

**THE OFFICE OF POLICE AND CRIME COMMISSIONER  
FOR DERBYSHIRE  
DECISION RECORD**

<b>Request for PCC Decision</b>	<b>Received in OPCC Date: June 2018</b>	<b>OPCC Ref: 28/ 2018</b>
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**THE PROVISION AND ON-GOING SUPPORT OF AN IT INFRASTRUCTURE  
MONITORING SOLUTION.**

**Executive Summary:**

Recommend approval to award contract for the Provision and on-going Support of an IT Infrastructure Monitoring Solution to be provided by Softcat PLC, for the period of 1st June 2018 to 31st May 2023, without any option to extend, for the total contract value of £61,392.71

**Decision**

Confirm the recommendation to award the contract to Softcat PLC.

**Declaration**

I confirm that I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct for the Police and Crime Commissioner for Derbyshire. Any such interests are recorded below.

None

The above request has my approval.

**Signature**

Hardyal Dhindsa

**Date June 2018**

**PUBLICATION SCHEME CONSIDERATIONS**

**Is the related Section B report to be published**    **Yes**

The report contains commercially sensitive information.

**Is the publication of this approval to be deferred**    **No**

If Yes, provide reasons below

**Date to be deferred to –**

NB Statutory Instrument 2011/3050 (as amended by SI 2012/2479) states that: *all decisions made by a PCC are in the types of information that must “be published as soon as practicable after it becomes available to the elected local policing body”.*

**OFFICER APPROVAL**

**Chief Executive or Nominee:**

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report.

I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner

Name    Andrew Dale

Date    June 2018

# STRATEGIC PRIORITIES ASSURANCE BOARD

<b>REPORT TITLE</b>	THE PROVISION AND ON-GOING SUPPORT OF AN IT INFRASTRUCTURE MONITORING SOLUTION.
<b>REPORT BY</b>	PROCUREMENT
<b>DATE</b>	13 JUNE 2018

## PURPOSE OF THE REPORT

Recommend approval to award contract for the Provision and on-going Support of an IT Infrastructure Monitoring Solution to be provided by Softcat PLC, for the period of 1st June 2018 to 31st May 2023, without any option to extend, for the total contract value of £61,392.71

## ATTACHMENTS

1. None

## RECOMMENDATIONS

Confirm the recommendation to award the contract to Softcat PLC.

## CONTACT FOR ENQUIRIES

Name: Procurement  
Tel: 0300 122 6000  
Email: [pccoffice@derbyshire.pnn.police.uk](mailto:pccoffice@derbyshire.pnn.police.uk)

## 1. **OVERVIEW**

- 1.1 Derbyshire Constabulary's Information Services department have had a long-term requirement for a powerful fault and performance management tool which monitors the IT infrastructure making it quick and easy to detect, diagnose and resolve issues with systems.
- 1.2 Due to the ever expanding demands being placed on IS systems, the need for such a solution has become of extreme importance as early detection and identification of system problem will reduce the risk of any avoidable system outage.
- 1.3 A further competition was conducted under the HealthTrust Europe ICT Solutions Framework. There are 6 potential bidders on the framework and by the closing date for submissions 1 compliant bid was received via the e-tendering portal. Although one bid was a little disappointing it was expected as the requirement from IS was very specific and insisted on a very high level solution being provided. This requirement was intentionally included to ensure that bidders only offered the greatest quality, market leading product as part of their bid and not products new to the market (and therefore untested) or still requiring development or usage in a Bluelight environment.
- 1.4 The evaluation team consisted of colleagues from Information Services and Procurement.
- 1.5 Most Economical Advantageous Tender Criteria (MEAT): Weighting 90% Price and 10% Quality (delivery).
- 1.6 Summary of bidder quality scores, price scores and ranking are listed below:

Organisation	Quality 10%	Price 90%	Total 100%	Position Ranking
Softcat PLC	10	90	100	1

Summary of the bidders pricing schedule is listed below.

Organisation	Price	Position Ranking
Softcat PLC	£61,392.71	1

The bids were assessed against the quality criteria set out in the Invitation to Tender document - Most Economical Advantageous Tender criteria (MEAT): Weighting 10% Quality (delivery) and 90% Price. The submission from Softcat PLC received the highest price score as they were the lowest priced bid.