

**THE OFFICE OF POLICE AND CRIME COMMISSIONER
FOR DERBYSHIRE
DECISION RECORD**

Request for PCC Decision	Received in OPCC Date: 23 October 2013	OPCC Ref: 77/13
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Title: HAVE YOUR SAY RESULTS 2013

Executive Summary: To be completed by PCC Specialist lead

The report provided an update on the results of the recent Have Your Say consultation and engagement programme for 2013.

Decision

Resolved

To continue with the face to face community events as part of the engagement programme for 2014 and change the branding. .

To note that the majority of the public in Derbyshire feel safe and have confidence in the Police.

The report is read and disseminated and actioned as appropriate.

Declaration

I confirm that I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct for the Police and Crime Commissioner for Derbyshire. Any such interests are recorded below.

None

The above request has my approval.

Signature *Electronically signed*
Cllr A Charles

Date 13 November 13

PUBLICATION SCHEME CONSIDERATIONS

Is the related Section B report to be published **Yes**

If no, please indicate relevant exemption

Is the publication of this approval to be deferred **No**

If Yes, provide reasons below

Date to be deferred to –

NB Statutory Instrument 2011/3050 (as amended by SI 2012/2479) states that: *all decisions made by a PCC are in the types of information that must “be published as soon as practicable after it becomes available to the elected local policing body”.*

OFFICER APPROVAL

Chief Executive or Nominee:

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report.

I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner

Electronically signed

Name David Peet

Date 13 November 2013

STRATEGIC GOVERNANCE BOARD
11 NOVEMBER 2013
REPORT OF THE CHIEF EXECUTIVE

7A: HAVE YOUR SAY RESULTS 2013

1. PURPOSE OF THE REPORT

- 1.1 To update the Strategic Governance Board on the results of the recent Have Your Say consultation and engagement programme for 2013.

2. INFORMATION AND ANALYSIS

- 2.1 A total of 18 events were held across the County between May and August

- 2.2 One to one questionnaires were used to scope the views of residents on levels of safety, satisfaction with the policing of that area as well as feedback on a series of strategic priorities.

- 2.3 The events were supported by staff members from the OPCC office, Safer Neighbourhood Team Officers, police staff members and partner agencies.

- 2.4 A total of 2187 questionnaires were completed with 1903 completed on a one to one basis at the events, 275 completed online and 9 returned by post.

- 2.5 A complete set of results is attached at Appendix A. Please note that any "Don't know", "No opinion" and blank answers have been excluded unless specified.

2.6 Points of interest:

The overall response to the question relating to fear of crime indicates that the public consider Derbyshire to be a safe place to live and work. The overall result demonstrates that the fear of crime has a fairly small effect on people's quality of life in Derbyshire.

The number of respondents who feel very or fairly safe where they live (79.7%) represents a decrease of 6.2% compared with those respondents who answered a similar question in 2012 (85.9%).

- It is encouraging that over 50% of respondents were aware of the Constabulary's 101 non emergency number. However more than 1 in 50 people would still use the emergency number for non urgent issues and 1 in 11 people would ring the NHS Help number 111.
- The public felt that the roles of Call Handler and Station Enquiry Officer represented frontline policing; however the responses for the remaining four roles were largely inconclusive with a fairly even split across the Yes, No and don't know responses.
- In 2012 we asked people how good a job they thought the police were doing in their local area. 75.1% of respondents felt that the police were doing an excellent or good job in the area where they live. In 2013 we asked the public how they would describe the police service in their local area. 61.1% of respondents felt that the police provided an excellent or good service in the area where they lived.
- The top five priorities on which the public would choose to spend their money are as follows:
 1. Drugs
 2. Anti-social behaviour
 3. Rape and serious sexual assault
 4. Safeguarding children
 5. Gangs and Organised Crime Groups

It is important to note that Drugs has been the public's top priority in the Have Your Say surveys in 2010, 2011 and 2013 (the questionnaire in 2012 focused on Anti-social behaviour).

- Most priorities are rated similarly by both face to face/postal respondents and website respondents; however, there are some differences with website respondents rating drugs, rape and serious sexual assault, domestic abuse, safeguarding vulnerable adults considerably lower, and rating Acquisitive Crime & Offender Management significantly higher.
 - In relation to the question about knowing who the Police and Crime Commissioner for Derbyshire is, 23% of respondents said yes. This will serve as a benchmark and it is hoped to see a further increase in recognition going forwards.
 - In relation to the demographic information collated the overall representation of the population is broadly in line with the Derbyshire Census figures from 2011. Only exception is 18 and under age group but there is a bespoke youth engagement programme being undertaken jointly by the PCC and the Constabulary.
 - The question regarding disability cannot be compared directly to the question asked previously as the 2013 questionnaire recorded whether a person is registered disabled rather than whether they perceive themselves to have a disability.
 - It is to be noted that due to the cancellation of the Derbyshire Pride event there is a small number of LGBT respondents – results have been included for completeness but should be treated with caution. However, the number represents 2.4% of all surveys and is above the 1.5% of adults who identified themselves as Gay, Lesbian or Bisexual in the ONS Integrated Household Survey 2012.
- 2.7 The results of the Have Your Say programme have been fed into the Risk and Threat planning process which will add more detail to the profiling of these priorities and will help to determine the shared Community Safety priorities for

2013. This will in turn feed the Police and Crime Plan. The results will be shared with Senior Officers on the three policing Divisions as well as with the nine Community Safety Partnerships across Derbyshire. The results will also be made available to the public online and disseminated to as wide an audience as possible.

