instructed in toilet pixellation / also not always recorded.	<p>ICVs to continue to monitor this via CRRs and Visiting. Pursue a drop down menu on Niche to combat recording issues.</p> <p>Ask the Force if a stencil can be added to the cell depicting that the toilet area is pixelated.</p>	LK/EW		<ul style="list-style-type: none"> <li>• Due to a change in recording methods on the Custody Records, compliance in recording is good.</li> <li>• ICVs continue to correlate with physical visits.</li> </ul>	