

**THE OFFICE OF POLICE AND CRIME COMMISSIONER  
FOR DERBYSHIRE  
DECISION RECORD**

<b>Request for PCC Decision</b>	<b>Received in OPCC Date: 12<sup>th</sup> October 2017</b>	<b>OPCC Ref: 37 /17</b>
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**Title: Extending the contract for the Generic Victim Support Service for Derbyshire**

**Executive Summary: To be completed by PCC Specialist lead**

- The Police and Crime Commissioner awarded the contract for the Generic Victim Support Service for Derbyshire to Remedi in 2016, to deliver support services from 1<sup>st</sup> April 2016 to 31<sup>st</sup> March 2018.
- A further agreement incorporated support for Hate Crime Victims and victims of Anti-Social Behaviour (ASB) from January 2017 through a contract variation for the remaining period of the contract.
- Following a review of the contract management performance over the last 18 months by the PCC, it was clear that significant improvements had been made in relation to the numbers of people being supported, the level and methods of access, increased number of people self-referring and the quality in terms of outcome reporting and the number of face to face visits that the team are able to provide.
- As result of this work, the PCC has considered the future of this contract beyond March 2018 and determined to extend the contract for a further year to March 2019

**Decision Resolved**

- To approve the extension of the contract for the Generic Victim Support Service for Derbyshire incorporating support services for victims of Hate Crime and Anti-social behaviour (ASB) from 1 April 2018 to 31 March 2019

**Declaration**

I confirm that I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct for the Police and Crime Commissioner for Derbyshire. Any such interests are recorded below.

(Recorded interests:     )

The above request has my approval.

**Signature Hardyal Dhindsa**

**Date 12.10.17**

**PUBLICATION SCHEME CONSIDERATIONS**

**Is the related Section B report to be published    Yes**

If no, please indicate relevant exemption

**Is the publication of this approval to be deferred    No**

If Yes, provide reasons below

**Date to be deferred to –**

NB Statutory Instrument 2011/3050 (as amended by SI 2012/2479) states that: *all decisions made by a PCC are in the types of information that must “be published as soon as practicable after it becomes available to the elected local policing body”.*

**OFFICER APPROVAL**

**Chief Executive or Nominee:**

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report.

I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner

Signature

Name   Andrew Dale

Date 12<sup>th</sup> October 2017

**STRATEGIC GOVERNANCE BOARD**  
**12<sup>TH</sup> OCTOBER 2017**  
**REPORT OF THE CHIEF FINANCE OFFICER**

**EXTENDING THE CONTRACT FOR THE GENERIC VICTIM SUPPORT SERVICE  
FOR DERBYSHIRE**

**1. PURPOSE OF THE REPORT**

- 1.1 To approve the extension of the contract for the Generic Victim Support Service for Derbyshire incorporating support services for victims of Hate Crime and Anti-social behaviour (ASB) from March 2018 to March 2019

**2. INFORMATION AND ANALYSIS**

- 2.1 The Police and Crime Commissioner awarded the contract for the Generic Victim Support Service for Derbyshire to Remedi in 2016, to deliver support services from 1st April 2016 to 31st March 2018.
- 2.2 A further agreement incorporated support for Hate Crime Victims and victims of Anti-Social Behaviour (ASB) through a contract variation from 1st April 2017 for the remaining period of the contract.
- 2.3 The current contract with Remedi to deliver the Generic Victim Support Service for Derbyshire is due to expire March 31<sup>st</sup> 2018, though there is an option within the current contract to extend this to 31<sup>st</sup> March 2019. To ensure business continuity from 1<sup>st</sup> April 2018 the contract would either need to be re-procured or extended.
- 2.4 Following a review of the contract management performance of Remedi by the PCC over the first year of DVS, it was clear that significant improvements had been made in relation to the numbers of people being supported, the level and methods of access, raising awareness, workshops and local briefings which has enabled an increased number of people self-referring and the quality in terms of outcome reporting and the number of face to face visits that the team are able to provide

- 2.5 This has included increased numbers of people being supported as victims of Hate Crime, including self-referrals
- 2.6 The use of ECINs to manage victims of ASB has been successful and the numbers of people being supported are now increasing. This service integrates with those provided by the district Community Safety Partnerships and Safer Neighbourhood Teams, and ECINs enables joint case management to work.
- 2.7 In addition, Remedi has become a significant and integral partner within the CORE Victims service and the local support network across Derbyshire.
- 2.8 The level of social value from this arrangement has benefited Derbyshire. Remedi, through Home Office funding and contributions from Derbyshire County Council, Derby City Council and the PCC, has delivered a significant publicity campaign project to raise awareness and knowledge of Hate Crime and Restorative Justice and where to go for help.
- 2.9 As result of this work, the PCC has considered the future of this contract beyond March 2018 and determined to extend the contract for a further year to March 2019.

### **3. RECOMMENDATIONS**

- i. To approve the extension of the contract for the Generic Victim Support Service for Derbyshire incorporating support services for victims of Hate Crime and Anti-social behaviour (ASB) from 1 April 2018 to 31 March 2019

### **4. IMPLICATIONS**

**All implications are assessed and scored to the table below.**

**HIGH – supporting explanation and narrative required and to be contained within the report**

**MEDIUM – narrative to be contained within the report at the discretion of the author**

**LOW – no narrative required**

	LOW	MEDIUM	HIGH
Crime & Disorder	X		
Environmental	X		
Equality & Diversity	X		
Financial	X		
Health & Safety	X		
Human Rights	X		
Legal	X		
Personnel	X		

<b>Contact details in the event of enquiries</b>	<b>Name: Mary Bosworth</b> <b>External telephone number: 01773</b> <b>Email address: mary.bosworth.16431@derbyshire.pnn.police.uk</b>
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**BACKGROUND PAPERS**

1. None

**ATTACHMENTS**

None