3. RECOMMENDATIONS

- i. To continue with the face to face community events as part of the engagement programme for 2014 changing the branding to Your Police Your Views
- ii. To note that the majority of the public in Derbyshire feel safe and have confidence in the Police
- iii. Report read and disseminated and actioned as appropriate

4. IMPLICATIONS

All implications are assessed and scored to the table below.

HIGH – supporting explanation and narrative required and to be contained within the report

MEDIUM – narrative to be contained within the report at the discretion of the author

LOW – no narrative required

	LOW	MEDIUM	HIGH
Crime & Disorder	x		
Environmental	x		
Equality & Diversity	x		
Financial	x		
Health & Safety	x		
Human Rights	x		
Legal	x		
Personnel	x		

Contact details in the event of enquiries	Name: Sarah Greensmith External telephone number: 03001226006 Email address: sarah.greensmith.4841@derbyshire.pnn.police.uk
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BACKGROUND PAPERS

None

ATTACHMENTS

Appendix A. Headline results September 2013

Appendix to Agenda Item 7A

Have Your Say 2013 – Headline Results Sept 2013

**Results from 2187 Questionnaires –
(1903 one-to-one at events, 275 online, 9 returned by post)**

➤ “Don’t know”, “No opinion” and blank answers have been excluded unless specified.

Q1. Which ONE of these phrases best describes the area you live in, in terms of how safe you feel?

Very safe, with low crime	38.0%
Average, fairly safe	41.7%
Some tough parts, I need to be aware	15.6%
Tough, quite a lot of crime, I need to be alert	4.7%
Total very safe/fairly safe	79.7%

**Q2. How much do you feel your quality of life is affected by fear of crime?
(score 1 if it has no effect, up to 10 if it has a major effect)**

Average score: 3.4 (i.e. fairly small effect)

Q3. What number would you use to contact the police in a non-emergency?

(All responses)		
101 or ‘Yes’	51.3%	
111 (NHS Non-emergency number)	8.9%	(194 responses)
999 / 911 / 112 (UK/US/Europe Emergency Numbers)	2.1%	(46 responses)

Q4. Do you know how to contact someone in your local Safer Neighbourhood Policing Team?

Yes	36.6%
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Q5. In your opinion, which of the following roles would you consider to be frontline policing?

(All responses)

	<u>Yes</u> (Frontline)	<u>No</u> (not Frontline)	<u>Don't know/</u> <u>Blank</u>
Call Handler	67.5%	17.1%	15.4%
Computer Forensic Examiner	31.1%	45.1%	23.7%
File Builder	36.7%	40.3%	23.0%
CRU Risk Assessor	39.4%	31.1%	29.4%
Station Enquiry Officer	74.3%	10.6%	15.1%
Forensic Lab Officer	38.0%	38.0%	24.0%

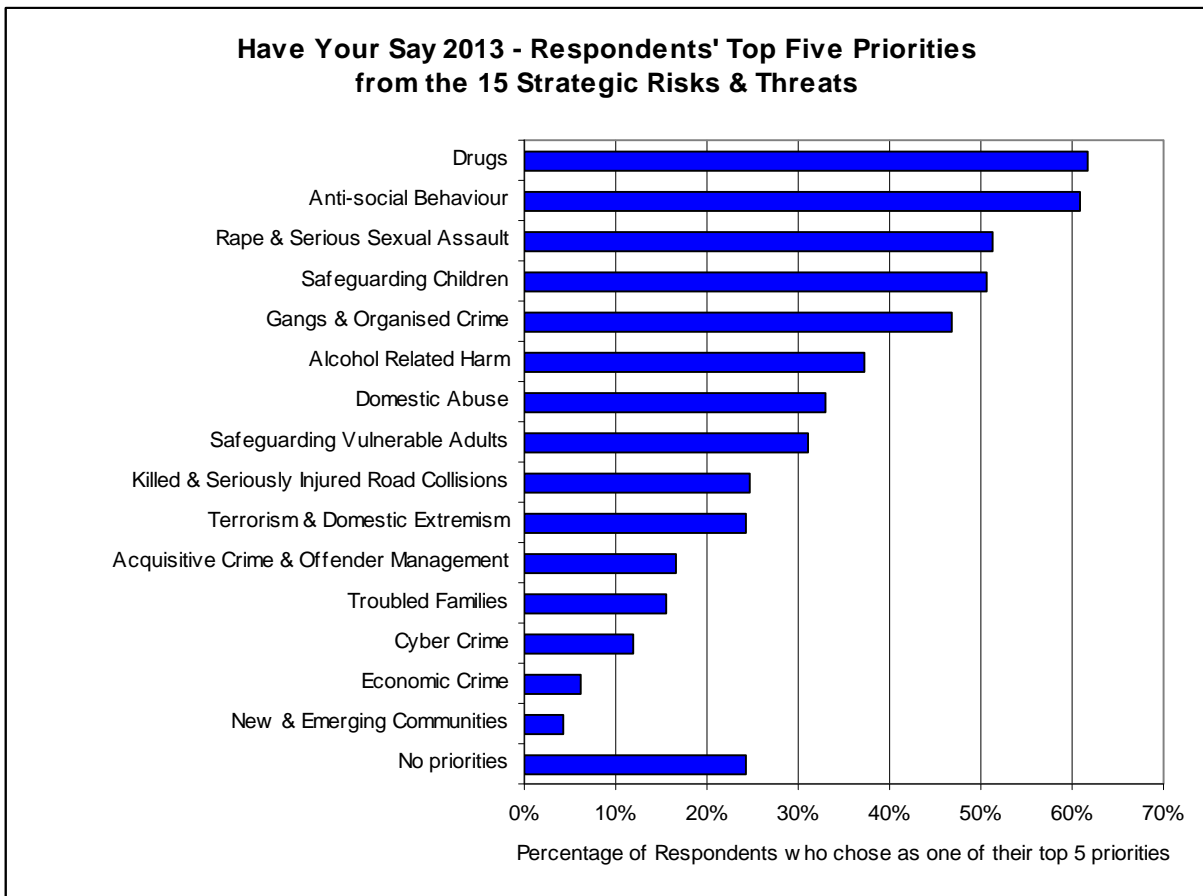
Q6. Overall how would you describe the police service in your local area?

Excellent	19.6%
Good	41.5%
Satisfactory	20.4%
Needs improving	15.2%
Poor	3.3%
 Total Excellent/Good/Satisfactory	 81.5%

Q7. If you were in charge of the police in Derbyshire, what would be the top FIVE priorities that you would choose to put your money to?

(% of all respondents who chose priority as one of their top five)

	% of all respondents	% of events/postal respondents	% of website respondents
Drugs	61.8%	63.8%	48.0%
Anti-social Behaviour	60.9%	60.7%	61.8%
Rape & Serious Sexual Assault	51.3%	53.8%	34.5%
Safeguarding Children	50.6%	51.1%	47.6%
Gangs & Organised Crime	46.8%	46.5%	48.4%
Alcohol Related Harm	37.2%	36.4%	42.5%
Domestic Abuse	32.9%	34.6%	21.1%
Safeguarding Vulnerable Adults	31.0%	33.0%	17.5%
Killed & Seriously Injured Road Collisions	24.7%	24.9%	22.9%
Terrorism & Domestic Extremism	24.3%	24.3%	24.4%
Acquisitive Crime & Offender Management	16.5%	11.6%	50.5%
Troubled Families	15.5%	16.0%	12.0%
Cyber Crime	12.0%	11.6%	14.5%
Economic Crime	6.1%	5.6%	9.5%
New & Emerging Communities	4.3%	4.9%	0.0%
 No priorities	 24.2%	 21.2%	 44.7%



Q8. Do you know who the Police and Crime Commissioner (PCC) for Derbyshire is?

Yes 23.3%

Q9. Do you know how to contact the Commissioner?

Yes 18.8%

Q10 Gender

	HYS 2013	Derbyshire - Census 2011
Male	44.4%	49.3%
Female	55.6%	50.7%

Q11 Age Group

	HYS 2013	Derbyshire - Census 2011
18 under	4.6%	21.0%
18-24	10.5%	8.4%
25-29	5.9%	5.8%
30-39	12.0%	12.2%
40-49	14.5%	15.5%
50-59	15.4%	12.8%
60-64	9.3%	6.6%
65-69	11.6%	5.3%
70 plus	16.2%	12.4%

Q12 Ethnicity of Respondents

	HYS 2013	Derbyshire - Census 2011
White	93.3%	93.3%
Asian	4.0%	3.9%
Black	2.0%	1.0%
Dual Heritage	0.6%	1.4%
Other	0.1%	0.4%

Q13 Sexual Orientation

	HYS 2013	ONS Integrated Household Survey 2012
Heterosexual or Straight	97.6%	
Lesbian/Gay/Bisexual/Other	2.4%	1.5%

Q14 Registered Disabled

	HYS 2013
No	87.7%
Yes	12.3%

Numbers of Respondents

	HYS 2013 – Number of Respondents	% of Census 2011 population
B Division	468	0.29%
C Division	766	0.19%
D Division	938	0.21%
Not specified	15	-
Total	2187	0.21%